# **Supported Lodgings Policy**

## Warrington Borough Council Fostering Department

#### 2021

This document sets out Warrington Borough Council's Supported Lodgings Policy. It covers the recruitment, assessment, support and review of Supported Lodgings Providers as well as various issues affecting such providers. It highlights the differences regarding Supported Lodgings Providers and Enhanced Supported Lodgings Providers within the No Wrong Door Hub (Lighthouse).

This policy also details the procedural requirements concerning the scheme itself and the young people who will use it.

#### Contents

- 1. Relevant Legislation, Regulations and Government Guidance
- 2. Aims of the Scheme
- 3. The Target Group
- 4. What is Supported Lodgings?
- 5. Supported Lodgings Providers and the Offer
- 6. Managing confidentiality and recording
- 7. Working as part of a team
- 8. Approval and Reviews of Supported Lodgings Providers
- 9. Training, Support and Supervision for Supported Lodgings Providers
- 10. Finance
- 11. Accessing the Scheme and Making a Referral
- 12. Making a Placement
- 13. Ending a Supported Lodgings Placement
- 14. Enhanced Supported Lodgings Providers

# 1. Relevant Legislation, Regulations and Government Guidance

- Children Act 1989 Guidance and Regulations Volume 3: Planning Transitions to Adulthood for Care Leavers 2010 (revised 2014)
- The revised Children Act 1989 Guidance and Regulations Volume 2: Care Planning, Placement and Case Review (revised 2013 and 2014)
- Children and Families Act 2014.
- Fostering Regulations 2011 and 2013 assessing and approval update

In terms of meeting the requirements set out in the above legislation and guidance, the Supported Lodgings Scheme:

- Contributes to Warrington Borough Council's strategy to ensure access for young people to a range of accommodation options suitable to the diverse needs of care leavers aged 16 + at different stages in the leaving care process;
- Supports positive outcomes for looked after young people; analysis of outcomes data shows that, on most outcome indicators, a significantly higher percentage of young people (aged 16-21) living in Supported Lodgings achieve positive outcomes compared with young people in other types of supported accommodation<sup>1</sup>
- Offers a safe home to young people at risk of homelessness.

# 2. Aims of the Scheme

The supported lodgings scheme aims to provide vulnerable young people, aged from 16 to 25 (25 if in education or training), who cannot live with their families, with a safe place to live in the homes of local people, referred to as supported lodgings hosts. The scheme offers an alternative to foster care for care leavers and security for young people at risk of homelessness, as an alternative to foyers or supported independent living arrangements.

The intention is for care leavers to make as smooth a transition from their care arrangement to independent living by offering a stepping stone of independent living with significant

<sup>&</sup>lt;sup>1</sup> Holmes J. Making a Difference: Supported Lodgings as a housing option for young people , Department for Communities and Local Government 2008

support, thus promoting positive planning and preparation for independence in line with the Pathway Plan for each young person.

The aim is to support young people to gain the practical and emotional skills that they will require to achieve success when living independently. The scheme is designed to help young people mature and develop skills and confidence by enabling them to experience being part of a supportive living environment.

It is anticipated that they can benefit from a level of freedom and responsibility whilst still sharing a home and time with an adult / adults who are a positive role model / models providing guidance, advice and support in a consistent and positive manner.

# 3. The Target Group

Supported Lodgings is aimed to support vulnerable Children and Young People and Care Leavers aged 16-21 (25 if in education or training) who are assessed via the Pathway Planning Process as requiring this type of accommodation. The scheme can also offer accommodation as an alternative to young people entering foster care.

At the time of referral to the scheme, a young person must be assessed as being ready to begin to live independently with the ability to share a home with supported lodgings hosts.

Supported Lodgings Placements are likely to be most suitable for young people who are willing and able to:

- Regulate their behaviour to comply with reasonable house rules and expectations;
- Engage with the host to gain the skills needed to successfully live independently in the future;
- Engage with education, training, work experience and/or employment, working towards achieving economic stability into adulthood;
- Engage with other agencies and professionals to address any issues that would stand in the way of them moving forward and securing the skills and resources needed to achieving stability and success in their lives.

Supported Lodgings is unlikely to be suitable for those young people who for example have few boundaries to their behaviour, who would likely present a significant risk to others or who want/ need the freedom and anonymity of other settings.

Whilst such Supported Lodgings schemes provide substantial individual support, young people who require personal care (perhaps due to medical conditions or disabilities which will prevent them from becoming fully independent in the longer term) may be eligible for Shared Lives schemes.

# 4. What is Supported Lodgings?

Supported Lodgings are defined as "Domestic or private lodgings where there is both an adult living on site and a requirement, and/or expectation and/or agreement that some level of support is provided."<sup>2</sup>

A young person will live with a family/ couple/single person sharing their home. The young person is a member of the household, not a member of the family, but will share in some household /family experiences.

The young person is provided with safe and appropriate accommodation, guidance and support to help prepare them for living independently. The Supported Lodgings Providers work alongside and in conjunction with others working with the young person promoting their practical, social and emotional development in keeping with their Care/Pathway Plan.

It is envisaged that the young person will progress, developing new skills and confidence and the level of support offered by the provider will reduce as the young person moves towards greater independence and the eventual move to independent living.

# 5. Supported Lodgings Providers and the offer

## 5.1 Who can be a Supported Lodgings Provider?

Looked after Young People and Care Leavers with a wide variety of needs require Supportive Lodgings Placements. In light of this, we need providers who can support this group of young people. Supported Lodgings Providers can be married, single or in a

<sup>&</sup>lt;sup>2</sup> Professor Bob Broad, Supported Lodgings Schemes and Car Leavers' Survey, The Fostering Network 2009

relationship. Providers can be in employment or home based. Providers who work full time must be flexible to enable them to support the young person to develop their independent living skills. Providers must be aged 21 years or over, can be a parent or have experience of working with young people in a variety of settings. Providers can be home owners or rent their homes.

Providers will be resident full time in the property but can continue to pursue their own lifestyle including work arrangements, social activities and holidays.

# 5.2 Qualities and skills of Supported Lodgings Providers

Supported Lodgings Providers may be very different from each other and come from many different walks of life. Each will have their skills and strengths but what providers will have in common is that they enjoy having young people around; have an understanding of the difficulties faced by children in care and care leavers and a desire to make a difference to their lives by equipping them with the skills and confidence to live independently. Most young people who need a Supported Lodgings Placement have been through some difficult and challenging times and may have some specific support needs as detailed in their Pathway Plan. Providers will be required to work closely with others to provide for the needs of young people.

Providers will need to:

- Provide a safe, welcoming, clean environment for a young person to live
- Have an strong interest in welfare of young people and a desire to support disadvantaged young people
- Show an understanding in the lives of young people and be able to provide basic emotional support and advice
- Provide basic practical support through helping a young person to become more independent
- Help young people keep in contact with their family, friends and local community activities as appropriate
- Be able to manage behaviour in a positive way and support a young person at times which can be challenging for them

• Understand the role of the professionals involved in the young person's life and work collaboratively with them to improve outcomes

They will therefore need to be:

- Warm and caring
- Patient and tolerant
- Flexible in their approach and able to adapt to different and changing situations
- Have reasonable expectations of young people's capabilities and vulnerabilities, recognising their experiences
- Willing and able to provide support to a range of young people
- Willing and able to work in partnership with Personal Advisors, Social Workers, Youth Services, Housing Support Workers etc. in line with the Pathway Plan
- Accepting that young people will make mistakes and often need further chances and support to make better informed choices

# 5.3 What Supported Lodgings Providers offer to the Young Person

The aims of the Supported Lodgings service is tailored to the needs and circumstances of the individual as detailed in their Pathway Plan / Supported Lodgings Agreement and will include:

# Practical Support:

- A home-like environment and domestic routine consistent with the young person engaging in education, training or work
- Prepared Meals this should reduce in frequency as the young person becomes increasingly more independent and prepares meals for themselves, with the provider purchasing the necessary ingredients
- Support to gain practical skills required for independent living e.g. shopping, cooking, budgeting
- Support and guidance regarding managing finances and budgeting to enable the young person to pay their bills, live within their means and access any benefits they may be entitled to

- Advice and support to achieve and maintain a reasonable level of personal and household hygiene
- Advice and guidance to maintain positive health and wellbeing which may involve supporting the young person register with a GP, Dentist and/or to attend medical appointments

## **Emotional Support:**

- Modelling for the young person a positive way of living and engaging with the wider community/ society
- Developing and sustaining a consistent, positive and supportive relationship with the young person
- Acting as an advocate on their behalf when dealing with others/ agencies
- Providing the young person with opportunities to share in some positive family/ life experiences within their own families/ social networks
- Acting as a mentor for the young person, providing guidance and support to help them address any emotional problems that the young person may be dealing with, signposting them to appropriate services if required
- Support the young person with maintaining contact with family and friends
- Support the young person to link into activities / social opportunities available in the local community

The level of support will always be determined by the individual needs of the young person, but should always move towards the end goal of achieving independence.

## 5.4 Key expectations of the Supported Lodgings Provider

The following values will be integral in the Provider's attitude:

- Individuals are respected;
- Differences and diversity is valued;
- Equality is promoted;
- Discrimination is challenged;

- Confidentiality is maintained;
- Advice and feedback is provided in a constructive way to the young person in the placement.

### 6. Managing Confidential Information and Recording

In order to provide the best help and support we can and keep our young people as safe as possible we need to know as much as possible about them and their day to day lives.

Recording this information helps us to follow their progress, informs their Pathway Plan and enables the appropriate support to be offered e.g. if a young person is struggling with attending college.

Often the people who have the best knowledge of these issues are the people who live with and care for our young people, so our Supported Lodgings Providers will be required to record information, on a weekly basis about life with young people placed with them and some of the particular incidents that happen.

Each Provider's worker will provide clear guidance about what needs to be recorded and how and who this needs to be shared with taking into account the age of the young person and General Data Protection Regulations.

#### 7. Working as part of a Team

The Supported Lodgings Provider will be part of a team often involving a number of different professionals and agencies, working together to support the young person.

There is a requirement that the provider will not only provide direct support to the young person but also contributes in the planning for the young person, by helping assess their needs through the gathering and sharing of information with the rest of the team.

Maintaining regular contact with the professionals involved with the young person such as the Social Worker, Personal Adviser, Independent Reviewing Officers and College Tutors will be an essential aspect of the provider's role.

Providers will participate in Child in Care Reviews for young people who are looked after where the Pathway Plan will be reviewed. For 18 year olds, providers will participate in Pathway Plan Reviews.

# 8. Approval and Reviews of Supported Lodgings Providers

#### **Assessment Process**

An enquiry is made by a prospective provider to the Fostering Service. Basic information and background details will be taken in the form of an expression of interest.

If there is a clear reason why it is not appropriate to take the enquiry further this will be explained to prospective provider and confirmed in writing.

If the prospective provider meets minimum criteria then their enquiry will progress to an initial home visit; for joint enquiries both will need to be present for the visit.

During the home visit the following factors will be discussed and assessed:

- Expectations of Supported Lodgings Providers;
- Financial arrangements;
- An overview of the assessment process including what checks and references will be required;
- Any relevant information in relation to health (physical and emotional), any convictions and/ or involvement with the Police and/or Children's Social Care;
- An overview inspection of the whole property including viewing the room proposed for supported lodgings use, as well as the general condition of the accommodation and shared living spaces.

The initial home visit will be recorded and passed to the Manager/s with a recommendation as to whether to progress the application or not and the reasoning.

Following the home visit and the completion of an initial home visit report, a decision will be made by the Manager. If the decision is not to progress the application further the applicant will be contacted and informed of this in writing.

If the decision is to progress the application to the next stage, the enquirer will be invited to complete their formal application form which will include consent for the Local Authority to undertake the necessary checks.

When the application form is returned, the assessment will be allocated and the necessary checks will be initiated.

#### The Assessment

The aim of the assessment is to explore the qualities and skills of the prospective Supported Lodging Host that will enable them to meet the requirements outlined above. The assessment will adopt a skills based approach in gathering evidence for suitability of approval.

If, during the assessment, the Assessing Social Worker and Team Manager do not believe that a positive recommendation can be made the prospective provider will be encouraged to withdraw from the assessment process. Should the prospective provider decline to withdraw the Assessing Social Worker will complete a brief report with a negative recommendation and present this to the fostering service panel. Panel will be asked to make a recommendation that will be forwarded to the Agency Decision Maker for Fostering.

As part of the assessment process, a Health and Safety assessment will be completed and updated on an annual basis. This includes the requirement that the provider should have a Smoke Alarm and Carbon Monoxide Detector fitted. The whole of the shared parts of the accommodation should be clean, warm, and comfortable and decorated to a reasonable standard. Each young person should have a room of their own that is large enough to comfortably accommodate a bed and drawers and/ a wardrobe, as well as the young person and their belongings. The young person's room should be furnished at least to a basic standard and should be in reasonable order/ condition. The young person will have access to a kitchen, bathroom and laundry facilities.

## **Approval Process**

Once the assessment is concluded, the Assessing Social Worker will make a recommendation as to whether the prospective provider should be approved as a Supporting Lodgings Host (equivalent to a Preliminary Approved Foster Carer) or not and the reasons for this. The assessment will be quality assured by the Team Manager and if he/she agrees with the recommendation will sign off the assessment.

If the assessment is positive, a recommendation should also be made as to the number of young people the applicant might offer support and accommodation to; this will normally be limited to one.

The concluded assessment will be forwarded to our fostering panel. The Assessing Social Worker and the prospective provider will be expected to attend. Panel will be asked to make a recommendation that will be forwarded to the Agency Decision Maker for ratification (should panel's recommendation be positive).

If successfully approved as a Supported Lodging Provider, a profile of the Host(s) will be completed detailing their particular strengths and skills and giving an overview of their family and living situation. This will be made available to the Fostering Duty Team and to referring Social Workers and Personal Advisors. The provider will be required to sign an Agreement setting out the expectations.

## **Review of Approval**

Supported Lodgings Providers will be reviewed on an annual basis. As part of the process, a meeting will take place that will include the Provider, their Support Worker and a Reviewing Officer. The meeting will focus on the provider's experience of providing placements to young people during the review period, skills demonstrated, any changes in circumstances or proposed changes to the provider's profile. There will also be a focus on any training needs identified.

Written Feedback will be sought from all professional who have worked with the provider during the review period and inform a written report completed by the provider's supervisor.

The Reviewing Officer will complete review documentation following the review meeting and make a recommendation with regard to future approval and any matching, development or training issues.

Both the Fostering Department and the Supported Lodgings provider have the right to call an early review.

Should the Supported Lodgings Provider be subject to a serious complaint or allegation then, following any investigation and subject to the outcome, an early review will be completed. In such cases the matter may be presented to Panel.

## 9. Training, Support and Supervision for Supported Lodgings Providers

## Training

Supported Lodgings Providers will be provided with a range of training as part of their induction and ongoing development. There will be an expectation that providers attend mandatory core training within their first year and then minimum training in subsequent years. Further training will be identified through supervisory visits and the review process and contained within the Hosts Personal Development Plan.

#### Supervision

The Supported Lodgings Provider will have an allocated supervisor. The main function of supervisions is for guidance and support in relation to meeting the needs of young people and fulfilling the requirements outlined above. If there are any difficulties within the Supported Lodging Arrangement, the supervisor can arrange for a meeting to review the written agreement between the host and young person.

#### Frequency and content of visits

The supervisor will visit the Supported Lodgings Provider at least every 6 weeks. The frequency of visits will depend on a number of factors including the stability of the arrangement, the provider's experience and any challenges regarding the young person in placement. An unannounced visit to the provider will be made every twelve months minimum.

If at any stage there are particular difficulties/ a crisis in placement, a meeting may be requested to include the host, young person and any key professionals involved.

Support and advice is also available from other approved providers or experienced foster carers for teenagers, as well as attendance at support groups.

#### **Additional Support**

If the supervisor is not available there is a duty worker available during each day from 9-5 to offer advice and guidance to providers. Should support be required during evening and weekend's carers support may be arranged or contact made with the out of hours service.

## 10. Finances

Providers will receive a weekly Supported Lodgings Allowance at the equivalent rate of the Department of Education Fostering Rate for 16/17 year olds.

Supported Lodgings Providers will be not be expected to give young people any finances, this will be arranged by their Social Worker/Personal Advisor and maintenance monies will be paid directly into the young person's bank account, totalling £61.22 per week. This should be discussed at the Pathway Planning and Living Together Agreement meeting.

From the young person's 18<sup>th</sup> birthday the monies paid to the young person by their Social Worker/Personal Advisor will cease and should be replaced by the young person's welfare benefit claim (e.g. Income support/ Jobseekers allowance/Universal Credit).

In situations where young people aged 18 plus are working, and do not claim a means tested benefit they will be expected to use their earnings to replace the pocket money and clothing allowance.

Young people aged 18 plus are responsible for accommodation costs of £66.50 per week. For those young people who are on a low income, they may be entitled to Housing Benefit. This would be claimed by the young person but directed to the Local Authority as an agent of the Supported Lodgings Provider. For those young people that are not entitled to full Housing Benefit, they would be expected to contribute the short fall of the accommodation cost to the Local Authority through their earnings.

For those young people who are not entitled to any Housing Benefit, again due to their earnings/savings, they would be expected to make the full payment of £66.50 per week to the Supported Lodgings Host.

The rent element of the Supported Lodgings arrangement is set at £66.50 (LHA - Shared Accommodation Rate). If a young person is not entitled to Housing Benefit due to excess income, then their contribution would be £66.50 per week. If a young person is entitled to Housing Benefit, however it is below £66.50, they would be expected to contribute the difference. For example if the Housing Benefit was £32.00, the young person would contribute £30.00.

If the young person is in employment, which brings them out of entitlement to a mean-tested benefit, Housing Benefit will be paid directly to the young person and they will be expected to set up a standing order to cover the £66.50 per week.

Once a young person reaches 18 years of age, the payment of £202 allowance to the Supported Lodgings Host will cease. For young people who are in full time education this will cease at the end of the Summer term following their 18<sup>th</sup> birthday.

Those young people aged 16 & 17 (who are looked after) would not be entitled to Housing Benefit and therefore the full maintenance allowance would be met by from the fostering financial budget.

Retainers (when no young people are in placement) would not be paid to any Supported Lodgings Provider.

Additional payments for Christmas (religious festival), birthday will be paid to the young person (aged 16/17) directly by their Social Worker/Personal Advisor and not by the Fostering Department via the Provider. They are set at £202 each. To provide a holiday to the young person they will be provided with £396, again directly from the Social Worker/Personal Advisor.

Supported Lodgings Providers are encouraged to obtain home and contents insurance.

For those Providers who offer placements to 16 & 17 year old children in care, payments made to them under section 23C of the Children Act 1989 via the young person; or directly to the provider on behalf of the young person are disregarded when calculating the providers entitlement to means tested benefits i.e. the Providers supported lodgings allowance payment will not impact on claimable benefits.

Providers who offer placements to 16 & 17 year old children in care will be able to claim qualifying care relief (QCR). This will result in Providers paying no income tax on their supported lodgings allowance. Providers claim QCR when they complete an annual tax return.

Providers who have a young person placed who turns 18 years old will still be entitled to claim QCR however the young person, now an adult, is no longer classed as looked after by the authority but a care leaver.

For Providers whose young people have turned 18 whilst in residence the payment made by the Local Authority is disregarded for benefit purposes (as this is a section 23c payment) i.e. if you are a benefit claimant this part of the allowance will not reduce your entitlement.

Where Housing Benefit is claimed by the young adult, or they pay the £66.50 rent element from their earnings then this is counted as income for the Providers means tested benefits (i.e. this will affect means tested benefits). In these situations where the Provider is in receipt of a means tested benefit an amount equivalent to the Providers benefit reduction will be paid to them from section 23c. The section 23c payment is then disregarded (i.e. the

Provider will have their benefits topped up from the Local Authority to ensure they are no worse off).

Where Housing Benefit is paid to the young person, or they pay the rent element from their earnings, all non-section 23C payments regardless of their source will be counted as income under the 'Boarder' rules. Under these rules the first £20.00 and 50% of the remainder is disregarded. For example, if a carer receives £202 per week in total for the Supported Lodgings arrangement of which £135.50 is paid by the local authority under section 23C and £66.50 is paid by the young person from Housing Benefit, the amount taken into account by the DWP will be £66.50.

Of the £66.50, £20.00 and a further £21.00 (50% of the £42.00) is disregarded, therefore the carer will be deemed to have a £21.00 per week income from the 'Lodger' (Supported Lodging arrangement) and they will lose £21.00 of their Income Support, income based Jobseekers Allowance or income-related Employment and Support Allowance.

In circumstances where a young person receives maximum Housing Benefit, the full amount will need to be declared to the DWP and the DWP should then apply the income from a lodger disregard.

For Providers who offer accommodation to a previously-looked after child now aged 18 plus (who haven't turned 18 while they are living with them) they shall also be entitled to QCR. However in this circumstance all the allowance paid under section 23c will be taken into account when claiming means tested benefits (i.e. the full  $\pounds 202198$  will be treated as income [although still non-taxable] and will affect your means tested benefits. In this case the Local Authority cannot make any additional payments to make up a short fall in means tested benefits (i.e. no disregard).

The Provider's taxable income is included in the total household income that is used to assess the amount of tax credits that they are entitled to. So, where the carer is paid less than their tax free allowance, their income from caring for tax credits purposes is also nil.

It is recommended that Providers arrange a one to one discussion regarding benefits and/or income with the Fostering Network, which can be arranged via the Local Authority.

#### 11. Accessing the Scheme and Making a Referral

Referrals for the scheme can be made by the young person's Social Worker / Personal Advisor via Mosaic using the Placement Request and Matching Form, clearly indicating the

request for Supported Lodgings Provision. A search for a suitable match would then commence utilising the Providers profiles. Any potential match will be agreed by the duty worker and the young person's social worker.

### 12. Making a Placement

Placements will be made in a planned way enabling the best match of placement to be achieved and the provider and young person to be prepared for the move.

When a possible Supported Lodgings Provider has been identified for a young person as much information as possible will be shared with the provider about the young person's history, needs and functioning. Written information should be provided where possible in the form of an up to date Child in Care Review and/or Pathway Plan.

Information will be shared with the young person's Social Worker/Personal Advisor about the provider's experience, skills and living situation. Some of this information will be available on the Providers profile which will be available but the worker for the young person can speak directly to the Provider or meet them at this stage.

If both the Provider and the worker for the young person are happy to move to the next stage, appropriate information will then be shared with the young person about the provider and arrangements made for the young person to meet the provider.

Following this meeting, feedback will be sought from the young person and the Provider to determine if the placement can proceed.

At the point of placement written information regarding the young person should be passed on to the Provider. For children in care, this is the same information as would be provided to any other carer/placement.

For Young People aged 18 and over, this will be a copy of the Pathway Plan and any Risk Assessments.

Where possible a Placement Planning Meeting will take place in advance of the placement or on the day the placement commences. If not possible, this must take place within 72 hours of the young person moving into the accommodation.

For all children in care, this meeting will finalise the Placement Plan, Living Together Agreement and Delegated Authority.

For care leavers, this meeting will confirm the purpose of the placement; the role of the Provider in preparing the young person for independence and include all financial arrangements.

For all children in care, the placement will be reviewed as part of the CIC Review Process.

For young people aged 18 and over, the placement will be reviewed as part of the Pathway Planning Process.

At this meeting the Living Together Agreement will be signed by the Young Person and Provider.

# 13. Ending a Supported Lodgings Placement

Wherever possible, placements should end in a planned way in line with the planned length of placement and in keeping with the Pathway Planning for the young person.

If the Provider is considering bringing the placement to an end it is expected that they will discuss this in the first instance with their supervisor. Depending on the circumstances a support meeting may be called to explore the situation and whether anything can be done to continue and stabilise the placement or whether it should be brought to an end in an agreed timescale.

A notice period of 28 days will be required.

# 14. Enhanced Supported Lodgings

## 14.1 What is an Enhanced Host?

No Wrong Door is a nationally recognised innovative programme working with complex adolescents who are within or on the edge of the care system. No Wrong Door integrates residential care, foster care, speech and language support, mental health services and the police into a single hub that is based in a residential home.

The No Wrong Door Hub brings together a range of placements, services and professionals to better meet young people's needs. One of the placement options available within the hub is an 'Enhanced Supported Lodgings Host'.

Enhanced Supported Lodgings Host(s) will be able to provide a room within their home and be the stepping stone for young people moving towards living independently. Hub placements will provide the support needed to help young people move on in their lives. Placements will be planned and can be on a short term, medium term, or respite basis dependent on the young person's circumstances and their Care Plan. In addition Enhanced Hosts can have a sessional contract (subject to interview) and be able to work in other areas of the No Wrong Door Hub. The scheme allows the Host the opportunity to build relationships with young people who may eventually be placed with them.

# 14.2 Skills, qualities and experience

Enhanced Supported Lodgings Hosts will be expected to have:

- Some understanding of the issues affecting adolescents with complex and challenging behaviour
- Some experience of working with/looking after adolescents
- Some skills in supporting vulnerable and complex adolescents
- Ability to understand your role as part of a wider team around the young person
- Some experience of being able to provide support on practical skills like cooking, cleaning, shopping, laundry and using public transport
- Understand how to support and encourage young people to sustain positive choices in their lives including enhancing employment opportunities and being healthy.
- Have some experience of dealing with challenging situations and be able to react calmly and appropriately in emergency situations
- Understanding of the importance of maintaining appropriate boundaries and sharing information as required with the staff team
- Ability to integrate a young person into the household and engage them in routines and activities

## Previous or current professions suited to role include:

- Residential Worker
- Police Officer
- Psychiatric Nurse
- Paramedics
- Foster Carer

- Staying Put carers
- Teachers
- Probation Workers
- Youth Workers
- Worked with adults with mental/learning difficulties
- Self-employed individuals with skills to share
- Experienced parents whose children have moved on

## 14.3 The assessment and planning process

The assessment and placement process of Enhanced Supported Lodgings Providers follows the same process as that detailed above. The planning meetings will include all of the professionals offering support to the young person within the hub.

#### 14.4 Support

Due to the Enhanced needs of children and Young People accessing these placements, providers will received some additional support as required.

#### Support you will receive from the Fostering Team and No Wrong Door Hub includes:

- Supervision
- 24/7 stand by support available
- Skills and training development
- Support from the wider hub team
- Access to a Clinical Psychologist and Speech Therapist
- Assessments of each young person's support needs
- Development of support plans
- Regular liaison and joint working with hosts in delivering a package of support to meet needs

#### 14.5 Finances

#### Pay depends on the type of work:

• When a young person stays with an Enhanced Host they will be paid an enhanced rate at £272 a week (this is the DfE rate for FC plus the Preliminary Skills Payment)

• Should the Enhanced Host also undertake work in the Hub as a sessional worker they will be paid at least £10.62 per hour