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Our address:

Xxxxxxxxxxxx xxxxxxxx

xxxxxxxxxxxx xxxxxxx

Phone: 020 8227 XXXX

Email: xxxx.xxxx@lbbd.gov.uk

Website: [www.lbbd.gov.uk](http://www.lbbd.gov.uk)

Reference: Xxxxxxxxxx

Date: Xxxxxx

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| --- |
| Their address |
| Xxxxxxxxxxxxxxxx |
| Xxxxxxxxxxxxxxx |
| Xxxxxxxxxxxxxxxx |

Dear xxxxx

**Re: Outcome of your assessment for care and support**

Following your assessment on insert date, I am writing to confirm the outcome and the decision regarding your eligibility for services.

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| **Your assessment shows that, at the present time, you are eligible for care and support from the Council because you meet the nationally applied eligibility threshold in all three criteria.** The reasons for this decision are set out in detail on the next page. |

I am enclosing additional information which may be of interest to you. Further information can be found on the London Borough of Barking and Dagenham’s Care and Support Hub at: <https://www.careandsupport.lbbd.gov.uk>.

[Insert name of assessor], [insert name of service], will be in contact with you to help you develop your support plan.

Depending on your circumstances, you may be asked to make a financial contribution to some or all of your care and support. We will carry out a financial assessment with you to find out if you are eligible for any funding from the Council. The amount of money that is available for your care is your personal budget and you can choose how it is spent on providing the help you need. I am enclosing information on personal budgets and choosing your care.

If your circumstances change in the meantime, please contact [insert name of assessor], by phone on 020 8227 xxxx or by email at xxxx@lbbd.gov.uk

Yours sincerely

First name and second name

Job title

**Your assessment**

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| **The first question in the national eligibility criteria is: Do you have needs due to a physical or mental impairment or illness?**The Care Act says this includes conditions such as physical, mental, sensory, learning or cognitive disabilities or illnesses, brain injuries and substance misuse. |

**Our view,** based on your assessment, is that you do have needs due to a physical impairment / mental impairment / illness [delete as applicable].

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| **The second question in the national eligibility criteria is: Because of this, are you unable to achieve two or more of the outcomes specified in the Care Act?**The Care Act says that if you do have needs caused by physical or mental impairment or illness, the Council must consider whether you are unable to achieve two or more of the following:* Managing and maintaining nutrition
* Maintaining personal hygiene
* Managing toilet needs
* Being appropriately clothed
* Being able to make use of your home safely
* Maintaining a habitable home environment
* Developing and maintaining family or other personal relationships
* Accessing and engaging in work, training, education or volunteering
* Making use of necessary facilities or services in the local community including public transport and recreational facilities or services
* Carrying out any caring responsibilities you have for a child

We will also want to ask you about how you manage medication and the impact this may have on your condition. |

**Our view,** based on your assessment, is that you are unable to achieve the following outcomes: [delete as applicable]

* Managing and maintaining nutrition
* Maintaining personal hygiene
* Managing toilet needs
* Being appropriately clothed
* Being able to make use of your home safely
* Maintaining a habitable home environment
* Developing and maintaining family or other personal relationships
* Accessing and engaging in work, training, education or volunteering
* Making use of necessary facilities or services in the local community including public transport and recreational facilities or services
* Carrying out any caring responsibilities you have for a child
* Consideration should be given to the management of medication and the direct impact this may have on your condition

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| **The third question in the national eligibility criteria is: Because of this, is there likely to be a significant impact on your wellbeing?**Wellbeing is different for everyone but the Care Act suggests the following as guidelines:* Personal dignity (including treatment of the individual with respect)
* Physical and mental health and emotional wellbeing
* Protection from abuse and neglect
* Control by the individual over day-to-day life (including over care and support provided and the way it is provided)
* Participation in work, education, training or recreation
* Social and economic wellbeing
* Domestic, family and personal relationships
* Suitability of living accommodation
* The individual’s contribution to society
 |

**Our view**, based on the information provided in answer to question 2, is that there is likely to be significant impact on your wellbeing.