

Adult Social Care

Practice Guidance Document

Title	Mental Capacity Assessment and Best Interest Decision Making Practice Support Tool

Purpose	This tool has been created to support practitioners to complete Mental Capacity Assessments and, where required, subsequent decision making in a person's best interests. The tool follows the steps laid out in the current format on Liquid Logic.
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Authors (s)	Annette Wells, Advanced Social Worker
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Key Messages

The objectives of this tool are as follows:

- To improve the practical application of the Mental Capacity Act to protect the rights of the people we support.
- To ensure that Mental Capacity Assessments are being completed when necessary and that they are being carried out to the required standard.
- To support practitioners to improve practice and recording standards in the area of best interest decision-making to ensure compliance with the Mental Capacity Act.

Introduction

The Mental Capacity Act 2005 provides a statutory framework for assessing whether a person has capacity to make certain decisions and defines how decisions can be made on behalf of those people who lack capacity. This tool has been created in accordance with the Mental Capacity Act and the Code of Practice to provide practical guidance to Adult Social Care staff. The Act established five 'statutory principles' which aim to protect the rights of people who lack capacity and help them participate as much as possible in decisions that affect them. These core principles are embedded into this tool:

- 1. A person must be assumed to have capacity unless it is established that they lack capacity.
- 2. A person is not to be treated as unable to make a decision unless all practicable steps to help them do so have been taken without success.
- 3. A person is not be treated as unable to make a decision merely because they make an unwise decision
- 4. An act done, or decision made, under this Act for or on behalf of a person who lacks capacity must be done, or made, in their best interests.
- 5. Before the act is done, or the decision is made, regard must be had to whether the purpose for which it is needed can be as effectively achieved in a way that is less restrictive of the person's rights and freedom of action.

The tool has been created as a resource to complement practice and should not be used as a replacement for formal Mental Capacity Act training. The tool also sets out a clear expectation around workers being familiar with the Mental Capacity Act Code of Practice and also provides links to resources for further reading such as Tri-X and 39 Essex Chambers. The tool also reflects recent learning from case law and Safeguarding Adult Reviews.

Main Content

This tool has been developed to support practitioners to complete Mental Capacity Assessments and, if required, subsequent decision making in a person's best interests. To support your practice please also ensure you have booked onto the relevant MCA training https://learnforyou.swindon.gov.uk/#/catalogue/launch/75129759-f549-4056-85f8-cd6a4cb70c27/ and that you are familiar with the Mental Capacity Act: Code of Practice - GOV.UK Further useful resources can be found on Tri.X under the Mental Capacity Act 2005 Resource and Practice toolkit. Contents



Mental Capacity Act and Be	est Interests Decision Form
Details	
Title	
Surname	
Forename	
Preferred Name	
Gender	
Dates	
DOB	
Age	
Key Identifiers	
Person ID	
Address	
Mental Capacity Assessment	
Lead Assessor	
Assessment Date	Click or tap to enter a date.
What prompted this assessment?	
Give a summary of situation/circumstances that led to the	Where there is doubt around a person's capacity, a
person's capacity being considered	mental capacity assessment must be completed.
Mental Capacity Act Code of	Remember, there is no such thing as an 'informal
Practice - GOV.UK	capacity assessment'.
The principles of the Mental	Please explain here what has led you to question a
Capacity Act tells us that	person's capacity?
capacity assessments should	
only be completed when	Explain the purpose of your involvement.
there is some evidence to	
indicate that there are	Provide an overview of the person's current situation
concerns that the person may	and why a specific decision is required.
lack capacity. However,	
research into Safeguarding	Include a summary of the person's history in order to
Adult Reviews (SARs) indicate	understand important life events and attitudes
that Principle 1 (the	towards risk.
assumption of capacity) has	
been misinterpreted and used	
as a justification for non-	
intervention when there were	
indicators that the person	
may lack capacity and	
significant risk factors.	



Principle 3 considers that a person is not to be treated as unable to make a decision merely because they make an unwise decision. However, it is important to consider whether a capacity assessment is appropriate when a person is making repeated unwise and risky decisions.

Assessing Mental Capacity and Making Decisions

What is the specific decision to be taken?

If this is a review, detail previous decision about capacity

Determining what decision needs to be made is an important step in this process. If you are not sure what the decision is, please consult your line manager. For matters of a complex nature, you and your manager may wish to seek advice from the legal department.

Please ensure that the decision that needs to be made is not an excluded decision. Please see link below for more information on excluded decisions.

https://mcaadults.trixonline.co.uk/chapt er/before-an-application-ismade?search=excluded%2 Odecisions

Be clear what the decision is.

The assessment is around a specific decision or matter.

Please complete separate capacity assessments for
different decisions.

Reference whether there have been any previous mental capacity assessments completed in relation to this matter, record when they were completed and the outcomes of these.

Key Roles



Professionals Involved Please give details any profession involved	onals			
		List key professionals involved. You will need to ensure that they are recorded on LAS.		
A (1)				
Are there any documents relator to key roles? E.G. LPA forms, etc.	iting	Yes □	No □	
		If YES – please provide detail roles:	ls of documents relating to key	
		Ask to see evidence of docur authority (Deputyship/LPA).	nentation relating to the	
		You can also check with the Request a search of the OPG	Office of the Public Guardian. registers - GOV.UK	
		(Demonstrate some caution family members prior to the capacity assessment. You ca	completion of the mental n of course accept	
		information from family/frien person's consent/prior to con assessment could constitute	nclusion of a mental capacity	
Assessment of Capacity				
This is decision specific, no	t a g	eneral determination of capaci	ty	
Is there an impairment of or	Yes	☐ - Permanent impairment		
disturbance in the functioning of the person's		□ - Fluctuating impairment		
mind or brain?		□ - Temporary impairment		
	No	☐ - Mental Capacity Act Asses	ssment not required	
Under the Mental	If yo	ou have selected Yes – please gi	ve details:	
Capacity Act an	_			
impairment or	_			
disturbance can be			e impairment or disturbance	
permanent or temporary, diagnosed	а	nd record how this affects th	e person.	
or undiagnosed:	If	vou are referring to a media	cal report name the medical	
or undiagnoscu.		rofessional and the date of the	•	
Permanent – an	P			
impairment or	Υ	ou do not require a formal dia	agnosis to assess someone as	
disturbance that is life-		•	eed to provide evidence as to	
long or ongoing (such		•	on has an impairment or	
as dementia, learning		• •	n. This should be informed by	
disability)			,	

a medical professional and you need to reference where this information has come from and date it. **Temporary** – any impairment or disturbance that is short term (such as a coma, confusion after an accident) **Diagnosed** – any impairment or disturbance that is formally diagnosed by a medical practitioner (such as an acquired brain injury, personality disorder) **Undiagnosed** – an impairment or disturbance that is undiagnosed, unlikely to be diagnosed or under investigation (for example substance and alcohol use* and forgetfulness without diagnosis). person able to Is the Yes □ No □ understand the information related to the Please give details: decision? When completing a You must record here the salient factors you are assessing mental capacity against and refer back to these in your analysis. A person assessment you must does not have to understand everything about the decision, be transparent. You just the key or salient factors. Mental Capacity Guidance must tell the person Note: Assessment and Recording of Capacity | 39 Essex that you are assessing Chambers their mental capacity. Remember nature, purpose and consequence! Relevant Be prepared! information includes the nature of the decision (What?), the Remember when reason why the decision is needed (Why?) and the likely assessing capacity is effect of deciding one way or another or making no decision not appropriate to at all. The person needs to be made aware of the available

balanced.

options. The information presented must be fair and

start with a "blank

assessing capacity, the

canvas". Before



assessor must identify the relevant information a person needs to understand for that specific decision. These are often referred to as the **salient points**. The information presented needs to cover the salient factors and should be provided in a **format appropriate to the person** (simple language, visual aids).

In your recording you must **capture the key exchanges**, record what key questions were asked, what relevant information was provided and the responses given. It is useful to have some direct quotes.

Analyse the information presented and draw to a conclusion whether they could or could not understand the salient information relevant to the decision.

E.g. On the balance of probabilities P is unable to sufficiently understand the information relevant to the decision because ... Please give sufficient rationale; do not leave the reader to infer your findings: make them explicit.

Are they able to retain the information related to the decision

The mental capacity assessment is not a memory test. The reason a person needs to retain information relevant to the decision is to enable them to get to the stage of using and weighing that information.

Yes □ No □

Please give details:

Outline what salient information you provided for them to retain it.

Evidence what information was retained.

Evidence whether the person retained the salient points long enough to make the decision.

Capture the **key exchanges**. Avoid sweeping statements.

Analyse the evidence and draw to a conclusion as to whether they could retain the salient factors presented.

Please give sufficient rationale; do not leave the reader to infer your findings: make them explicit.



Are they able to use or weigh the information whilst	Yes □	No □	
making the decision	Please give details:		
The MCA Code of	You are spelling out the risks to t	he person. Can they use and	
Practice (para 4.21)	weigh that once you have	given that information?	
notes: "For someone to			
have capacity, they must	Record the key	exchanges.	
have the ability to weigh			
up information and use it	Analyse the information pr	esented and draw to a	
to arrive at a decision. A	conclusion. Was the pe	erson able to see the	
person must accept the	risks/consequences of mak	_	
information and take it	anoth	ier?	
into account. A person			
may appear to be able to	Please give a sufficiently detailed		
weigh facts while sitting	reader to infer your findir	igs: make them explicit.	
in an interview setting			
but if they do not			
transfer those facts to			
real life situations in			
everyday life (executing			
the plan) they may lack			
mental capacity."			
Can they walk the walk?			
Further reading on			
executive functioning can			
be found here:			
https://proceduresonline			
.com/trixcms1/media/13			
576/executive-function-			
practice-guidance-			
final.pdf			
Are they able to	Yes □	No □	
communicate their	165 🗆	INU L	
decision by any means?	Please give details:		
(e.g. use of pictures, gestures facial expressions, objects of			
reference, etc.)	The person needs to be able to o	communicate their decision	
This part of the	Communicating a decision do		
assessment was	the rea	<u> </u>	
originally designed to	life rea	JOIIJ.	
address situations	If you consider that the persor	n is unable to understand	
where a person may	retain, use and weigh the rel		
have been able to	clear that they are communicating something. Your		
make a decision, but	assessment should not say		
could not	communicate a decision, but t	' -	
		· -, ·	



communicate a decision. It was only meant to apply to a very small group of people. However, research indicates that the Courts appear to have broadened the remit to include circumstances where a person is unable to express a stable preference. (See page 11-12 MCA Guidance Note for further reading on this). **Mental Capacity Guidance Note:** Assessment and Recording of Capacity | 39 Essex Chambers

a decision, and what they are communicating is their wishes and feelings.

It is important **to demonstrate** the various **methods of communication** you have tried.

Record what could the individual communicate and by what means- body language, facial expression, picture cards, writing, PECS, sign language etc.

Please **summarise** your findings drawing the information to a conclusion.

If NO has been answered to at least one of the questions above, the person does lack capacity.

Does the person lack capacity to make this specific decision?	Yes If YES please complete the 'Further Considerations' section below	No 🗆
Who was consulted about the assessment of capacity to make this decision?	Talk to others that know the views.	e person and document their
 Assessments should not rely solely on interviews; evidence from family and documentation is crucial. Multidisciplinary input may be necessary to understand the mismatch between test performance and daily functioning. 	Remember this consultation jumping ahead to the best	on is about capacity, avoid t interest decision.
Causative Nexus		
Explain why taking appropriate practicable steps to enable and support the person to		ween your assessment of decision and the impairment



participate in the decision making process has proved unsuccessful and the person is unable to make the decision, and explain how this is because of the impact of the impairment of, or disturbance in, the functioning of, the mind or brain

The Act requires us to find a link between the person's incapacity and the impairment or disturbance in the functioning of the mind or brain. This is referred to as the Causal Link or the Causative Nexus.

or disturbance in the functioning of the mind or brain.

Remember the importance of the preposition **'because of'**.

For example: "I assessed P to lack capacity regarding the decision of....because I was unable to find evidence that they could understand/use/weigh the information relevant to that decision and/or communicate that decision to me. I believe that they could not make that decision because of the mental impairment impacting on their ability."

Further Considerations following this Assessment

Were all reasonable steps taken to maximise the person's capacity to make the decision?

Principle 2 of the Mental Capacity Act requires us to explore all practicable steps to help someone make a decisions. It's important to evidence the steps you have taken to maximise the person's capacity.

Practicable steps could include:

Communicating information in a way appropriate to the person (easy read, simple language, images, interpreters, BSL interpreters, hearing aids etc). Should never use a family member as an interpreter for an MCA.

Using others that can support the person to

Yes	No	

If YES - please provide all evidence and documentation

Record what steps you have taken to support this person in the best way to be able to make this decision?

If **NO** please detail why not:

You must provide a clear rationale as to why you could not explore all practicable steps to support decision making.

Please think carefully about your response here. If you have not explored all practicable steps to support someone to make a decision, any subsequent best interest decision could be open to challenge.

There may be occasions where it may not be possible, because a decision needs to be made urgently in order to make a person safe. In these cases, it would be important to revisit the capacity assessment once the immediate risk is managed.



regain capacity in the near future	Please finish this assessment and restart once capacity is likely to be regained Consider the urgency of the assessment and the likelihood of the person regaining capacity.
Can the decision be delayed because the person is likely to regain capacity in the near future	
Ensuring the person is comfortable and not in any pain.	Voc.
Delaying decision if not urgent until circumstances have changed and the person may have regained their capacity.	
(quiet, familiar spaces). Think about the time of day – is there a better time of day for the person?	
Adjusting the environment	



Advance decision to refuse medi	cal treatment (Note ar	ny documentation refere	nced)
Is there an advance decision	Yes □	No □	N/A □
relevant to this decision?	If YES is this:		
An Advance Decision to	Similar treatment	☐ Similar circ	umstances □
Refuse Treatment (ADRT) is	Similar treatment		
a statement (verbal or in			
writing) made when a	Please provide detail	s of similar treatment	or circumstances:
person has capacity			
refusing treatment(s)			
• , ,	Remember adva	nce decisions only a	apply to medical
should they lack capacity in the future. An advance		decisions.	
decision that is valid and			
applicable is legally binding and must be followed and			
respected.			
It allows as only who have			
It allows people who have			
mental capacity to plan			
ahead and provides clarity			
over future wishes for their			
family and medical staff.			
For advance decisions			
For advance decisions			
refusing life-saving			
treatment they must be in			
writing, signed, witnessed			
and include a clear			
statement making it clear			
that it applies to that			
treatment even if the			
person's life is at risk.			
https://www			
https://mca-			
adults.trixonline.co.uk/chap			
ter/advance-decisions-to-			
<u>refuse-treatment</u>			
Advance decision type	Written □	V	′erbal □
Date of advance decision	Click or tap to ente	r a date.	
What was the decision?			
Please give details; if advance decision was verbal, detail to whom, in what			
circumstances			
Is this decision still applicable?	Yes □		No 🗆
To the decicion of applicable:	163 🗆		110 🗆



	If No please	select the rea	ason:		
	ted circumstances				
		ding decision			
Inconsisten					
	l	nder Mental H	Health Act 1983		
	Other				
	Please give o	details:			
Record of Best Interests Decision	n				
Proposed Decision					
What specific decision does the pe	rson need to				
make?		Please re	fer back to the dec		in
			the MCA	١.	
Is the decision an excluded decision	n (as set out	Yes □	If YES - If an	excluded decis	ion,
in sections 27, 28, 29 & 62 o	f the Mental		please stop	and consult ye	our
Capacity Act 2005), or is it out of to act (e.g. a medical decision)?	of your scope		manager of Department.	or the Le	gal
to act (e.g. a medical decision):			Department.		
Section 27 of the Mental Capa	acity Act		Legal surgeries a		
lists certain decisions that car	າ never be	No □	If NO - why does to be made?	s the decision ne	eed
made on behalf of a person w	/ho lacks		to be made:		
capacity. These include:					
			Detail why decis	sion is needed a nces around this.	
Family relationships:			the onedmotar	ioco arouria triio.	•
Consenting to marriage of the consenting to	or a civil				
partnership.					
Consenting to sexual relationships					
Consenting to a decree of the characters of					
being granted on the bas	SIS OT 2				
years separation. • Consonting to a dissolution	ion order				
 Consenting to a dissoluti being made in relation to 					
partnership based on 2 y					
separation.	Cars				
 Consenting to a child being 	ing nut un				
for adoption.	ing put up				
 Consenting to the makin 	g of an				
adoption order.	0 J. WII				
Discharging parental res	nonsihility				



D0110	0011 00	OTTOIL
 Giving consent under the Human 		
Fertilisation and Embryology Act		
1997.		
1337.		
Named Health Act. Nathring in the cat		
Mental Health Act – Nothing in the act		
authorises anyone to consent to a		
patient being given medical treatment		
for a mental disorder.		
Is there another person authorised to make the	Yes □	If YES - please detail the role of the
decision on behalf of the person? (i.e. LPA,		formal role of the third party:
EPA, Deputy, Appointee) – N.B. merely being		
the 'next of kin' does not give this authority?		Ask to see evidence of
Donation are consisted by the Court of		documentation relating to the
Deputies are appointed by the Court of		authority.
Protection to make decisions on behalf		,
of someone who lacks capacity. There		You can check with the Office of
are two type of Deputyship.		the Public Guardian Request a
https://mca-		search of the OPG registers -
adults.trixonline.co.uk/chapter/the-		<u>GOV.UK</u>
court-of-protection-deputys-and-the-		
<u>public-guardian</u>		
		Please now complete Section A
A Deputy for Property and Affairs can		below (Part 1 – The Decision' and
make a decision on behalf of someone		'The Decision Made')
relating to a financial matter.		16 10 11 1
3	No □	If NO - please complete Section B
A Deputy for Health and Welfare has the		below ('Mental Capacity', 'Consultation', 'Best Interest
		Balance Sheet', and 'The
legal authority to make decisions relating		Decision Made)
to a person's health and welfare.		,
A Deputy must act in the best interests of		
a person who lacks capacity and only		
make decisions the Court has given them		
authority to make. (If a deputy is acting		
improperly staff should raise a concern		
with the Office of the Public Guardian who		
have a legal authority to investigate		
concerns).		
Lasting Power of Attorney for Finance -		
This is arranged by the person themselves		
when they have capacity and is registered		
with the Office of the Public Guardian. The		
person names someone of their choice to act as their attorney to manage their		
	ĺ	



money. This power may be used both when	
the person has and lacks capacity.	

Section A

Part 1 – The Decision	
What specific decision did the person need to make	Refer back to the decision.
Is the decision an excluded decision As set out in sections 27, 28, 29 & 62 of the Mental Capacity Act 2005 or is it out of your scope (e.g. medical decision?)	Yes □ No □ If YES - please stop and consult your
The decision must be in the remit of the Mental Capacity Act, that is health, social care or financial. Please see information above for details of excluded decisions.	manager or the Legal Department
A Deputy must act in the best interests of a person who lacks capacity and only make decisions the Court has given them authority to make.	
Who made the decision Please give the makers full name, contact details and their role or relationships to the person	
Under what legal authority did the decision maker make the decision Please check that they have appropriate legal authority to make this specific decision	Request a search of the OPG registers - GOV.UK
Please record the reference number/details of any legal authority held by the decision maker	
What steps have been taken to enable the person to participate in the decision-making exercise and/or decide for themselves	The Code of Practice states that deputies must follow the Act's statutory principles. Principle 2 – Until all practicable steps have been taken to help someone make a decision without success they cannot be treated as lacking capacity.



The Decision Made	
What decision was made	
On what date was the decision made	Click or tap to enter a date.

Section B

Mental Capacity			
Has the person been assessed as lacking capacity to make the decision?	Yes		No □
Date of the capacity assessment	Click or ta	p to enter a	date.
Name of the assessor			
Capacity question assessed	Please refer back to the decision.		k to the decision.
Please explain why you believe that the above assessment evidences that the person lacks the capacity to make this decision considering; the age of the assessment, any changes in the person's circumstances/diagnosis, the area of capacity assessed in relation to the decision to be taken	Please consider whether there have beer any changes to the person's circumstances/diagnosis in between th time in which you carried out the MCA and the best interest decision.		to the person's gnosis in between the carried out the MCA
Assessors should reassess for new decisions and also for repeat decisions if they believe there is any variation.			
Can the decision be deferred (i.e. to a time where the person may regain capacity or be able to participate more fully in the decision making process)	Yes 🗆	which deferred Click or tal (Please revand com Best Inter	risit the issue on this date mence a new Record of erests Decision)
	No □	If NO , plea part	ase continue to the next
Consultation			
Is the person currently expressing, or have they previously expressed any wishes and feelings relating to the decision to be made, in particular	Yes □	expressi	ase provide details of this on, including; the date



any relevant written statement they made when they had capacity? The nearer a person is to having mental capacity the greater weight should be		had (or v capacity and whet	icated it, whether they were likely to have had) at the time of giving it, ther it conflicted with any statement made by them
given to their views. Weight should be given to the strength and consistency of a person's views. Weight must also be given to the impact on the person knowing that their wishes are not going to be met. The extent to which the wishes are rational, sensible and practical must also be considered. The decision maker must consider the person's past and present wishes and feelings. These could be expressed verbally or in writing. The Code of Practice recognises that emotional responses and		whilst a person make not have capacity to make this decision they may be able to express a view, wish or feeling. Please consider all methods of communication that may indicate a view (emotional responses and behaviours) and record here. Past views and wishes can be obtained through consulting with the people that know the	
other behaviour may be used as evidence of a person's wishes.	No □	friend	best, such as family, ds and care givers.
Please detail the beliefs and values that would be likely to influence the person's decision if they had capacity, and any other factors that they would be likely to consider if they were able to do so Evidence of a person's beliefs and value can be found in their cultural background, religious beliefs, political convictions, past behaviour and habits.	You must consider the beliefs and valu that would likely influence a person decision if they had capacity. Speak to people that know the person best ar record information gathered here.		influence a person's capacity. Speak to the the person best and
Will an IMCA be appointed to represent the person? An IMCA should be appointed where the person is 'unbefriended' or it is not practicable to consult and the decision is about: Change of accommodation Serious medical treatment Safeguarding concerns or Accommodation reviews The Independent Mental Capacity Advocate	Yes	s 🗆	No □



The role of the IMCA is to:

- Support the person to participate as fully as possible in the relevant decision.
- Obtain and evaluate relevant information.
- Ascertain what the person's wishes and feelings may have been.
- Ascertain beliefs and values that may have influenced them if they had capacity.
- Determine any alternative course of action.

(An IMCA has a legal right to take copies of or examine any NHS, LA or care home records which the record holder considers relevant to the advocates role).

The IMCA is not the decision maker. However, it is important to take into consideration the information presented by the IMCA as part of the Best Interest decision making process.

People Consulted

r copie donauteu				
Name of person consulted with	Relationship to the person this best interests decision is about	Views on the available option(s)		
The decision maker must		The purpose of the		
consult:		consultation is not only to		
1. Anyone named by		establish past views of the		
the person as		person, but also what they		
someone to be		believe to be in the		
consulted on the		person's best interests.		
matter in question				
2. Anyone engaged in				
caring for the				
person, or with				
interest in their				
welfare.				
3. Any donee of a				
lasting power of				
attorney granted by				
the person.				



4. Any deputy appointed for the person by the court.	

People who were not consulted/were unable to contribute

Name of person consulted with	Relationship to the person this best interests decision is about	Reasons why consultation was not possible
		Explain why you were not able to consult this person.

Best Interests Balance Sheet

How many options are being considered?

Decision makers should ensure that the record of best interests assessment show a balanced approach. A one sided assessment could lead to a legal challenge.

Any restrictions to a person's rights and freedoms must be the minimum possible. There may be an alternative option that is less restrictive. The decision maker must also consider whether it is necessary to act at all.

https://mca-

<u>adults.trixonline.co.uk/chapter/the-best-interests-principle-and-the-role-of-the-decision-maker</u>

Preparing to make a Decision

Choose an item.

Present each option to be considered.

Seek advice/guidance from your supervisor/manager if your decision requires a budgetary commitment.

	Available Option	Benefits/Advantages	Disbenefits/Disadvantages
Option 1		Consider how each option impacts positively on a person's well-being (social and emotional, health and welfare).	Consider how each option impacts negatively on a person's well-being (social and emotional, health and welfare).

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Option 2				
Option 3				
Option 4				

The Decision Made					
Which number option has been decided?					
Details of why the decision for the chosen option was taken and why other options have been disregarded	Please demonstrate your reasoning for choosing one option over another and why other options have been disregarded.				
Is this the least restrictive option?	Yes □	No □			
It is important to note that there will be times when decisions are not the least restrictive, but are selected due to other contributing factors such as care needs or budgetary constraints.	If NO - Why are you still taking this option? If no, you must demonstrate that you have considered the less restrictive option and if not followed, provide a rationale as to why.				
Are there any conflicts or disagreements with regards to this decision?	Yes □	No □			
 The decision maker is advised to consult with all relevant parties when making decisions. Efforts should be made to reach a consensus among involved parties. In cases where consensus is not possible, the decision maker may need to make a decision independently, even if there is disagreement. If there is a significant welfare dispute between family members and professionals that cannot be resolved through discussion and mediation, an application should be made to the Court of Protection. 	Please evidence the nature of the conflict of opinion and record that these views have been considered. Please seek management/legal advice for significant welfare disputes where agreement cannot be reached and escalation to the Court of Protection is required.				
Have you communicated the decision to all relevant parties?	Yes □	No □			
Do you confirm that the decision has not been made merely on the basis of the person's age or appearance, or a condition, or an aspect of their behaviour?	Please confirm that the all relevant factors.	decision has considered			



The Act states that the decision-maker	
cannot decide what is in a person's best	
interests on the basis of their age,	
appearance, condition or behaviours of the	
person. Whilst these factors have some	
significance, they cannot be the only	
consideration in making a decision.	
Decision Maker (Full Name & Job Title)	
Date of Decision	Click or tap to enter a date.

Version history

Date	Description of revision / review	Changes by	Version no:
29/09/2025		Annette Wells	1