

Using Precise Questions

To discover more about the situation ask precise questions to dig down to the underlying issues.

Worrying Questions

“Why are we knocking on this family door”
“What has happened?”
What have you seen?
Who else has seen...?
How do you know?
“When did it happen?”
“What was the impact on the child?”

Surface



Trying to make a clear sense of what harm has occurred.

Getting their story.
Allows you to confirm facts and hearsay.
Key people involved and welfare of the child.

Harm/Safety Questions

“What was happening right before the incident?”
“How do you think your child got hurt?”
“Are there times when the problem doesn't happen or is less serious”?
Are there times when you resist the urge”?
How worried are you that this could happen again?
What causes you the most worry?
“What do you like least about....?”

Deeper

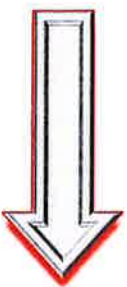


Starts to reveal potential worries, danger and strength issues.
Helps them to vocalise inner feelings
Begins to show you priority areas

Danger/Wellbeing Questions

“What effect does that have on.....?”
“How does it impact your parenting and the child's development?” “What other hidden effects are there?” “What network of support is there?”

Deepest



Reveals the real size of the problem.

What are the safety issues?
How do we know what the risks are?

Solution Focus.