



Centre for Professional Practice

Practice Briefing Note 74 – Dispute Resolution Protocol

Title:	Dispute Resolution Protocol
Effective From:	29/05/2020

Practice Note:	<p>The quality of social work practice and care planning is scrutinised by the Independent Reviewing Officer, and any dispute resolution should be acted upon swiftly and in the best interests of Dudley’s vulnerable children subject to Child Protection Plans and Care Plans.</p> <p>The Dispute Resolution Protocol outlines the timescales and process involved in resolving issues at the lowest level and as quickly as possible, in order to improve matters for the children involved, and avoid the need for further escalation.</p> <p>It is envisaged the Protocol will contribute to a culture of constructive challenge and effective resolution, resulting in improved services and planning for children and families.</p> <p>Dispute Resolution Protocol</p>
Authorised by:	DLT
Date:	29 th May 2020
Review Date:	31 st August 2020
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