LAS adult safeguarding process – unallocated cases – via Croydon adult support (CAS) team

Action	By who	Guidance
CONTACT		
 Receive safeguarding referral, screened by senior SW in CAS 	CAS team	
 Decision at this stage adult at risk* or Safeguarding pathway 		
Copy referral info CAS officers create contact form with contact type		
Safeguarding Concern and assign to CAS Safeguarding Triage Tray		
Discuss cases at daily meeting with S42 and CAS (foot note to say that other)		
workers can attend)		
Senior SW retains responsibility for outcoming contact		
Following daily meeting one case per day allocated to the S42 team for		
triage and all potential S42 enquiries		
 Following daily meeting senior SW in CAS to case note discussion and 		
decision		
If not progressing to safeguarding feedback to referrer		
(1-7)		
*At risk pathway please see appendix 2		
INFORMATION GATHERING		
Start open initial s/g information gathering form	CAS team or	
Complete start dates on front page of s/g information gathering form	S42 team	
Copy forward relevant contact to s/g information gathering form (reason)		
for concern)		
Record background information on adult (create pen picture)		
Contact referrer to establish details of concern (who, where, when, what)		
Record adults representatives views if known		
Consider the need for advocacy		
Pick categories, location and details of alleged abuse/harmer		
Complete risk management plan		
Consult adult safeguarding risk assessment tool for guidance		
Categorise seriousness of abuse		
Complete a summary of information gathered and make recommendation		
around outcome for Safeguarding Adult Manager (SAM)		
If taken to safeguarding consultation meeting provide details of discussion		
Decision if statutory criteria met		
• Is statutory safeguarding enquiry required pick S42, other safeguarding		
enquiry, safeguarding concern or not a safeguarding/not enquiry (not		
appropriate)		
Authorisation to be recorded by SAM detailing rational decision making		
around outcome		
Who is making the Decision – add name of SAM / Manager (use 'X' to		
remove and then search for the SAM / Manager).		
• Date – add.		
• Reasons for decision - record only "to be completed by the SAM'. SAM /		
Manager can then update once sent for approval.		
Finalise Record —		

Cases must be taken to the safeguarding consultation meeting for		
discussion and agreement		
When recording case notes ensure that they are recorded in Cofesional and a second a second and a second a second and a second an		
Safeguarding episode		
If progressing for an enquiry reassign to S42 Duty tray		
Only if closing- complete closure form		
8-12		
ENQUIRY FORM		
	S42 team	
Copy forward relevant contact and information form		
S42 SAM Opens Safeguarding enquiry form and completes discussion and		
records action plan for allocated SW to follow		
• Contact referrer to establish details of concern (who, where, when, what)		
Allocate to SW in S42 team		
Record desired outcomes of adult or their representative		
Record consent to enquiry		
Complete a safeguarding plan and assessment		
Arrange formal meetings if required		
Record enquiry findings on the form		
Record analysis of evidence and recommendations		
 Final SAM discussion to be completed by S42 SAM detailing evidence 		
gathered and decision re outcome of enquiry		
Record any ongoing action plan		
12-14		
ENQUIRY CLOSURE FORM		
Start episode completion form		
Date completion form		
Copy forward relevant contact/information gathering and safeguarding		
enquiry		
Complete all relevant details and finalise record and send for approval		
Manager approves SA completion; closure of safeguarding adults process		
14-15		
14-13		
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