
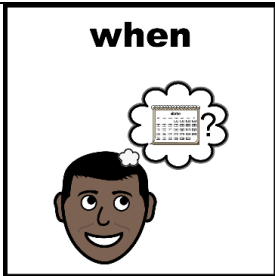
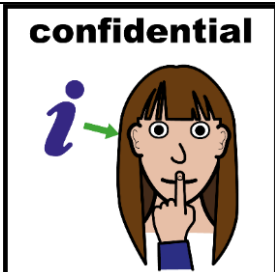



Care needs assessment in adult social care

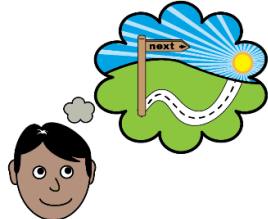
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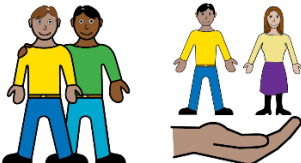
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<p>checklist</p>  <table border="1" data-bbox="396 1541 526 1730"><thead><tr><th colspan="2">checklist</th></tr></thead><tbody><tr><td>1</td><td><input checked="" type="checkbox"/></td></tr><tr><td>2</td><td><input checked="" type="checkbox"/></td></tr><tr><td>3</td><td><input checked="" type="checkbox"/></td></tr><tr><td>4</td><td><input type="checkbox"/></td></tr><tr><td>5</td><td><input type="checkbox"/></td></tr><tr><td>6</td><td><input type="checkbox"/></td></tr></tbody></table>	checklist		1	<input checked="" type="checkbox"/>	2	<input checked="" type="checkbox"/>	3	<input checked="" type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>	6	<input type="checkbox"/>	<p>Who can get social care?</p> <p>Page 6</p>
checklist															
1	<input checked="" type="checkbox"/>														
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<p>next step</p> 	<p>What happens after the assessment?</p> <p>Page 7</p>
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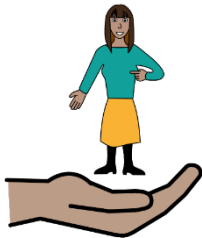
<p>don't agree</p> 	<p>If you disagree with a care needs assessment decision</p> <p>Page 9</p>
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What is a care needs assessment?

<p>support</p> 	<p>Adult social care supports adults to live independent and healthy lives.</p>
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<p>support at home</p> 	<p>For example, social care supports people with day-to-day tasks like getting dressed and preparing food.</p>
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<p>phone</p> 	<p>If you or anyone you know needs help then you can call adult social services, and we will conduct a care needs assessment.</p>
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	<p>A care needs assessment is a conversation with staff from social care about what support you need and what you can do for yourself.</p>
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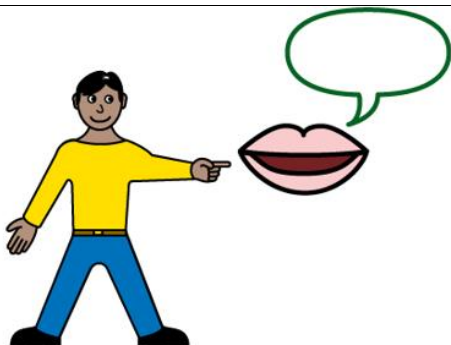
We will also talk to you about what is important to you in your life.



This conversation will let us know how social care can support you.

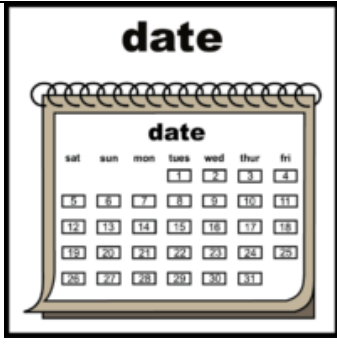


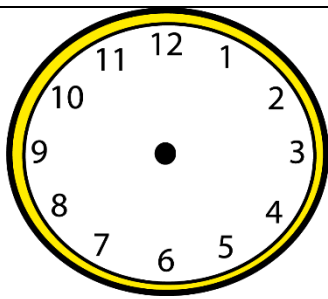
If you need support in completing your care needs assessment, then you will be offered an independent advocate.



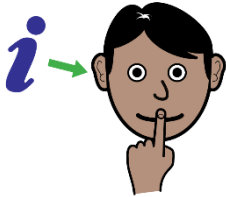
An independent advocate is someone who can help express what you need and want.

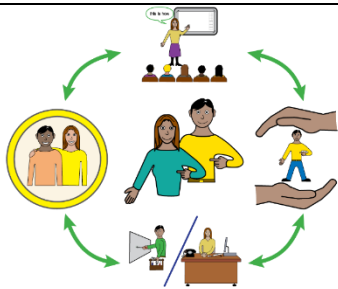
When can I get a care needs assessment?


 <p>The image shows a spiral-bound calendar with the word "date" written in bold above it. The calendar grid shows days of the week (sat, sun, mon, tues, wed, thur, fri) and numbers 1 through 31.</p>	<p>Someone from social services will contact you to let you know when your assessment is.</p>
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 <p>The image shows a simple analog clock face with numbers 1 through 12 and a central dot.</p>	<p>If you need support urgently, we will carry out the assessment straight away.</p>
---	--


Confidentiality


<p>confidential</p> 	<p>Everything we discuss will not share with others</p>
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	<p>But if you agree, we will also share your information with services that can support you.</p>
--	--


<p>safe</p> 	<p>We also might share information if we believe you or someone's safety is at risk.</p>
--	--

Who can get help from social care?

<p>the law</p> 	<p>The Care Act (2014) is a rule that says who can get support from social care. Social care is when people give you a hand with things like getting dressed, eating, and managing your life.</p>
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<p>who</p> 	<p>This rule decides who can get this assistance. It is for people who have difficulty doing things on their own.</p>
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<p>adult social care</p> 	<p>We follow this rule to make the decision.</p>
---	--

<p>staff</p> 	<p>You can ask staff for more information on what the rule says.</p>
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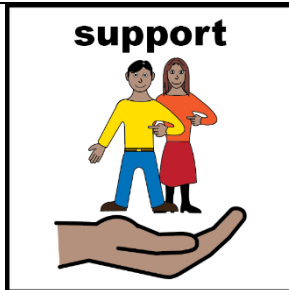
What happens after the assessment?



After the assessment, we will write down what we discussed, and we will share it with you.



If you need support from social care, the next step is to agree on a Support Plan.



The Support Plan will explain what type of support you will receive.



It will explain when and how much support you will receive.

how much



You may need to pay for some or all your care and support services.

speak to staff




You can ask a member of staff for more information on this.

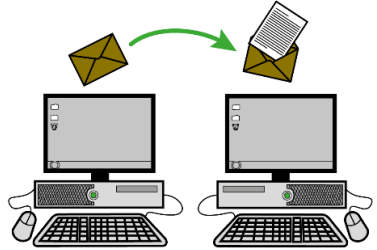
advice




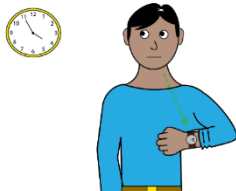
If you do not need support from social care, we will still give you information and advice.

If you disagree with a care needs assessment decision


<p>question</p>  <p>A person in a green shirt and blue pants sits on a wooden chair, facing a staff member in a grey suit who stands behind a brown desk. A speech bubble with a question mark is above the person.</p>	<p>If you do not agree with your assessment, please speak to the staff member again.</p>
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<p>send email</p>  <p>Two desktop computers are shown. A green arrow points from the left computer to the right one, with an envelope icon above the arrow.</p>	<p>If you want to make a complaint, you can do this by emailing us at: adultsocialcarecomplaints@lbbd.gov.uk</p>
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<p>phone</p>  <p>A person in a yellow shirt is holding a black mobile phone to their ear.</p>	<p>You can also make a complaint by phoning: 020 8227 2323</p>
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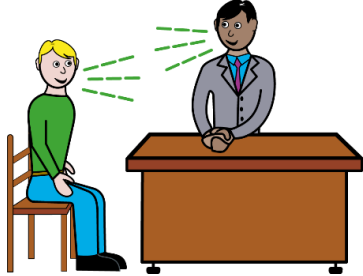
<p>on time</p>  <p>A person in a blue shirt is looking at a round wall clock.</p>	<p>We will try to reply to your complaint within 20 days.</p>
---	---

Support for carers and family members

<p>carer</p>  An illustration showing a man and a woman standing on a large, open hand. The man is wearing an orange shirt and brown trousers, and the woman is wearing a red top and a yellow skirt. The hand is brown and is positioned as if supporting them.	<p>A carer is someone who supports a person, without being paid. This can include family and friends.</p>
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<p>money</p>  An illustration of various British banknotes and coins. It includes a £20 note, a £10 note, a £5 note, and several coins (1p, 2p, 5p, 10p, 20p, 50p, £1).	<p>A carer is different from a paid care worker or personal assistant, as they are being paid.</p>
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<p>assessment</p>  An illustration of a person sitting at a desk, talking to a carer. The person is wearing a green shirt and blue pants, and the carer is wearing a blue shirt. They are both looking at a document on the desk.	<p>If you have a carer, we will offer them a carer assessment.</p>
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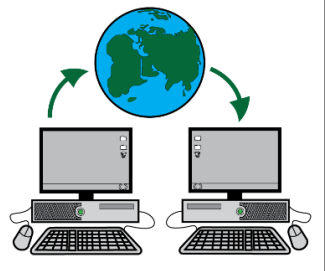
 An illustration of a person sitting at a desk, talking to a carer. The person is wearing a green shirt and blue pants, and the carer is wearing a grey suit. Green dashed lines indicate a conversation between them.	<p>This is a conversation about how their wellbeing and how they are.</p>
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support



The assessment will see if they need care and support from the council as a carer.

website




Carers can find more information on <http://www.carerscentre.org.uk/>

phone




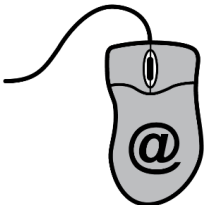
Carers can also call 020 8593 4422 for more information.


Adults at risk of abuse or neglect

<p>risk</p> 	<p>It is important you know about the risk of abuse or neglect, and not being safe.</p>
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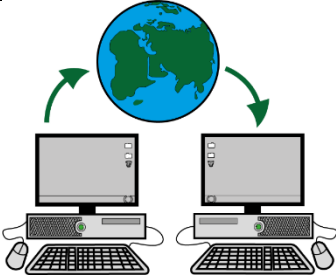
<p>speak to staff</p> 	<p>If you are worried that you or someone you know is being abused or neglected, please tell us.</p>
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<p>phone</p> 	<p>You can phone the Adult Intake Team on: 02082272915</p>
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<p>email</p> 	<p>Or you can email them at intaketeam@lbbd.gov.uk</p>
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<p>phone 999</p> 	<p>If it is an emergency, call 999.</p>
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More information on assessments

	<p>To find out more about care needs assessments, please speak to staff.</p> <p>You can also visit www.mencap.org.uk for useful information in easy read.</p>
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<p>other languages</p> 	<p>If you need this document, in a different language or format please call</p> <p>020 8227 2915.</p>
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