# Croydon Adult Support (e-market place)



# There are 4 main sections within Croydon Adult Support

#### An information and advice section

This provides information that can assist you with information and advice, such as money management and help with staying at home.

# A Personal Assistants (PA) register

Personal Assistants can register online enabling people to search and make contact with a PA to meet their care and support needs.

## An e-Marketplace

Here you can find and access services and activities within Croydon. People looking for services in Croydon, will be able to search, choose, and contact providers of wellbeing and social care services through the emarketplace.

#### A virtual wallet

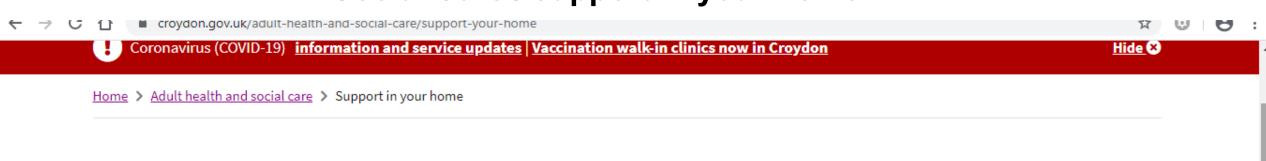
Allowing people to have all of the benefits of a direct payment with none of the administrative burden. Your direct payment is 'credited' to an online account, which is just for you (or your representative) to manage your care and support and your direct payment. It gives choice and control, is easy-to-use, it's secure and gives complete transparency for all parties

# You can access Croydon Adult Support directly by using either of these links

www.croydon.gov.uk/CroydonAdultSupport

https://adultsupport.croydon.gov.uk/

# On the Croydon Council website you can find it under 'Adult Health and Social Care / support in your home'



# Support in your home

Support and equipment to help you live independently and safely.

#### Occupational Therapy and equipment: helping you stay at home

We provide advice and support to help you live independently if you're older, disabled, or have a long-term illness.

#### > Croydon Adult Support

An online way to give you easy access to adult support services, activities and information, all in one place.

#### Care at home

#### > Home monitoring and personal alarms

How to get telecare monitoring and alarm systems to have in your home or carry with you.

#### Meals on wheels

About the meals on wheels service and how to apply for free or reduced cost meals.

#### Equipment collection, exchange or repair

# This is the Croydon Adult Support page on the Council website – you can link to it from here....

Home > Adult health and social care > Support in your home > Croydon Adult Support

# **Croydon Adult Support**

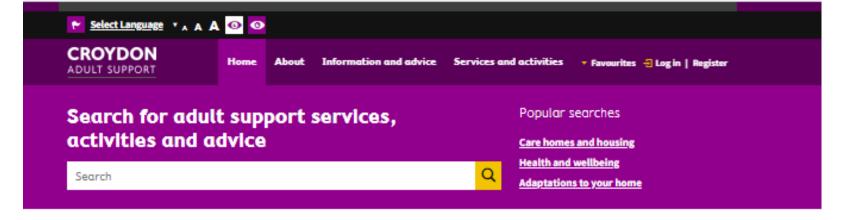
An online way to give you easy access to adult support services, activities and information, all in one place.

<u>Croydon Adult Support</u> is an online way to give you easy access to adult support services, activities and information. All in one place. Within Croydon Adult Support there are four main sections:

#### An information and advice section

This provides information that can assist you with information and advice, such as money management and help with staying at home.

# This is the Croydon Adult Support Home Page



#### Adult support

Read information and advice or find adult support services in the Croydon area.



Information and advice



Find a service or activity



Find a personal assistant

#### Information for service providers

Find out how to reach a wider audience with an online advert for your organisation, or sign up as a personal assistant.



Information for providers



Register as a personal assistant

#### Other support

## Information on special educational needs and disability

Croydon's <u>Local Offer</u> Ansinformation on special educational needs and disabilities, for children, young people and their families.

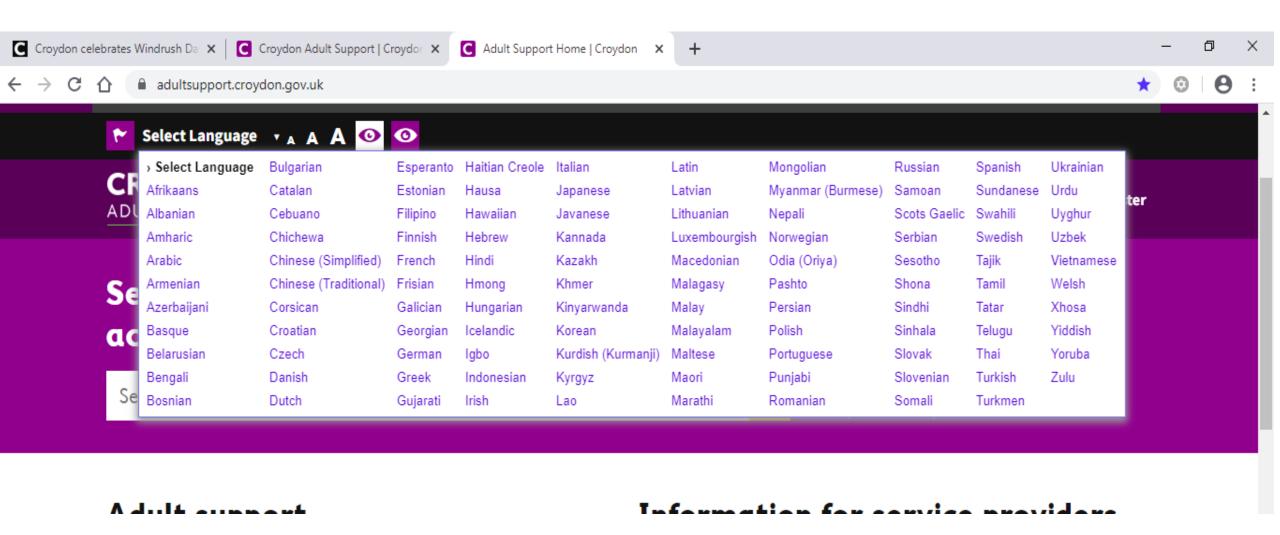
# Advice and support with equipment for daily living

Visit AskSARA of for advice and information about equipment for health, home and daily living

#### Paying for care fees

When planning your care, thinking about how you will fund it is an important part of the process. If you have savings below £23,250 you may be eligible for financial help towards the cost of your care fees. For more information please read the 'paying for care fees 's section or call our charging helpline on: 020 8760 5676.

## You can change the language if you'd like to...



#### And also the colour and size of font

Croydon Council has lots of information and updates on our website, go to www.croydon.gov.uk/coronavirus. Select Language 🔻 🛕 🛕 🧿 🗿 CROYDON Home **About Information and** Services and Register advice activities **ADULT SUPPORT** Favourites Search for adult support services, Popular searches

activities and advice

Search



Care homes and housing

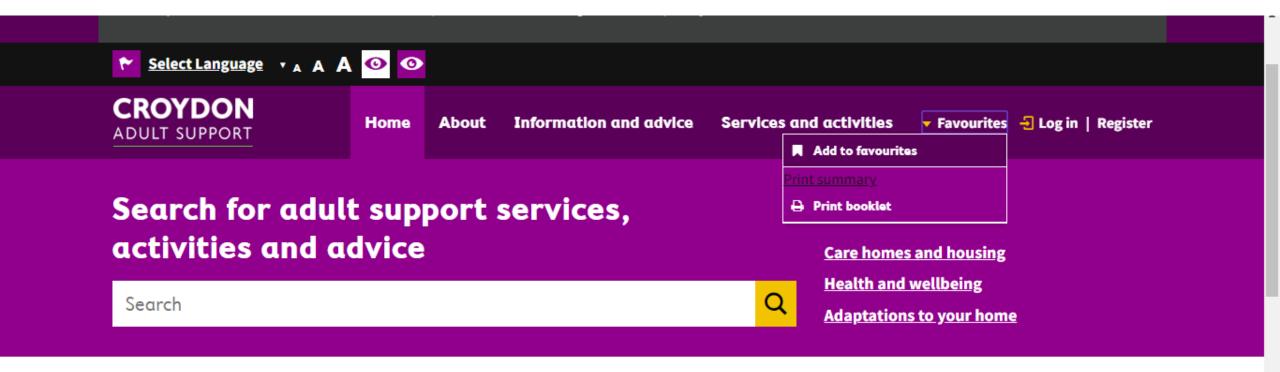
**Health and wellbeing** 

**Adaptations to your home** 

Adult support

Information for service

# On the Home Page there is a 'Favourites' tab where your favourites will be saved



## Adult support

Read information and advice or find adult support services in the Croydon area.

### Information and advice

## Information for service providers

Find out how to reach a wider audience with an online advert for your organisation, or sign up as a personal assistant.



Information for providers

## These are the different options you can choose from

# Search for adult support services, activities and advice

Search

Popular searches

**Care homes and housing** 

**Health and wellbeing** 

**Adaptations to your home** 

## Adult support

Read information and advice or find adult support services in the Croydon area.

- Info
  - Information and advice
- Qı
  - Find a service or activity

Find a personal assistant

## Information for service providers

Find out how to reach a wider audience with an online advert for your organisation, or sign up as a personal assistant.

- i
- Information for providers

Register as a personal assistant

## Information and advice contains different topics

# Information and advice

#### Health and wellbeing

- Health and Wellbeing advice
- Medicines
- Later life / older people
- Hospital stays
- NHS services and advice

#### Conditions and disabilities

- Autism and Asperger's syndrome
- Learning disabilities
- Dementia
- Physical disabilities
- Mental health
- Sight loss and blindness
- Hearing loss and deafness

#### Getting out and about

- Driving and parking
- Public and community transport
- Shopping
- Leisure and social activities
- Holidays
- Training, learning, volunteering and employment

Managing at home and

Care homes and other

Equipment and





#### Managing at home and staying independent

- Looking after yourself

C O

- Buying help at home
- House, garden and pet care
- Staying safe in your home

#### Care homes and other housing options

- About care homes
- Advice for carers, family and friends
- Extra care housing
- Other housing options

#### Equipment and adaptations

- Equipment around the house
- Help from occupational therapists
- Mobility equipment
- Adaptations to your home

#### Carers support

- Support and advice
- Arrange a break from caring

#### Money, direct payments and benefits

- Paying for care
- Personal Budgets and Direct **Payments**
- Benefits
- Advice, support and local welfare accietance

#### Advocacy and Power of Attorney

- Advocacy
- Power of attorney

# If we select 'Extra Care Housing' there are different sections within it, you click to open it up

Care homes and other housing options

# Extra care housing

- Introduction
- Key features of Extra Care housing
- Care and support
- Who can get extra care housing
- Extra Care schemes in Croydon
- Further information, support and services

#### More in this section

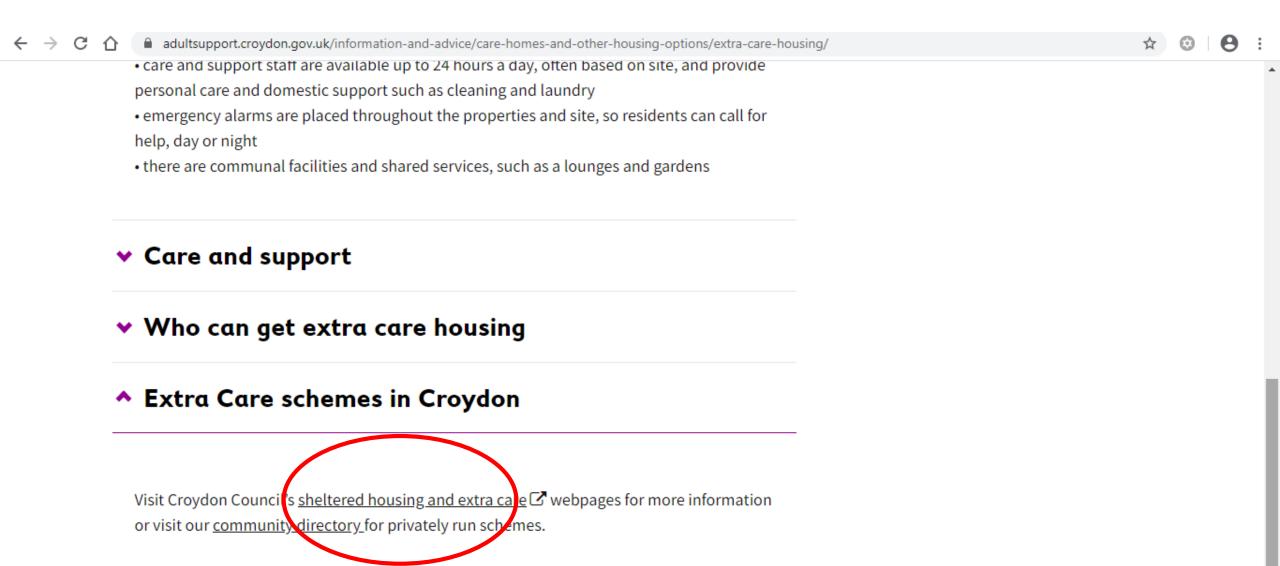
About care homes

Advice for carers, family and friends

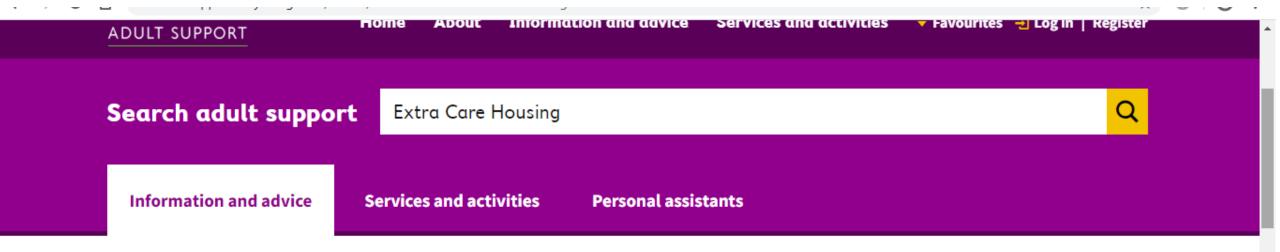
Other housing options

← Information and advice

# Some sections will have links through to the Croydon Council website



#### You can also use the main 'Search' box



Your search for 'Extra Care Housing' matched 49 results

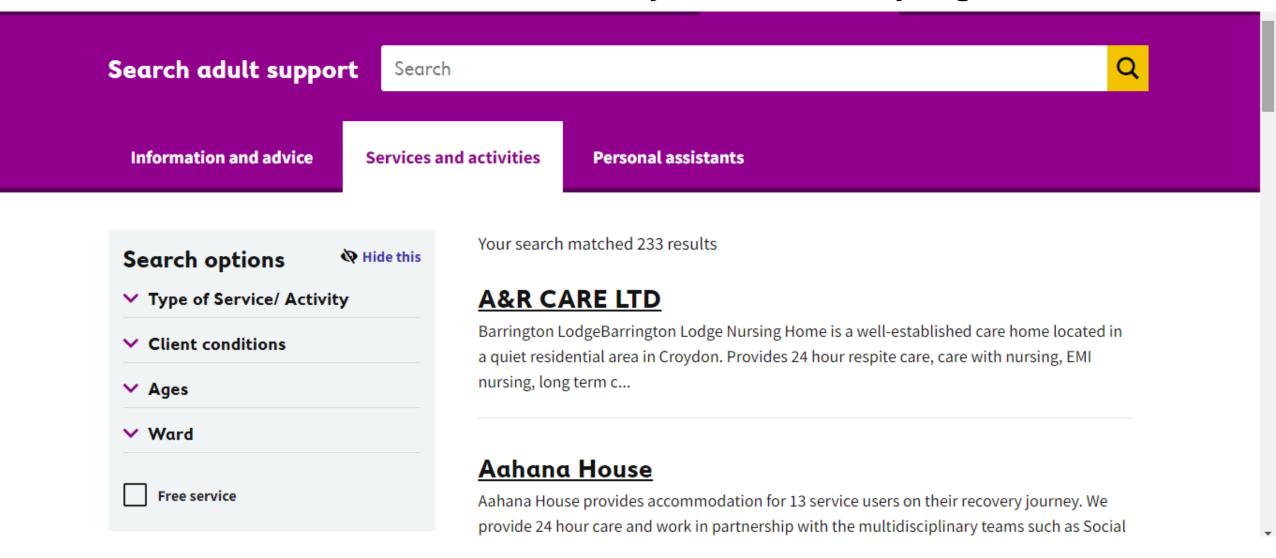
#### Extra care housing

Introduction Extra care housing is designed for people who need some extra help to look after themselves, but not at the level provided by residential care homes. People living in extra care housing enjoy the freedom and independence of having the...

#### **About care homes**

About care homes A care home is a residential setting where an individual can receive support with accommodation and personal care, away from

# The 'Service and Activities' lists Providers and some voluntary and community organisations



# You can use the 'types of service / activity' section to refine your search

↑ Type of Service/ Activity	A&R CARE LTD
Activities and Leisure  Arts, crafts and hobbies  Befriending services	Barrington LodgeBarrington Lodge Nursing Home is a well-established care home located in a quiet residential area in Croydon. Provides 24 hour respite care, care with nursing, EMI nursing, long term c
Church and religious groups  Community and interest groups  Education and skills  Fitness and exercise  Holidays	Aahana House  Aahana House provides accommodation for 13 service users on their recovery journey. We provide 24 hour care and work in partnership with the multidisciplinary teams such as Social Services, Community
Lunch clubs and day opportunities  Music, drama and dancing  Sports, games and clubs  Young people's activity	Ablecross Care Services  Services we can offer include: Personal Care and Support Nutritional care such as meal preparation. Hospital Discharge and Reablement Support, even at short notice. Domestic Assi
Care Homes and other Housing  Extra Care Services  Residential and Nursing Care	Accolade Care Services UK Limited

^ CI	^ Client conditions		
	Autism and Asperger's Syndrome		
	Dementia		
	Hearing loss and Deafness		
	Mental Health		
	Older People		
	Physical Disability		
	People with ADHD and/or learning disability		
	Sight loss and Blindness		
	Substance or Alcohol misuse		
<b>∨</b> A	✓ Ages		
~ w	✓ Ward		
Free service			

Bhangra· Kathak· Indian folk Heritage WorkshopsWe provide, Story Telling workshops...

#### Archers Bridge Consulting London

Archers Bridge Consulting London Overview of products that Archers Bridge Consulting London offer: • Training Courses for service users, organisation and individual staff• Introduction to ma...

#### **Arizona Healthcare**

We support adults at risk with an age range of 18-65. All service users have a person-centred care plan devised to meet their individual needs and preferences. Keys to private rooms are available ...

#### Asian Resource Centre of Croydon

Asian Resource Centre of Croydon is a place that brings together Asian Communities and Businesses. We offer services such as Arts and Crafts, Education and Skills, Fitness classes and Advice and Supp...

<ul><li>Client conditions</li><li>Ages</li><li>Ward</li></ul>		

#### ATTICALL TOUCH DEVELOPMENT ASSOCIATION (ATDA)

AYDA is a charity organisation that empowers all young people including those with additional needs and their families through recreational activities and training.AYDA training provides knowledge, sk...

#### **Age UK Croydon**

We are Age UK Croydon, and our vision is a Croydon where everyone can love later life. Our mission is to lead the way in empowering, enabling, supporting and connecting older people in the London Boro...

#### Asian Resource Centre of Croydon

Asian Resource Centre of Croydon is a place that brings together Asian Communities and Businesses. We offer services such as Arts and Crafts, Education and Skills, Fitness classes and Advice and Supp...

#### **Auckland Surgery**

General Medical Practice (Croydon CCG)General Medical Practice within One Thornton Heath

# As an example, I am searching for:

- Arts, Crafts and Hobbies
- Older Person
- Central West / East Croydon



#### Apasen Croydon Opportunity Zone

Apasen provide 25 different services indoor and our doors including- Art and craft-Music, group activity- Yoga- Swimming- Cycling- Beauty session- Educational- Religious- Out door trips- Residential t...

#### Apsara Arts

Workshops in Indian dance and cultural Art We offer Indian dance workshops: Bollywood. Bhangra· Kathak· Indian folk Heritage WorkshopsWe provide, Story Telling workshops...

#### Aspyre Health Care Ltd

WE HAVE 4 VACANCIES FOR INDIVIDUALS WHO NEED CARE AND ACCOMMODATION Asypre Health care is a CQC registered supported living service based in London. We specialise in supporting individuals aged 18 y...

# This option has come up... you click the link under 'service provider' for more information

\* > Services and activities > Apasen Croydon Opportunity Zone

# Apasen Croydon Opportunity Zone

Service provider: Apasen Croydon Opportunity Zon

Price: £70.91 per Session



Apasen provide 25 different services indoor and our doors including

- Art and craft
- Music, group activity
- Yoga
- Swimming
- Cycling
- Beauty session
- Educational
- Religious
- Out door trips
- Residential trip and more ...



+ Add to favourites



About this provider

#### Apasen Croydon Opportunity Zone

#### About this provider

Apasen Day Centre provides a culturally and faith sensitive service for adults with learning disability, challenge behaviour and/or complex from Muslim/Asian ethnicity. We also provide service for multi-culture community. All activities are provided in a context which respects and supports the culture needs of the service, i.e language, faith, and gender.

Currently we run 25 different activities such as Art & Crafts, Day Trips, Residential Trip, Horticulture, Cycling, Yoga, Healthy Living, Football, Textile, Swimming, Karaoke, Cooking, Bus day, Travel Training, Music & Movement, Gym, Life Skills, Literacy & Numeracy, Creative Burst, Makaton, Sensory session, Health & Beauty, Outdoor Games, Shopping and Morning Exercise.

We receive referrals from Croydon Social Service-Learning Disability Team and also accept from families/carers those are in receipt of direct payment/faith-based service. In addition, we also offer an individual outreach service, providing support with personal care and activities in and from your home. You may also be interested in our residential respite service, based in Redbridge (south Woodford), which provides

#### Contact details

#### Address:

Thornton Heath Leisure Centre 100 High Street, Thornton Heath, Croydon, CR7 8LF

#### Telephone:

02086 896 617

#### Email:

mohammed.amin@apasen.org.uk

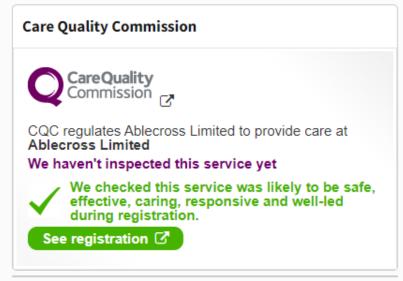
#### Website:

www.apasen.org.uk

# If it's a Provider that is registered with the CQC, the details are on the page

- working collaboratively with you to develop unconventional solutions to conflicts or complications.
- Applying non-prejudicial methods and celebrating individual differences.
- Providing detailed and regularly examined care plans for you.
- The provision of appropriate support and stimulation through carefully monitored, reasonable risk
- taking to enable independence.
- Offering a 24-hour service to you, your family, and Social Services.
- Ensuring the highest possible standard of staff recruitment and selection.
- Encouraging training and development that enables staff to develop their professional and care skills.
- Providing an atmosphere of mutual respect between you and our staff, upholding the dignity of the individual.

# Overall Average rating for this provider: n/a Number of reviews for this provider: 0 WRITE A REVIEW





# You can add your selection to your 'Favourites'

\* > Services and activities > Apasen Croydon Opportunity Zone

# Apasen Croydon Opportunity Zone

Service provider: Apasen Croydon Opportunity Zone

Price: £70.91 per Session

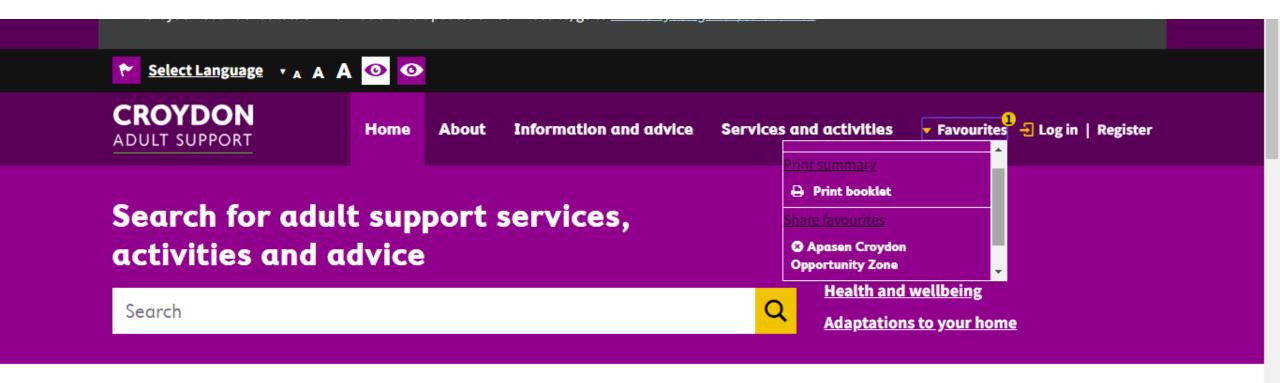


Apasen provide 25 different services indoor and our doors including

- Art and craft
- Music, group activity
- Yoga
- Swimming
- Cycling
- Beauty session
- Educational
- Religious
- Out door trips
- Residential trip and more ..



# Once you have all your 'Favourites' you can, if you wish, download a booklet with their details



## Adult support

## Information for service providers

Read information and advice or find adult support services in the

Find out how to reach a wider audience with an online advert for

#### Which looks like this...







adultsupport.croydon.gov.uk/s4s/WherelLive/CoverPage







## Create your PDF booklet

You can add your personal details and they will appear on the front cover of your personalised booklet. If you are completing this booklet for someone else you can add their details here so that the booklet can be sent to them.

Title of your booklet

Name of recipient

Address 1

Address 2

Address 3

Postcode

Recipient email address

If you are creating this form on behalf of someone else you can add your name here and it will appear on the front cover

Creators name

Your booklet pages



Apasen Croydon Opportunity Zone

Print

# You can also search for PA's and our colleagues from Independent Lives will be presenting to you later

Search

Cleaners

Autism Care

Dementia Care



# How a Personal Assistant (PA) can help you

If you need social care support, a PA can help you live as independently as possible at home. You can recruit and employ your own personal assistant to support you.

Every PA role is unique and can be tailored to suit your care and support needs, giving you full choice, control and flexibility.

Full cupport and guidanco is available to guide



# Finding the right Personal Assistant (PA) for you

Visit Skills for Care for guidance on what to look for when choosing a Personal Assistant. https://www.skillsforcare.org.uk/Home.aspx

Croydon Council has a list of PA's looking for work on Croydon's PA finder, see link below.

Full support and guidance is available to guide you through this process by calling



# Register as Personal Assistant (PA)

Would you like to make a difference to someones life?

Are you an understanding, empathetic, adaptable person who is willing to learn and help someone to live the life they choose?

There are a wide variety of opportunities with flexible hours available, supporting someone in their own home and/or in the community.

# If you have searched and found a PA you think might be suitable

Information and advice

Services and activities

**Personal assistants** 

	ch options	W Hide this
^ Loc	cation	
	North East / Mayday Central East / Woodside and	d Shirley
	North West / Thornton Hea	
	South West / Purley South East / New Addingto Selsdon	n and

Your search matched 23 results

#### **Barbora**

#### About Me

I am a highly motivated, professional and positive person looking to work for a successful individual or company where I can grow my skills and further my career. I pride myself on being versatile, adaptable and a quick learner.

#### **Previous experience**

I've been working as a Personal Assistant for two individuals and have also been in a role as a front desk receptionist in the Marriott.

#### Additional languages

Czech and basics of Danish. I am also currently learning Spanish

#### **Charmaine**

# You can also add the PA to your 'Favourites'

A

> Services and activities > Barbora

# Barbora

#### About Me:

I am a highly motivated, professional and positive person looking to work for a successful individual or company where I can grow my skills and further my career. I pride myself on being versatile, adaptable and a quick learner.

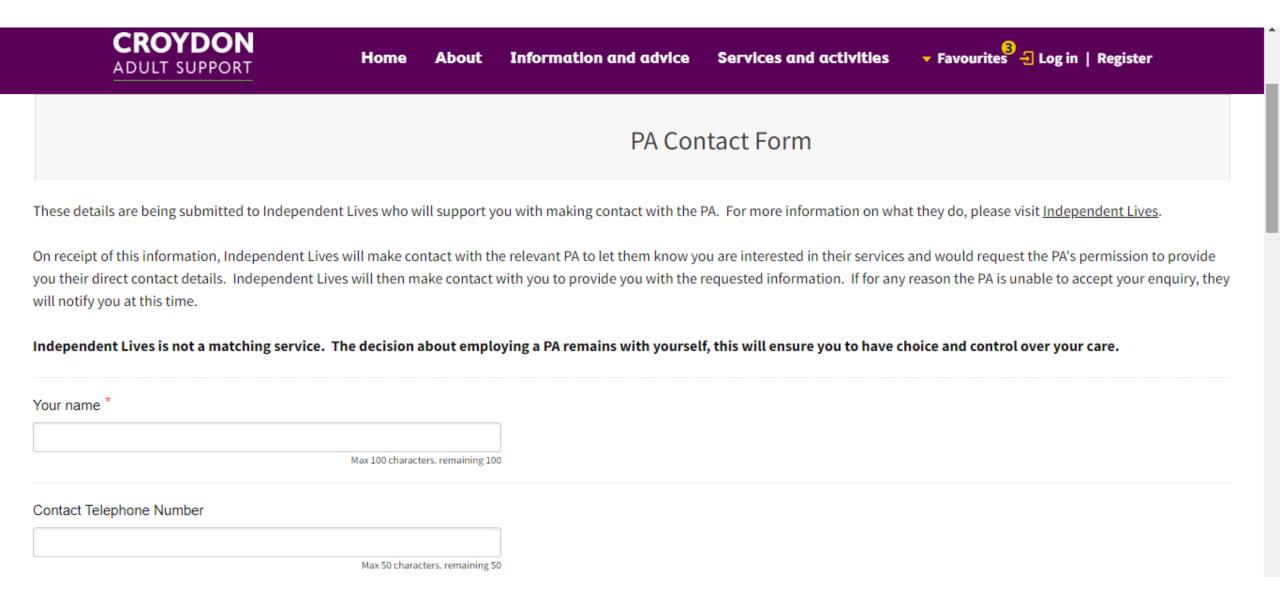
Added to favourites

Want contact with this PA?

#### Previous experience:

I've been working as a Personal Assistant for two individuals and have also been in a role as a front desk receptionist in the Marriott.

# Complete the PA contact form which goes through to Independent Lives



# The Home Page of Croydon Adult Support also has information for Providers

Search



Adaptations to your home

## Adult support

Read information and advice or find adult support services in the Croydon area.

- Inf
  - Information and advice
- Q
- Find a service or activity
- <u>.</u>

Find a personal assistant

## Information for service providers

Find out how to reach a wider audience with an online advert for your organisation, or sign up as a personal assistant.

- i
- Information for providers

Register as a personal assistant

Other support

Information on special educational needs

Paying for care fees

# Please have a good look around Croydon Adult Support



# We still need your help please!

 If you know about something great happening in the community, that isn't on Adult Support Croydon, please let us know, so everyone can know by using this link

https://adultsupport.croydon.gov.uk/s4s/WhereILive/Council?pageId=5001

 If you know of a provider who isn't on Adult Support Croydon, and wants to be, please ask them to email <a href="mailto:emarketplace@croydon.gov.uk">emarketplace@croydon.gov.uk</a>

 If, when you use Adult Support Croydon you notice something wrong, for example a spelling mistake, or incorrect information, please email the full details, including a link to the section you found it in to Victoria.blinks@croydon.gov.uk

