

# Accommodation & Support Options for Young People



St. Helens  
Council

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## **Accommodation and Support for Young People**

When young people leave their care placement, the local authority must ensure that the accommodation they move to is suitable and appropriate to their pathway plan. It may be appropriate for young people to remain in their residential children's home until the age of 18.

For many young people, moving straight from care to independent living is too big a step. A young care leaver may be able to make a more successful transition if there is a choice of returning home for a short time, remaining with a former carer, moving to supported lodgings or to a semi-independent option with some support, depending on the young person's needs.

The St Helens Care Leavers local offer - <https://www.sthelens.gov.uk/careleavers/housing/>

### **Our pledge to young people:**

- *We will follow the DfE Care Leavers Charter*
- *We will plan with young people when to leave care and identify what support they will need and who will provide it*
- *We will help young people to get ready to live on your own by helping you to budget, cook, clean and experience what it may be like to live on your own*
- *We will provide young people with a Personal Advisor who makes sure young people receive the care and support they need when they leave care*
- *We will help young people to find somewhere safe and suitable to live and support them when they leave care*

### **Returning to the family home**

Most young care leavers have some form of contact with their birth families, and some will choose to return there when they formally leave care.

Under the Children (Leaving Care) Act, returning to live with family can affect eligibility for services. If a young person aged 16 or 17 returns home successfully to a parent (or someone with parental responsibility) for a continuous period of six months, they can no longer be treated as a 'relevant child'. They would instead be a 'qualifying' child. The local authority would have the power to advise and assist the young person, but there would no longer be any statutory duty to maintain the Pathway Plan.

### **Foster Care - Staying Put**

A young person who was looked after immediately prior to their 18<sup>th</sup> birthday may choose to continue to live with their foster family. Foster care payments would cease, however an alternative financial arrangement will be made, with former foster parents becoming the young person's

landlord. The former foster carer would then play in role in the young person's pathway plan, and help prepare a young person for their transition into independent accommodation.

### **Supported lodgings**

A Local Authority commissioned Supported Lodgings Carer can provide a safe and positive placement for the young person, whether the arrangement is a temporary one, acting as a bridge to the next stage of housing provision, or as a longer term solution. Supported lodgings placements can be available for a period up to two years.

### **Supported accommodation schemes including foyers and group living**

There are a range of supported accommodation options which can offer different services and varying levels of support.

- High support - independent units or bedrooms with shared kitchen and living areas. Staff will be on site throughout the day and most of the night.
- Medium support - this could involve sharing a flat or a building with others, with staff available on site during the day, but not necessarily overnight.
- Lower support - here, a young person would live alone in their own flat within a scheme and have access to a support worker.

### **Semi Independent provision**

There are a range of providers offering different services and varying levels of support. St Helens is party to the North West Regional Framework 16+ leaving care and homelessness contract which offers a first point of contact for accommodation and/or support to a range of providers who have been through an accreditation process.

Private Sector Rental – sustainable accommodation is identified in the community and floating support is provided on a reducing scale to enable the young person to ease into independence and take over their own tenancy

Social Landlord/Housing Association Rental – young person would demonstrate capability with their semi-independent provider to assess their tenancy readiness to access sustainable social housing early from the age of 17 +. Floating support is provided on a reducing scale to enable the young person to ease into independence and takeover their own tenancy.

## **Financial support**

Young people leaving care must be provided with a leaving care grant which can be used to furnish their property and a maintenance allowance equivalent to the current Income Support/Jobseekers Allowance benefit. Once a young care leaver turns 18, they will be expected to be financially responsible for themselves, either through benefits or employment. Some financial assistance may be available in emergencies.

## **Moving on and accommodation from the age of 18**

Some of the options listed above will be available to young people long-term (e.g. own tenancy) and others are shorter term pending move to a more permanent accommodation before their 21<sup>st</sup> birthday (e.g. supported lodgings/staying put).

At this stage, a young person may still choose to return to their birth family.

At age 18 the young person will also be able to claim housing benefit and will be exempt from the shared accommodation rate until the age of 22. Care Leavers aged 18-25 and living in the St. Helens area do not need to pay for council tax under the Council Tax Discretionary Discount Policy. If young people are living outside of the St. Helens locality, their Personal Adviser will support them to make a request to the specific Local Authority to establish if you have entitlements. If they are not entitled the Council will fund their council tax.

Young people are legally able to take on their own tenancies once they turn 18

## St Helens Accommodation Options

| Provider                 | Location  | Type of Provision   |
|--------------------------|---|---|
| St Helens Council        | Permanence  | <b>Staying Put with former Foster Carer</b> – Staying Put Policy and Procedures   |
| Provider                 | Location  | Type of Provision   |
| St Helens Council        | SHAP  | <p><b>Supported Lodgings</b></p> <p>Up to 8 placements funded by Supporting People – subject to risk assessment.</p> <p>Young person would be expected to sign up to the house rules.</p> <p>Young person is supported by a householder to develop independence skills.</p> <p>Placements available for up to 2 years.</p> <p>Referral to be made via Housing Options/Young Persons Housing Officer</p>   |
| Provider                 | Location  | Type of Provision - (Control and click to follow the links)   |
| YHG (Your Housing Group) | Ravenhead Foyer, Harris Gardens, Sherdley Road, St Helens WA9 5DL | <p><b>Supported Accommodation</b></p> <p><a href="https://www.sthelensgateway.info/organisations/ravenhead-foyer-part-of-your-housing-group/">https://www.sthelensgateway.info/organisations/ravenhead-foyer-part-of-your-housing-group/</a></p> <p>Supporting People – Licence Agreement</p> <p>Ravenhead Foyer accommodates single people, aged 16-25, who are either experiencing homelessness or at risk of becoming homeless. Applicants must also be willing to work towards a personal development plan and actively work with staff to fully access the support on offer. It is compulsory for all residents of the Foyer to engage in employment, education or training. The scheme has a close working relationship with local colleges, schools and external training providers.</p> <p>Ravenhead Foyer accepts both self-referrals and referrals from partner agencies. There is a waiting list system in operation. Minimum stay 3 months - Maximum 2 years</p> <p>There are a total of 32 accommodation units consisting of 25 x 1 bedroom flats, 6 x bedsits and 1 x 2 bedroom flat</p> <p>1 ground floor flat is accessible for wheelchair users and includes further adaptations such as low level kitchen units, light switches and</p> |

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|  |  | <p>sockets.</p> <p>Under 18s would need to apply for income support – would need to put in application straight away and be ‘estranged’ from parents. Working young people will receive a rent subsidy so there is no disadvantage in going to work.</p> <p>There is a 2 tier interview process over approximately 2 week period:</p> <p>1<sup>st</sup> interview focuses on housing need, social care, health issues, offenses, etc. 2<sup>nd</sup> interview concentrates on education, employment, training and future planning.</p> <p>Interviews are carried out by 2 separate members of staff, normally Accommodation Officer and Project Officer. The interview process is designed to identify support needed for the young person and not to screen them out. Young people are required to provide 2 references and ID. Convictions won’t be necessarily be a barrier although convictions for either arson or sexual assault may be an issue. The duty of care will apply to current tenants.</p> <p>There is a gym on site; the lounge doubles up as a pool room, cinema room and TV room and a sports facility. The scheme accesses charity funding to provide onsite sports lessons and to provide treats at Christmas.</p> <p>Each flat is fully kitted out with bed, bedding, towels, plates and white goods. There is a shared laundry accessed via tokens. Both tokens and washing powder are supplied free of charge.</p> <p>There is access to computers on site and Wi-Fi in the building.</p> <p>Young people are allowed authorised visitors who have to provide photographic ID, proof of age and address and detail of their next of kin. Visitors are not allowed between the hours of 09:00am to 16:00pm (Mon to Fri) Management reserve the right to refuse visitors to the scheme at any time and a banned visitors list is in operation. Visitors under 16 have to be accompanied by a parent or guardian. All visitors must be signed in by the resident that they are here to visit and stay with the resident in question at all times while on scheme. Visitors under the age of 18 are not allowed to stay overnight at the foyer and need to leave the building by 10:00pm.</p> <p>Maximum 3 overnight guests per resident per week. Residents pay £1 to allow overnight stays which goes into a resident’s fund.</p> <p>The scheme has a zero tolerance on drugs including: substance misuse or suspicion of, being under the influence, being in possession, etc. Ravenhead staff work closely with the police in such instances and inform all residents who do not observe these rules</p> |
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|  |  | <p>that they may jeopardise their tenancy.</p> <p>Alcohol or smoking is allowed in the resident flats but not in any of the communal areas.</p> <p>There is a multi-level “Improvement Notice” system in place</p> <ol style="list-style-type: none"> <li>1. Verbal – in place for 4 weeks</li> <li>2. 1<sup>st</sup> written - in place 6 weeks +1 week visitors ban</li> <li>3. 2<sup>nd</sup> written - in place for 2 months + 2 week visitor ban</li> <li>4. 3<sup>rd</sup> &amp; final – in place for 3 months + 3 week visitor ban</li> <li>5. 28 day Notice to Quit</li> </ol> <p>On occasions 3 may be extended instead of giving notice if young person is engaging. An ABC (Acceptable Behaviour Contract) is usually given at 3<sup>rd</sup> &amp; final stage but this can be issued at any time to support the young person further if required.</p> <p><u>Support services</u><br/> 3 Project Officers, 1 Customer Service Officer, 1 Housing Officer, 1 Learning Officer, 2 x Night Supervisors as well as an Operations Manager and Deputy Manager. There is 24 hour waking cover with ½ hours checks via on call system. Project Officers work Saturdays one a rota basis so they can engage with young people who are in work or college all week.</p> <p>Compulsory 1-2-1 support plan meetings take place with each young person on a fortnightly basis together with a weekly catch up. Additional support is offered with basic skills and life skills, health, preparation for work and personal development. Level of support can be adjusted to meet residents' specific needs.</p> <p><u>Health services</u><br/> Sexual Health Team (TAZ) run sessions on a monthly basis, Young People's Drug &amp; Alcohol Team come in to complete assessments and also run quiz nights and there are a variety of health related sessions delivered by St Helens Health Improvement Team. Ravenhead also receives regular food donations from a selection of different stores and charities.</p> <p><u>Access to move-on</u><br/> Project Officers support young people with Under One Roof referrals as well as property viewings, utility bills, access to support funds, white goods and furniture, benefits, etc.</p> |
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| Great Places | Bluebell Court,<br>Merton Bank | <p><b>Supported Accommodation</b></p> <p><a href="https://www.greatplaces.org.uk/independence-and-wellbeing/find-an-independence-and-wellbeing-service/detail/bluebell-court">https://www.greatplaces.org.uk/independence-and-wellbeing/find-an-independence-and-wellbeing-service/detail/bluebell-court</a></p> <p>Supporting People – Licence Agreement</p> <p>Female only – Age group 16-55</p> <p>Bluebell Court is just off Merton Bank Road close to Merton Bank Primary School</p> <p>The scheme is staffed 24/7 however the night staffing is a concierge/general security only.</p> <p>16+ can stay at the scheme for 2 years. Older women will be supported for 6-12 months and will be supported to access the Under One Roof pre tenancy training.</p> <p>Young people are supported to access education, employment and training. They have good relationships with Training Providers and The Princes Trust.</p> <p>Applications will need 2 pieces of supporting information from e.g. School/College/Social Worker.</p> <p>The scheme welcomes planned moves – the application can be completed well in advance – they will do the assessment and get the young person on the waiting list – this will be reviewed if over 3 months before the move takes place. Pre-assessments are no longer needed. A candidate enquires (or a third party on their behalf) details are taken and then contacted when a flat becomes available. References are not necessarily needed unless specific needs/risks have been identified</p> <p>All the flats face inwards into a courtyard – all have their own front door. The scheme is accessed via a fob. Reception is manned 24/7.</p> <p>There is a communal lounge and kitchen which is used for shared activities or just for chilling with company.</p> <p>Each tenant has an approved visitors list (up to 6 people) – can take off and add on. Visitors will need to provide proof of address, Photographic ID (if none) – needs to be signed by a professional. Overnight visitors are allowed (usually boyfriends/girlfriends)</p> <p>Can accept pregnant females however they will need to move on when the baby is born. The scheme refers to Selina Cooper House.</p> |
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|      |                                | <p>Each flat has white goods including washing facilities. There is a communal dryer and a rotary dryer.</p> <p>There is a veg patch in the courtyard and growing is encouraged.</p> <p>Work starts with people about loneliness at the outset and young people are encouraged to have a brew with staff if they feel low. Some girls will buddy up and the scheme is looking at developing peer mentoring.</p> <p>Staff monitor people’s progress through 1 hour per week support sessions. If staff identify a person won’t be able to access a sustainable tenancy they will refer to another scheme e.g. mental health issues – shared lives. Support can also be ad-hoc but will amount to the same hours, dependant on the best way to support the resident</p> <p>The scheme is designed to have a throughput as the view is 2 years in supported living is too long unless young people are age 16 at the outset.</p> <p>They will work with parents if it is a possibility the young person will return home.</p> <p>Residents need to be on site 4 nights per week in line with their licence agreement. And in line with housing benefit regulations</p> <p>Young people can access phones in the office for job seeking/education/ benefits queries and there are 2 laptops which can be used in the communal areas.</p> <p>Referral via Housing Officer. Also third party external services, self-referrals, social services, housing options, schools, health professionals, drug and alcohol team, prisons, secure</p> |
| SHAP | Sherdley House<br>Sutton Heath | <p><b>Supported Accommodation</b></p> <p>Supporting People – Licence Agreement</p> <p><a href="http://www.shap.org.uk/housing-support/st-helens/">http://www.shap.org.uk/housing-support/st-helens/</a></p> <p>Sherdley House is an emergency project for young homeless people age between 16 and 21 and is just off the Link Road. There are 10 beds – 9 of which are Supporting People funded. 1 can be commissioned separately. Referrals usually come from Housing Options. However, they can take referrals from other agencies and professionals.</p> <p>Sherdley House provides a safe, short term intensively supported place for young people at the point of homelessness. Staff will work with young person and their Social Worker or accommodation</p>  |

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|      |   | <p>officer to complete an assessment of housing and support needs.</p> <p>Young people will receive advice and assistance to claim benefits, access education, training or employment.</p> <p>Young people work with the staff to help complete their assessment and identify somewhere to move on to on a longer term basis.</p> <p>Young people will need to keep to the house rules and pay a personal contribution.</p> <p>A breakfast and evening meal will be provided. Each flat has a small kitchen area to be able to prepare snacks and each week young people will receive some basic essentials such as milk, bread and butter. The young people can access support from the food bank if needed.</p> <p>There is a cleaner who cleans the communal areas, but young people are expected to take responsibility for keeping their room clean and the general tidiness within the project. There are laundry facilities.</p> <p>The project is staffed 24 hours a day. Alcohol and drugs are not allowed within the project. Bullying and harassment are not tolerated and anyone who breaks these rules will receive warnings and may be asked to leave. Young people have their own room key and do not have to share a room. Visitors are allowed, but only at certain times and not upstairs.</p> <p>Referral via Housing Options/Young Peoples Housing Officer</p> |
| SHAP | 162<br>Boundary<br>Court<br>Queens Park | <p><b>Supported Accommodation</b></p> <p>Supporting People – Licence Agreement</p> <p><a href="http://www.shap.org.uk/housing-support/st-helens/">http://www.shap.org.uk/housing-support/st-helens/</a></p> <p>The OneSixTwo project is an 8-bedded purpose built residential project on Boundary Road near St Helens Town Centre opposite the Leisure Centre.</p> <p>The project caters for single young men or women aged between 16 and 25 who require intensive support to help them gain the knowledge and skills they require to live independently, they can live at the house for up to 2 years and tenure is granted via a license agreement.</p> <p>The project accepts referrals from any agency and also accepts direct applications. The scheme, does not accept emergencies and applications will be prioritised based on need. Once an application is received the young person is invited to the project informally to have a look around and to arrange a more formal interview and</p>   |

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|  | <p>housing needs assessment. Young people are introduced to the other young people in their own time.</p> <p>The house is staffed 24 hours per day and each resident is allocated a keyworker from the staff team. The staff will assist residents to claim benefits, access training, education or employment.</p> <p>A modular approach to resettlement is undertaken and young people will complete modules on budgeting and debt, cooking and nutrition, health, hygiene in the home and practical DIY, amongst others. A file is completed which is accepted by Helena instead of a formal interview. Once the modules have been completed staff will assist the young person to move on to independent living or to other accommodation requiring less intensive support. Transitional support will then be provided for a short period.</p> <p>Residents have their own self-contained flat. Assistance will be given to prepare and cook nutritious meals. Each flat is fully furnished and there is a communal lounge where group activities and demonstrations take place. There is a shared laundry.</p> <p>There is a fob system to get into the building and young people have their own front door key. After 12pm they will need to buzz to access the building – late return is discouraged.</p> <p>There is internet access in the office – there is no Wi-Fi currently, but this is something SHAP are looking into.</p> <p>The project has clear house rules and alcohol or drugs are not allowed within the building. There is a warning system in place and support will be put in place for young people to encourage them to change their behaviours.</p> <p>YPDAAT and TAZ support the project and will run sessions and quiz nights to engage the young people/</p> <p>Young people can register up to 4 visitors and up to 2 people can visit at any one time. Overnight visitors pay £1 which goes into a residents fund and is used towards house costs/trips.</p> <p>There are house meetings last wed of every month where they usually have pizza/chippy tea and share ideas.</p> <p>A weekly charge is made for heating and lighting on top of the rental charge, and residents must pay this directly from their income.</p> <p>Flat checks will take place weekly at first and then at longer intervals once the young person is settled.</p> <p>The site also houses rental properties from Registered Provider</p> |
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|      |                          | <p>Riverside Housing</p> <p>The scheme has supported young people with medical issues – they arrange for Nurses to come and brief staff e.g. epilepsy/diabetes/dialysis</p> <p>Referral via Housing Options/Young Peoples Housing Officer</p>   |
| SHAP | Meyrick Court Earlestown | <p><b>Supported Accommodation</b></p> <p>Supporting People – Assured Shorthold Tenancy</p> <p><a href="http://www.shap.org.uk/housing-support/st-helens/">http://www.shap.org.uk/housing-support/st-helens/</a></p> <p>Meyrick Court is a purpose-built development of nine self-contained, one-bedroom flats and two, two-bedroom flats situated in Newton-le-Willows and is in partnership with Regenda. Tenancies are granted on an assured shorthold basis (6 months) as opposed to a licence agreement. Supporting People funding does not fully cover the cost of the scheme and there is a small charge added to the rental.</p> <p>The flats are furnished or part furnished.</p> <p>The project caters for young men or women aged between 16 and 25 who require some support to maintain independent living. The project can accommodate parents with children. Careful matching is needed to ensure the right mix of young people.</p> <p>Young people age 16+ would be able to claim income support if in employment training or education and estranged from their parents.</p> <p>There is an office on site, which is staffed by a support worker during office hours ordinarily although this may reduce during periods of leave and offers a drop-in service for tenants requiring advice or information. There is a laptop on site to do work or access the internet for job searches etc</p> <p>The scheme support worker will agree a support plan, which will be updated regularly. The support provided includes health, advocacy/communication, budgeting and advice on claiming benefits, accessing training, education or employment amongst others.</p> <p>Tenants will be expected to manage Gas and Electricity from Day 1.</p> <p>The scheme has a link with the foodbank. Support will be provided in relation to cookery sessions and nutrition.</p> <p>Out of hours the scheme is monitored via CCTV and there are arrangements with a security company if there are any issues on site. The scheme has positive relationships with local Police and with</p> |

|          |          | <p>Regenda to manage any issues.</p> <p>Visitors are allowed and this is managed by the tenants themselves.</p> <p>Flat checks will take place weekly at first and then at longer intervals once the young person is settled. Some may be daily at request of SW.</p> <p>Referrals are accepted from any agency and direct applications are also accepted. Once an application is received the young person will be invited to attend a meeting with a support worker where a comprehensive housing needs assessment will be completed. References will be asked for.</p> <p>It is a condition of the tenancy that support is required and accepted. When a tenant no longer requires support, assistance will be given to move on to more permanent accommodation either through accessing pre tenancy training with Under One Roof or into the private sector. Transitional support will be made available for a period of up to 6 months.</p> <p>Referral via Housing Options/Young Peoples Housing Officer</p>  |
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| Provider | Location | Type of Provision   |
|          |          | <p><b>Supported and Independent Living Services</b></p> <p>There is a North West Regional Dynamic Purchasing System which covers Greater Merseyside, Greater Manchester and North area. Referrals should be made via Commissioning.</p> <p>There are a range of providers on the Contract some of whom specialise in for example Asylum Seeking Young People or specific geographical areas</p> <p>The Providers below are the ones in St Helens with fixed properties, but many providers can locate and set up leaving care accommodation in solo properties with sufficient notice. Some of these providers are able to identify sustainable properties with Housing Associations.</p> <p>These placements can be flexible in terms of support hours and reducing support but are usually more expensive than other options and should only be considered when a young person is ready to live semi independently as they are not regulated by Ofsted.</p> <p>What they can offer can be checked against Ofsted guidance here</p> <p><a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/726907/Introduction_to_childrens_homes_180718.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/726907/Introduction_to_childrens_homes_180718.pdf</a></p> |

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| Inspire Children's Services | Holt House Rainhill                         | <p><b>DPS</b></p> <p>Holt House is shared accommodation for up to 5 young people with one flat being accessed independently of the shared area. The detached house is by Whiston Hospital. There is single staff support on site 24/7. Additional costs may be incurred depending on young person's needs</p> <p>Referral forms should be completed via Commissioning</p>  |
|                             | Pilkington View St Helens                   | <p>Pilkington View is newly opened but will offer 6 individual flats with single staff support on site 24/7. It is situated opposite Pilkingtons Head Office on Prescott Road Additional costs may be incurred depending on young person's needs</p> <p>Referral forms should be completed via Commissioning</p>   |
| PIC                         | The Cornerhouse /Cowley Hill Lane St Helens | <p><b>DPS</b></p> <p>Cowley Hill Lane are a set of 6 flats each with their own facilities. There is a member of staff on site 24/7. Price may reduce as support levels are reduced.</p> <p>Referral forms should be completed via Commissioning</p>  |
| Omega Care                  | Cowley Hill Lane                            | <p><b>DPS</b></p> <p>Cowley Hill Lane is a large house with 5 flats each with their own facilities. There are 2 members of staff on site 24/7. Price may reduce as support levels are reduced.</p> <p>Referral forms should be completed via Commissioning</p>   |
| <b>Provider</b>             | <b>Location</b>                             | <b>Type of Provision</b>   |
| SHAP                        | Selina Cooper House, Parr                   | <p><b>Supported Accommodation/Family Assessment Unit</b></p> <p>Supporting People – Licence Agreement</p> <p><a href="http://www.shap.org.uk/housing/st-helens/selena-cooper-house/">http://www.shap.org.uk/housing/st-helens/selena-cooper-house/</a></p> <p>Selina Cooper offers accommodation and support to teenage parent or pregnant young mums aged 16 to 25. They can also offer the service to young fathers.</p> <p>Selina Cooper offers intensive support and aim to move people on to an independent tenancy within 6 months, although, if necessary, this can be extended until their support needs can be met through the floating support team who will support them to maintain an independent tenancy. Help and advice is provided in many different areas such as:</p> |

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|  |  | <ul style="list-style-type: none"> <li>• budgeting, benefits and income</li> <li>• cooking, shopping and being healthy</li> <li>• parenting skills and childcare</li> <li>• breastfeeding</li> <li>• maintaining the health and wellbeing of the individual and their child</li> <li>• dealing with debts</li> <li>• dealing with neighbour issues</li> <li>• preparing for and maintaining Independence</li> <li>• training, education and employment</li> <li>• support and referral to obtain help from other specialist agencies</li> <li>• managing risk</li> </ul> <p>The service consists of two parts:</p> <p>1/ residential project for up to 5 people who are pregnant or are the parent of one child. Selina Cooper House provides a high level of support in order to prepare young people to become effective parents and to develop the skills to live independently with their child. The house is located in the Parr area of the town and provides a safe and stable environment for parents and children. Staff will work with parents to assess their needs and to formulate a comprehensive support plan. Each parent will be allocated a keyworker who will be responsible for working with them to implement and review the plan. They will also work with the parent to complete independence modules in areas such as housing and managing a tenancy, nutrition, shopping and budgeting, healthy minds, child care and parenting, finance, health, drugs and alcohol. The project is staffed 24 hrs per day and accepts referrals from Social Services, Health Services or St Helens Housing Options.</p> <p>2/ a floating support service for teenage parents and young couples who require intensive support to enable them to maintain their independence and who require help in developing their parenting skills. This service offers transitional and ongoing support to all those who move from the residential service.</p> <p>Referrals are accepted from any professional agency working with this client group.</p> <p>In the residential project parents have their own lockable bedrooms. Beds, cots, bedding and storage are provided. Lounge, kitchen and bathroom facilities are also shared. Parents are expected to share communal cleaning. A small charge is made for heating, lighting and fuel. There are no other charges other than rent and assistance will be provided to claim any relevant benefits.</p> |
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|                             |  | <p>The project will work in partnership with many agencies to provide a holistic service to parents and their children, including:</p> <ul style="list-style-type: none"> <li>• Children &amp; Young Peoples Services</li> <li>• Safeguarding</li> <li>• Midwives</li> <li>• Health Visitors</li> <li>• Surestart</li> <li>• Connexions</li> <li>• Housing</li> <li>• Teen Pregnancy Services</li> </ul> <p>Staff have experience of CAF, CIN, safeguarding children and adults, child care and development and we work closely with young people to meet Every Child Matters framework outcomes.</p> <p>The project also has a two bed Family Assessment Centre which can provide 12-week PAMS assessment</p> <p>Referral for Supported Accommodation</p> <p>Referral via Commissioning</p> |
| Registered Provider - Torus |  | <p>Housing <b>may</b> be available via Torus with floating support being commissioned separately. Young people from age 17+ may be considered subject to pre-tenancy assessment and being accepted by Torus.</p> <p>Referral via Young Peoples Housing Officer for accommodation</p> <p>Referral forms for support should be completed via Commissioning</p>   |

| Version | Author/Reviewer | Date   | Review Date |
|---------|-----------------|--------|-------------|
| 1       | Wendy Collins   | Aug 19 | Aug 20      |