

Contact or Referral Tool

Are you happy that the person;		What does the person want to happen?	What impact is the current situation having on the person's Wellbeing?
Has given consent to the contact or referral			
Has given consent to any information gathering/sharing			
Has contributed their views about what should happen and given all the information they wish to give			
Lacks capacity to any of the above before proceeding with their limited involvement			
Are you happy that you have;			What strengths does the person have and what networks of support can they draw upon?
Used a strengths based approach			
Gathered all the information needed			

What Information and Advice can be provided?	What opportunities to prevent, reduce or delay needs for Care and Support exist?	What are the indicators (if any) that further support, assessment or review is needed?
How would it need to be provided?	Which prevention services could be provided?	Who would be best placed to carry out any further intervention?
What will the likely impact be on Wellbeing?	What will the likely impact be on Wellbeing?	How quickly is support, assessment or review required?
What arrangements need to be made to follow up on information and advice given?	Will the person need any information, advice or support to access the prevention service?	Will the person have any difficulty being involved in the support, assessment or review? If so do they need advocacy?