



# What to expect when you report a missing person.



## What happens once I've told police?

If you inform us via the phone or internet it will be the police control room that takes the initial information. This will be reviewed and prioritised before being passed to the relevant police area who will commence the investigation.



## Who will investigate?

The initial investigation will be progressed by an officer in the Resource and Demand Team (RaDT). They will provide you with their contact details and reference number for the investigation. All investigations transfer to the Missing Persons Unit (MPU) after 48 hours, this can be sooner in more complex circumstances. (Contact details on page 2).



## What will police do next?

This will depend on the unique circumstances of the case. In some cases we will need to search the missing person's home address; we will be looking for anything that may help find the missing person and we may need to take property away to examine in more detail. We may also ask for a recent photo.



## What can I do?

If you have not already done so, the following checks will be very helpful.

- Check any places where you expect they might be.
- Send them a message explaining how worried you are.
- Check for messages, emails and when they were last on social media.
- Speak with friends, neighbours, and family.

Be prepared to answer personal questions about the person's lifestyle and background and be sure to tell us if you think any recent behaviour has been out of character. Contact us immediately if you hear from the person or have further information you feel is important.




## What support is available?


We will guide you through the investigation and keep you updated regularly. However, we also work with trusted partners such as the Missing People charity who provide vital additional support that you can access now.

This includes a helpline and family support team offering practical and emotional support to anyone affected by a disappearance - This service is free and confidential and available 9am to 11pm 7 days a week.

You can find out more about their services by visiting their website:

**missing  
people**

 [www.missingpeople.org.uk](http://www.missingpeople.org.uk)

 116 000 (call or text)

For further information visit:

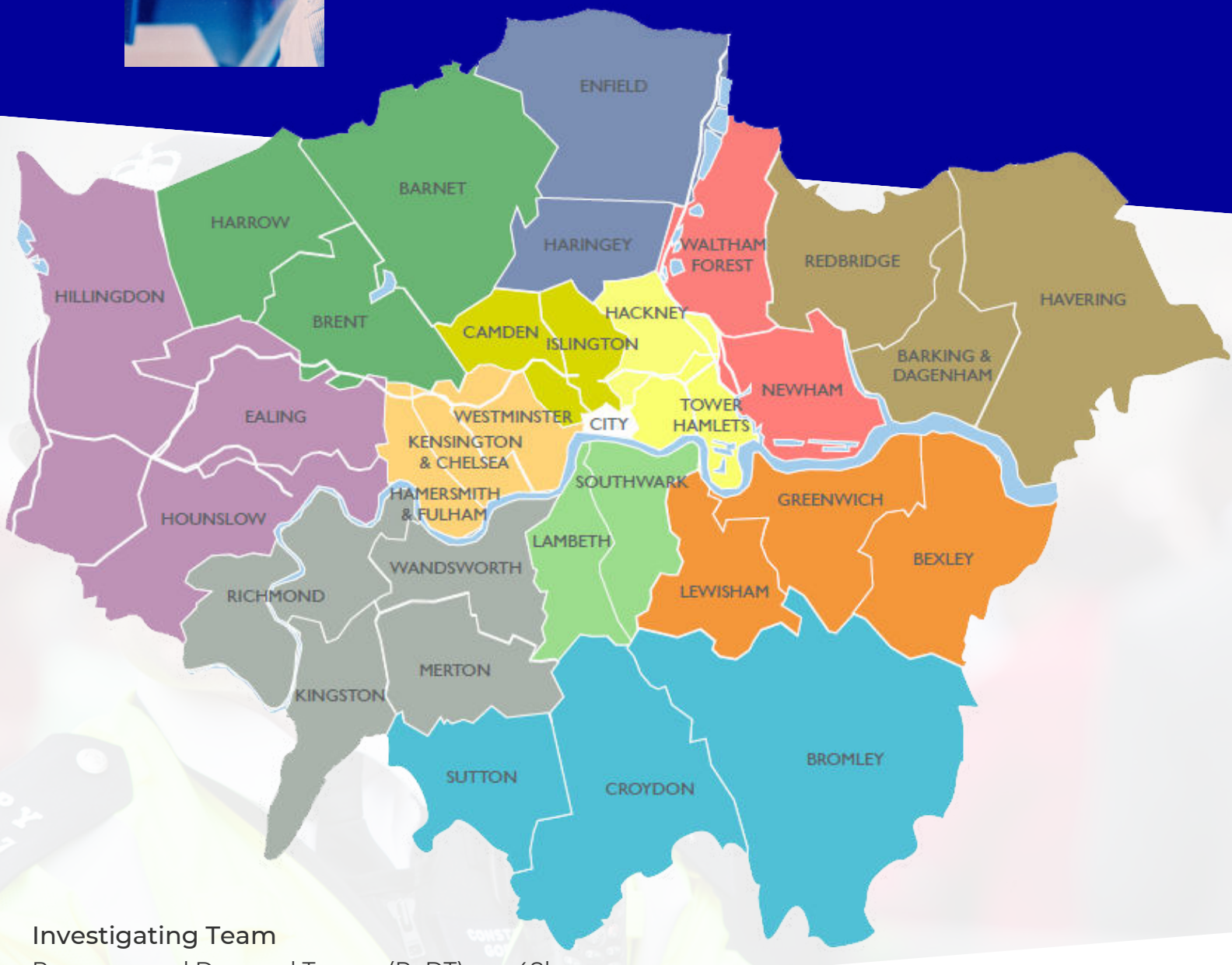
<https://www.met.police.uk/advice/advice-and-information/missing-person/missing-persons/>





# Contact

You should be told what police area is responsible for the investigation but for most cases it will be the area that covers the persons home address.



## Investigating Team

Resource and Demand Team - (RaDT) pre 48hrs  
Missing Persons Unit - (MPU) post 48hrs & complex cases

- **South Area - SN - Bromley / Croydon / Sutton**
  - RaDT - 0208 649 0737
  - MPU - 0208 649 0145      email: [SNMPU@met.police.uk](mailto:SNMPU@met.police.uk)
- **North West - NW - Barnet, Brent and Harrow**
  - RaDT - 0208 733 4444
  - MPU - 0207 232 6373      email: [NW-MissingPersonsUnit@met.police.uk](mailto:NW-MissingPersonsUnit@met.police.uk)
- **West Area - WA - Hounslow, Hillingdon, Ealing**
  - RaDT - (IMPACT) Ealing 020 8246 1653, Hillingdon 020 8246 1651, Hounslow 020 8247 6388
  - MPU - 0208 247 6185      email: [WAMPU@met.police.uk](mailto:WAMPU@met.police.uk)
- **South East - SE - Bexley, Lewisham, Greenwich**
  - RaDT - 07391 393 220
  - MPU - 07468 758 882      email: [SEMPU@met.police.uk](mailto:SEMPU@met.police.uk)
- **Central East - CE - Tower Hamlets, Hackney**
  - RaDT - 07464 526 762 (Ops Room)
  - MPU - 07557 572 120      email: [CEMPU@met.police.uk](mailto:CEMPU@met.police.uk)
- **Central West - AW - Hammersmith & Fulham, Kensington & Chelsea, Westminster**
  - RaDT - 0207 321 8710
  - MPU - 0208 246 0201      email: [AWMPU@met.police.uk](mailto:AWMPU@met.police.uk)
- **Central South - AS - Lambeth, Southwark**
  - RaDT - 07770 811 177
  - MPU - 020 8649 2152      email: [AS-Misper@met.police.uk](mailto:AS-Misper@met.police.uk)
- **East Area - EA - Redbridge, Barking and Dagenham, Havering**
  - RaDT - 01708 779 143
  - MPU - 0203 276 1066      email: [EAMPU@met.police.uk](mailto:EAMPU@met.police.uk)
- **North East - NE - Waltham Forest, Newham**
  - RaDT - 0208 217 7514
  - MPU - 0208 345 3608      email: [NEMPU@met.police.uk](mailto:NEMPU@met.police.uk)
- **North Area - NA - Haringey & Enfield**
  - RaDT - 0203 276 0110
  - MPU - 0208 345 3332      email: [NAMPU@met.police.uk](mailto:NAMPU@met.police.uk)
- **Central North - CN - Camden and Islington**
  - RaDT - 07799 471 098
  - MPU - 07781 330 963      email: [CNMPU@met.police.uk](mailto:CNMPU@met.police.uk)
- **South West - SW - Wandsworth, Richmond, Kingston and Merton**
  - RaDT - (SW8 TEAM) 07789 034 805
  - MPU - 0208 649 3118      email: [SWMPU@met.police.uk](mailto:SWMPU@met.police.uk)

For further information visit:  
<https://www.met.police.uk/advice/advice-and-information/missing-person/missing-persons/>

