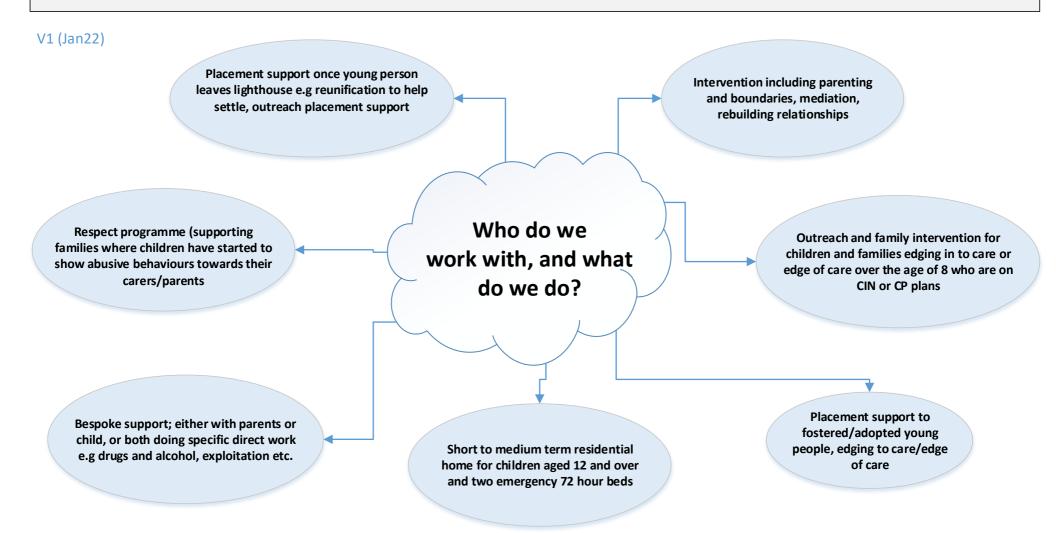
Lighthouse/No Wrong Door Guidance

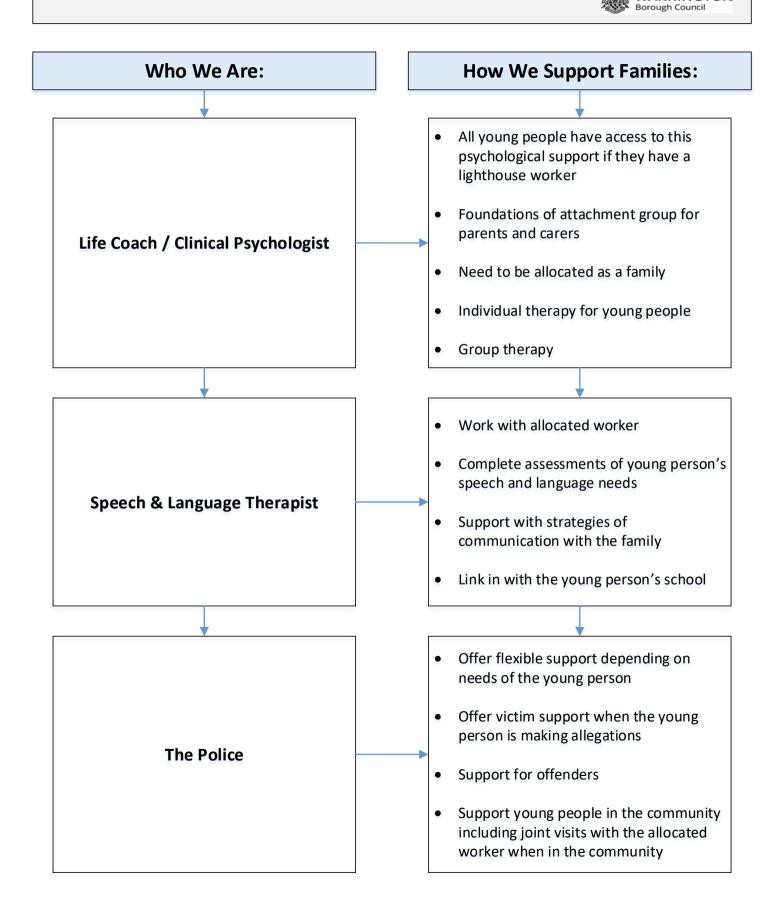


The Difference Between No Wrong Door and The Lighthouse:

- No wrong door is a model that aims to reduce the number of children in care through supporting young people within or on the edge of care.
- The Lighthouse is a Hub where No Wrong Door is run from and is also a residential home for young people.



Services That Support Young People in The Lighthouse



Lighthouse Referral Process Flowchart



Referral Process Start

Consultation

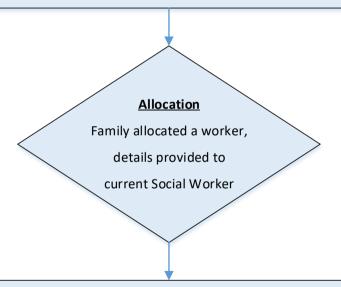
Social worker to contact Charlotte Bisson and Adele Robinson to arrange a consultation and go through what intervention the social worker is looking for, who is already involved and No Wrong Door to outline what could be offered.

This ensures a quicker turnaround once a referral is made and ensures the appropriate information is put in the referral and agrees who is best to complete the work needed

Referral

Complete document on Mosaic under the Start tab and No Wrong Door consultation or placement and matching form if it's been agreed that the child needs accommodating in the Lighthouse (there is an option for the Lighthouse)

The aim is to process referrals within 24 hours



Initial joint visit

Social worker to arrange a joint visit with the allocated worker to introduce the family

Initial agreement signed so everyone is clear on the plan and knows what work is to be undertaken and by when

Review

To take place every 3 months arranged by Lighthouse worker

Additional meetings can be put in if any changes need to be made or incorporated in to the plan

Referral Process End

Lighthouse/No Wrong Door Guidance FAQ's & Important Info.



V1 (Jan22)

Response No Wrong Door is for children over the age of 8 so if under 8, refer to families first. If unsure have a conversation with manager/families first/no wrong door. Joint consultations with families first and No wrong Door can be arranged if unsure — contact Charlotte Bisson and Danielle Howard if needed Do No Wrong Door offer respite? No

Important Points To Note.....

- If a child comes in to the lighthouse they would become a Child In Care, even if just to access an emergency bed it would be under either a section 20 or ICO (Interim Care Order); therefore, a placement and matching form would need to be completed and a delegated authority form
- There should be an exit plan; the Lighthouse is not a long term option
- Ring before making the referral for accommodation to check there is a bed available