**Level of risk tool**

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| **Property** |
| Low risk: clutter image rating scale 1-3 |
| All entrances and exits, stairways, roof space and windows accessible. Smoke alarms fitted and functional or referrals made to fire brigade to visit and install. All services functional and maintained in good working order. Garden is accessible, tidy and maintained. |
| Moderate risk: clutter image rating scale 4-6 |  |  |
| Only major exit is blocked. Concern that services are not well maintained. Smoke alarms are not installed or not functioning. Garden is not accessible due to clutter, or is not maintained. Evidence of indoor items stored outside. Evidence of light structural damage including damp. Interior doors missing or blocked open. |
| High risk: clutter image rating scale 7-9 |  |  |
| Limited access to the property due to extreme clutter. Clutter may be seen at windows. There may be evidence of extreme clutter outside the property. Garden not accessible and extensively overgrown. Services not connected or not functioning properly. Smoke alarms not fitted or not functioning. Property lacks ventilation due to clutter. Evidence of structural damage or outstanding repairs including damp. Interior doors missing or blocked open. Evidence of indoor items stored outside. |

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| **Household functions** |
| Low risk: clutter image rating scale 1-3 |
| No excessive clutter, all rooms can be safely used for their intended purpose. All rooms are rated 1-3 on the clutter image rating scale. No additional unused household appliances appear in unusual locations around the property. Property is maintained within terms of any lease or tenancy agreements where appropriate. Property is not at risk of action by environmental health. |
| Moderate risk: clutter image rating scale 4-6 |  |  |
| Clutter is causing congestion in the living spaces and rooms are not being used for their intended purpose. Clutter is causing congestion between the rooms and entrances. Inconsistent levels of housekeeping throughout the property. Some household appliances are not functioning properly and there may be additional units in unusual places. Property is not maintained within terms of lease or tenancy agreement where applicable. Evidence of outdoor items being stored inside. |
| High risk: clutter image rating scale 7-9 |  |  |
| Clutter is obstructing the living spaces and is preventing rooms being used for their intended purpose. Beds inaccessible or unusable due to clutter or infestation. Entrances, hallways and stairs blocked or difficult to pass. Toilets, sinks not functioning or not in use. Resident at risk due to living environment. Household appliances are not functioning or inaccessible and the cooking environment is unsafe. Resident is using candles. Evidence of outdoor clutter being stored indoors. Broken household items not discarded eg glass or plates. Concern for declining mental health. Property is not maintained within terms of lease or tenancy agreement where applicable and resident is at risk of notice being served by environmental health. |

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| **Health and safety** |
| Low risk: clutter image rating scale 1-3 |
| Property is clean with no odours, (pet or other). No rotting food. No concerning use of candles. No concern over flies. Resident managing personal care. No writing on the walls. Quantities of medication are within appropriate limits, in date and stored appropriately. Personal protective equipment is not required. |
| Moderate risk: clutter image rating scale 4-6 |  |  |
| Kitchen and bathroom are not kept clean. Offensive odour in the property. Resident is not maintaining safe cooking environment. Some concern with the quantity of medication, or its storage or expiry dates. No rotting food. No concerning use of candles. Resident trying to manage personal care but struggling. No writing on the walls. Light insect infestation (bed bugs, lice, fleas, cockroaches, ants, etc). Personal protective equipment required by practitioner when visiting eg latex gloves, boots or needle stick safe shoes, face mask, hand sanitiser, insect repellent. |
| High risk: clutter image rating scale 7-9 |  |  |
| Human urine and/or excrement may be present. Excessive odour in the property, may also be evident from the outside. Rotting food may be present. Evidence may be seen of unclean, unused and/or buried plates and dishes. Broken household items not discarded eg glass or plates. Inappropriate quantities or storage of medication. Concern with the integrity of the electrics. Inappropriate use of electrical extension cords. Concern for declining mental health Heavy insect infestation (bed bugs, lice, fleas, cockroaches, ants, silverfish, etc). Visible rodent infestation. |

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| **Safeguarding of children, family members and/or animals** |
| Low risk: clutter image rating scale 1-3 |
| No concerns for household members. |
| Moderate risk: clutter image rating scale 4-6 |  |  |
| Hoarding on clutter scale 4-6 doesn’t automatically constitute a safeguarding alert. Properties with children or vulnerable residents with additional support needs may trigger a safeguarding alert. |
| High risk: clutter image rating scale 7-9 |  |  |
| Hoarding on clutter image rating scale 7-9 constitutes a safeguarding alert. |

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| **Self-neglect** |
| Low risk: clutter image rating scale 1-3 |
| Resident is accepting support and services. Health care is being addressed. Resident is not losing weight. There are no carer issues. Resident has access to social and community activities. Resident is able to contribute to daily living activities. Personal hygiene is good. |
| Moderate risk: clutter image rating scale 4-6 |  |  |
| Access to support services is limited. Health care and attendance at appointments is sporadic. Resident is of low weight. Resident’s wellbeing is partially affected. Resident has limited social interaction. Carers are not present. Resident has limited access to social or community activities. Resident’s ability to contribute toward daily living activities is affected. Personal hygiene is becoming an issue. |
| High risk: clutter image rating scale 7-9 |  |  |
| Resident refuses to engage with necessary services. Health care is poor and health is deteriorating. Weight is reducing. Wellbeing is affected on a daily basis. Resident is isolated from family and friends. Care is prevented or refused. Resident does not engage with social or community activities. Resident does not manage daily living activities. Hygiene is poor and causing skin problems. Aids and adaptations refused or not accessed. |