**Children’s Feedback Form**

|  |  |  |  |
| --- | --- | --- | --- |
| Who was your social worker? |  | When did they work with you? |  |

Please colour in a box for each question.

|  |  |  |  |
| --- | --- | --- | --- |
| Feedback Questions | Always | Sometimes | Never |
| Are you comfortable talking to your social worker? | See the source image |  |  |
| Does your social worker listen to you and understand you? | See the source image |  |  |
| Does your social worker explain what work they are doing with your family? | See the source image |  |  |
| Does your social worker do what they say they’ll do for you and your family? | See the source image |  |  |

We welcome any further comments that you might like to make:

|  |
| --- |
| Is there anything you think that your social worker has done well for you? |
|  |
| Is there anything your social worker can do better for you? |
|  |
| Any more comments that will make me a better social worker? |
|  |
| Name: |  | Date: |  |

**Parents and Carers Feedback Form**

|  |  |  |  |
| --- | --- | --- | --- |
| Who was your social worker? |  | When did they work with you? |  |

Please tick a box for each statement.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Feedback statements/expectations. | Strongly Agree  | Agree | Not Sure | Disagree | Strongly Disagree |
| The social worker explained clearly why they became involved with me and my family. |  |  |  |  |  |
| The social worker always kept me informed about what was happening. |  |  |  |  |  |
| The social worker explained the meaning of confidentiality and what information may need to be shared; with who and why. |  |  |  |  |  |
| The social worker was good at timekeeping. |  |  |  |  |  |
| The social worker was easy to contact. |  |  |  |  |  |
| The social worker did what they said they would do. |  |  |  |  |  |
| The social worker involved me in decisions made about my family and I. |  |  |  |  |  |
| I was treated respectfully by the social worker. |  |  |  |  |  |
| I felt comfortable talking to the social worker. |  |  |  |  |  |
| I felt the social worker put me and my family at the heart of every process. |  |  |  |  |  |
| I felt the social worker understood what I was saying and how I was feeling. |  |  |  |  |  |
| Overall, I think my contact with the social worker was positive. |  |  |  |  |  |

We welcome any further comments that you might like to make:

|  |
| --- |
| Is there anything you think that your social worker has done well for you or your family? |
|  |
| Is there anything your social worker can do better for you or your family? |
|  |
| Any more comments that will make them a better social worker? |
|  |
| Name: |  | Date: |  |