Individual rights to object to the processing of their personal data

**Right to Object**

Article 21 of the UK GDPR gives individuals the [right to object](https://ico.org.uk/for-organisations/guide-to-data-protection/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/right-to-object/#:~:text=Article%2021%20of%20the%20UK,from%20processing%20their%20personal%20data.) to the processing of their personal data at any time. This effectively allows individuals to stop or prevent you from processing their personal data.

An objection may be in relation to all of the personal data you hold about an individual or only to certain information. It may also only relate to a particular purpose you are processing the data for.

If an individual does object, please complete the following steps:

* Send email notification to the Data Protection Officer (DPO) via Information Management at [information.management@croydon.gov.uk](mailto:information.management@croydon.gov.uk) and copy in Kay Hefferman-King, [ASCDataprotection@Croydon.gov.uk](mailto:ASCDataprotection@Croydon.gov.uk)
* Standard acknowledgment letter to be sent to requestor by Kay Hefferman-King on behalf of the service
* DPO to review request alongside relevant Head of Service to determine whether processing should cease whilst request is being considered
* 30-day review period to assess the request
* Caldicott Guardian to review and uphold/reject
* Kay Hefferman-King on behalf of the service to issue response to requestor
* If the right to object is upheld, decision to be recorded on LAS by Kay Hefferman-King on behalf of the service and the NHS number field to be nulled to deny link to the London Care Record