

If you are ever concerned that a child is in immediate danger call the police on 999

How to Report a Concern About a Child or Young Person

During office hours

If you are concerned about a child or young person and would like to seek advice and guidance as to whether a referral is required call us on:

0191 277 500
(Monday-Friday 8:45am to 5pm)

Or Text/SMS

0796847489
(Monday-Friday, 8am-5pm)

You can also discuss any concerns with someone who works with children and families, e.g. your health worker, social worker, school nurse or teacher (all schools have a teacher responsible for child protection).

You can also complete our [online referral form](#).

If you are a professional please use [the professional online referral form](#).

Out of office hours

If the issue cannot wait until the next working day, call our Emergency Duty Team:

0191 278 7878

You can also complete our [online referral form](#).

Other useful numbers:

Northumbria Police – 101 (in an emergency always dial 999)
NSPCC Helpline – 0808 800 5000