CCN MEETING - MASH

Child concern notifications discussed in morning triage meeting. CCN identified for MASH.



.ERA Flags CCN in children triage mailbox with MASH Flag together with CREATE CONTACT Flag indicating contact required and to proceed to MASH.



ERA creates contact record as per procedure, detailing details of parents from CCN and pasting into contact record.



Triage Manager to email Children's Triage Manager with reason for MASH referral. This information to be cut and pasted into Duty Worker Action box in contact record together with list of meeting attendees



Contact completed by ERA, CCN uploaded to EHM and ICS



.Contact forward to Initial Decision Tray and Senior Practitioner and/or Team Manager alerted.



.CCN moved to CCN folder and Email for MASH moved to MASH folder