

About us

Independent Lives is a user-led charity and social enterprise working to change the lives of disabled people, people with support needs and carers.

Our vision is for a fair society where we can all participate and fulfil our potential.

Working together we can achieve real change in the lives of the people we support - so that we can all participate in our communities and have greater choice, control and freedom.

Find out more at:



www.independentlives.org

Contact us

@ advice@independentlives.org

01903 219482

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Charity No: 1153815
Registration in England No: 8654797
VAT Number: 836 9226 02
BSI ISO 9001: 2015 certificate number FS 583934



**Direct
Payment
Services**

Working together to change lives

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Independent Lives provides a range of services to support people who receive direct payments.

Independent Lives is a one stop shop for everything you need to manage your direct payment and to live your life as independently as possible.

Our trained advisers can provide you with support, explain your options and give you the information and advice you need to employ and manage your own PAs.

Our information and advice line is open from **9am to 5pm, Monday to Friday**. Just give us a call and start your journey to independence today.

Contact us



01903 219482 (option 3)



advice@independentlives.org

- ✓ **Information & advice**
We offer support via telephone, email and online.
- ✓ **Recruitment**
From advertising vacancies to employment law, we support employers to find the perfect PAs.
- ✓ **Banking & payroll**
Whether you need help managing your bank accounts or paying your staff, we're here to help.
- ✓ **DBS checks**
We make getting a DBS check for your employee, simple, fast and straightforward.
- ✓ **Training & events**
We provide a range of training and events to ensure you and your PAs have all the knowledge and skills you need.