# Children and Young People's Commissioning and Sufficiency Strategy 2018 – 2023

Children on the Edge of Care, Children in Care and Care Leavers

Produced by: Commissioning (Vulnerable People) Team in conjunction with the Children Safeguarding, Specialist Services and Early Help Management Group.

1<sup>st</sup> Review Date: September 2019 2<sup>nd</sup> Review Date: September 2020 3<sup>rd</sup> Review Date: September 2021 4<sup>th</sup> Review Date: September 2022 End date: 30<sup>th</sup> September 2023

## **Document Governance**

Title	Commissioning and Sufficiency Strategy
Purpose/scope	Children on the Edge of Care, Children in Care
	and Care Leavers
Subject key words	Prevention, Permanency, Stability, Emotional
	Health and Wellbeing, Whole Family approach,
	promoting independence.
Key Council Priorities	Put our children and young people first
	Protect and support our vulnerable children and
	adults
Lead Author and Contact Details (including	Helen Didlock: Telford & Wrekin Council
post title)	Email: helen.didlock@telford.gov.uk
	Tel:01952 388902
Lead Cabinet Member	Cllr Paul Watling
Version	Final
Sign off Status	Approved at Corporate Parenting Group on 1st
	February 2019
Period Applicable	2018 – 2023 with annual reviews measuring
	progress.
Distribution/circulation	Children Safeguarding and Early Help
	Management Team
	Soniar Loodorahin Toom for Adulta and Children
	Senior Leadership Team for Adults and Children and Young People
	Input into the strategy received from:
	input into the strategy received from.
	Telford & Wrekin Council colleagues:
	Children and Safeguarding and Early Help Teams,
	Service Improvement, Public Health, Education
	including SEND, Finance, Organisational Delivery
	& Development Team, Vulnerable Commissioning
	Team, children and young people via feedback on
	services.
	Telford and Wrekin Clinical Commissioning
	Group colleagues
	Final version to be published on Councils website and Children and Young Peoples Tri-X

Views on this strategy are encouraged and any feedback/queries to be sent to
cypcontracts@telford.gov.uk

# **Contents Page**

1	THE PURPOSE OF THE DOCUMENT	6
2	OUTCOMES AND PERFORMANCE INDICATORS	6
3	COMMISSIONING	7
4	PREVENTION	11
5	CHILDREN IN CARE	15
6	CARE LEAVERS	21
7	IDENTIFIED SUFFICIENCY NEEDS (FOLLOWING ANALYSIS OF NEED)	23
8	OUR STRATEGIC APPROACH ON WHAT GOOD LOOKS LIKE	20

# 1 The purpose of the document

- 1.1 This strategy sets out how we will ensure that children and young people can be supported to meet their social, health and educational needs and to secure the best possible outcomes for children in care and care leavers, and to support them to achieve independence<sup>1</sup>.
- 1.2 We will also outline how we intend to meet our obligations under the Sufficiency Duty<sup>2</sup> which requires each Local Authority "...to take steps that secure, so far as is reasonably practicable...", sufficient accommodation within its area to meet the needs of children that they are looking after. Our aim, through market development and working with partners is to achieve the right placement at the right time for our children in care.
- 1.3 We have high aspirations for children and young people and their families within Telford and Wrekin and we want to enable them to access information, advice, guidance and support proactively to ensure they can continue to live well<sup>4</sup>. Therefore we are committed to achieving permanency and stability for all children and young people through our provisions and those of our partners.
- 1.4 This strategy is to be read in conjunction with the market position statement<sup>5</sup> and the annual action plan that is reviewed in September every year.

# 2 Outcomes and Performance Indicators

We are keen to measure our progress for achieving our strategic commissioning and sufficiency vision and therefore we will review annually against the following:

#### 2.1 Key outcomes:

- a) Families can care for their own children and young people by recognising when they need to seek help, advice and support, to then engage with that right help and support at the right time. This enables families to live well together for as long as it is safe to do so, achieving permanency and stability for children and young people (Prevention).
- b) Children and young people who are being looked after are living well in a secure, permanent and stable placement, whilst receiving any other appropriate support to enable them to be supported well through their childhood through to adulthood. (Children in Care).
- c) Care leavers are supported well to recognise when and where to seek help and support at the earliest opportunity to enable them to live well. Care leavers receive the right move on

<sup>&</sup>lt;sup>1</sup> Taken from the Vision in Telford & Wrekin Council's Corporate Parenting Strategy 2018 to 2020.

<sup>&</sup>lt;sup>2</sup> Children's Act 1989 c.41 and Children and Young Persons Act 2008 C.28

<sup>&</sup>lt;sup>3</sup> Section 22G Children and Young Persons Act 2008 C.28

<sup>&</sup>lt;sup>4</sup> Continuum of Need threshold windscreen in Appendix 1

<sup>&</sup>lt;sup>5</sup> See Appendix 3

placement for them and continue to receive the right services at the right time to live well in adulthood. (Care Leavers).

#### 2.2 Key performance indicators:

- a) 85% of all accepted placement referrals have at least one placement option that meets the needs of the child as outlined in the referral.
- b) 70% of children in care (under 16) who have been in care for over 2 ½ years will have been in a stable placement for 2+ years
- c) Less than 8% of children in care will have three or more placements in a 12 month period
- d) 100% of young people to be on roll in a registered education provision within 15 days of any placement change.
- e) 95% of children in care have an education offer that meets the statutory minimum expectation for number of hours per week. Measured across the whole academic year.
- f) Permanency We will utilise our tracking of permanency decisions to develop future targets and regular performance monitoring. Future reviews of this strategy will outline this development.
- g) Our Family Solutions Team will aim to continue to successfully support young people to remain out of care (currently over 70%)
- h) 95% of our Care Leavers will be in suitable accommodation.
- i) We are working with our Telford and Wrekin CCG colleagues and the provider for our children's emotional health and mental wellbeing service in developing key performance indicators and outcomes regarding children and young people's emotional health and wellbeing improvement. Future reviews of this strategy will outline this development.

# 3 Commissioning

3.1 In Telford and Wrekin we are committed to helping children and young people and their families to achieve the outcomes that matter to them in life. We want to see them living healthy, happy, more independent and fulfilling lives. Through consultation with children/young people and their families we know that receiving the right help at the right time with the right solutions that will match their needs will achieve better outcomes for them.

#### 3.2 Therefore, within our strategy we will:

- ensure that the Council's priorities, values and legislative requirements underpin all future service developments;
- meet the sufficiency needs within our 'Where we are' and Corporate Parenting<sup>6</sup> Strategies;

<sup>&</sup>lt;sup>6</sup> See Telford and Wrekin Children's Services Procedures Manual

- ensure that there is sufficient provision to cater for the needs of our children in care;
- link with our Market Position Statement<sup>7</sup> to inform and work with the private sector, charitable and voluntary sector partners to identify gaps/shape the market to ensure sufficiency of accommodation placements for short breaks provisions, fostering, residential, supported accommodation and move on accommodation with support;
- ensure bespoke options of support are flexible to meet the needs of children/young people on the edge of care to support them and their families to remain together wherever safe to do so;
- ensure it shares gaps of needs for children and young people and their families that have been identified to other local and regional commissioners of care, education and health services to achieve a joint collaborative commissioning approach;
- continue to collaboratively commission with our West Midlands colleagues through the regional Association of Director of Children Services Group (ADCS);
- continue to inform and develop with our commissioning colleagues from Shropshire Council
  and the CCG's across Shropshire and Telford and Wrekin the Sustainabilty and
  Transformation Plans and developing integrated care pathways to ensure that children and
  young people's physical and mental health needs are met now and in the future.

#### 3.3 How we commission:

- In Telford & Wrekin Council our commissioning and operational teams strategically work together to ensure that we have the right resources, services and skills to support children and young people and their families. We do this jointly in order that we can demonstrate best value for money together with better outcomes for individuals and/or families. We use the commissioning cycle in Appendix 2 to collate needs/outcomes information into a strategic assessment and analysis to form a coordinated plan.
- Our commissioning begins with a comprehensive assessment of a child/young persons needs and wishes, which individually forms the basis of what is needed to achieve the child/young persons outcomes. Where a child/young person is not in the care of the Council, we will undertake a whole family assessment.
- We then use this information to inform:
  - providers (both internal and external) of what our sufficiency requirements are.
  - Our commissioning colleagues across health and education of the needs of children on the edge of care/looked after children/care leavers to ensure that the children's health

<sup>&</sup>lt;sup>7</sup> See Appendix 3

and education needs are met and for adult services in particular for mental health and drug and alcohol to ensure that adults who are parents are supported well in order that they can care for themselves and their children/young people.

- We also work collaboratively with health and education commissioners regionally and nationally to learn from other ways that have achieved good outcomes for children and young people.
- Commissioning and operational teams jointly review the data against our strategic plans to ensure that our strategic direction is meeting the needs of children and young people.
- Our procurement<sup>8</sup> colleagues will secure the services we need through a range of options that
  will enable us to have flexible contracts that are specific for us or collaboratively developed on
  a West Midlands sub-regional/regional basis to achieve best value for money and efficient use
  of resources when tendering and contracting.
- Our brokerage team is our day to day direct contact with our market providers both for
  placements and support services that are required for our children and young people. This
  team enables a single point of access for discussion and queries from providers. The team
  currently utilises the West Midlands Portal<sup>9</sup> that enables West Midlands Local Authorities and
  Providers a safe area to share information about what placements/services are required.
  Providers registered on the portal can see how many referrals on any day have been
  submitted by each Local Authority for their type of services. This source of data is both useful
  for providers for their business planning and for us in developing our strategic sufficiency
  needs analysis.
- 3.4 Local Transformation Plan collaborative commissioning of children and young peoples mental health services:
  - 3.4.1 The Shropshire and Telford and Wrekin Local Transformation Plan<sup>10</sup> outlines how mental health services for children and young people are being commissioned across Shropshire and Telford and Wrekin.
  - 3.4.2 We have jointly commissioned<sup>11</sup> a new mental health service<sup>12</sup> that now includes access for children and young people and their families to emotional health and

<sup>&</sup>lt;sup>8</sup> http://www.telford.gov.uk/info/20185/contracts\_tenders\_and\_procurement/148/procurement\_policy

<sup>&</sup>lt;sup>9</sup> <u>https://www.placementsportal.co.uk/pp/Default.aspx</u>

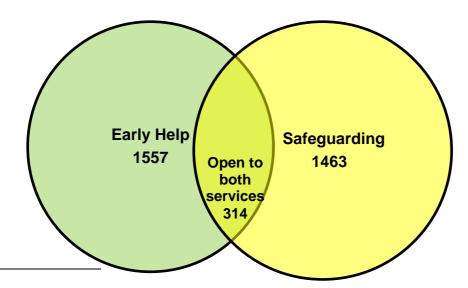
<sup>&</sup>lt;sup>10</sup> This is the link for 2017 refresh <a href="https://www.telfordccg.nhs.uk/who-we-are/publications/children-s-commissioning/3312-shropshire-telford-wrekin-ltp-refresh-oct-2017-v-1-5-25-10-17/file">https://www.telfordccg.nhs.uk/who-we-are/publications/children-s-commissioning/3312-shropshire-telford-wrekin-ltp-refresh-oct-2017-v-1-5-25-10-17/file</a>

<sup>&</sup>lt;sup>11</sup> Shropshire and Telford and Wrekin CCG's with Shropshire and Telford & Wrekin Councils

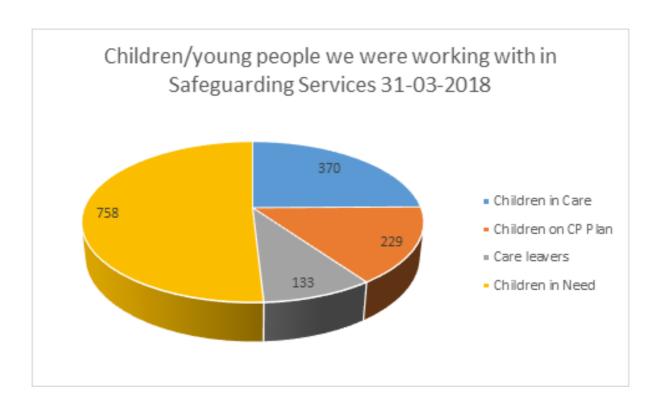
<sup>12</sup> https://beeu.org.uk/work-young-people/can-get-help-support/

wellbeing support to prevent children and young people's mental health from deteriorating.

- 3.5 Housing working with our strategic housing and housing services colleagues we continue to review our housing accommodation needs within our Borough in particular for single young people and families including those that have no recourse to public funds.
  - 3.5.1 We want to ensure that young people do have security of tenure that does not rely solely on an accommodation type that is a House of Multiple Occupancy (HMO).
  - 3.5.2 We are committed to ensuring that the accommodation is affordable both for rent and other housing costs and that the accommodation is suitable and in areas that have easy access to transport, employment and education opportunities.
  - 3.5.3 Through our development of our joint protocol<sup>13</sup> with housing we are ensuring that homeless young people aged 16/17 years are housed and supported well and that care leavers are prevented from being homeless.
- 3.6 Strategic Commissioning Governance/overview will take place by:
- 3.6.1 Our Children's Safeguarding and Family Support management team will review this strategy with our commissioning team annually to demonstrate the progress being made and to update it in line with our performance data.
- 3.6.2 Our Corporate Parenting Group will receive periodic reports from the Children's Safeguarding and Family Support management team on the progress made under this Strategy.
- 3.7 The children and young people we are working with as at 31<sup>st</sup> March 2018:



<sup>&</sup>lt;sup>13</sup> See Telford and Wrekin Children's Services Procedures Manual



# 4 Prevention

4.1 Wherever possible and right to do so following a comprehensive assessment, we are seeking to achieve the following outcome:

Families can care for their own children and young people by seeking the right help at the right time keeping families together for as long as it is safe to do so (Prevention)

It is all of our responsibility within our communities to ensure that:

- Families are supported to look after their children and young people.
- Children, young people and the adults that care for them have good emotional health and wellbeing.
- Children and young people grow up well.
- Where it is safe to do so that children and young people remain with their family.

- 4.2 Our Early Help Strategy<sup>14</sup> details our vision with partner agencies, for supporting families and being effective in keeping families together where it is safe and reasonable to do so. The Partnership is built on principles which will shape the way in which all partners will work together and how practitioners within each agency will support families.
- 4.3 We, with our partners have refreshed our partnership thresholds<sup>15</sup> guidance to provide further information and clarity around early identification, assessment and interventions that may meet the child/young person/families needs. Family Connect is our single point of access for information, advice and guidance to individuals, families and professionals and these resources can be accessed online<sup>16</sup> or by contacting the team by email or telephone. This is the daytime service and our emergency duty team can be accessed out of hours.<sup>17</sup>
- 4.4 Family Connect is also our multi-agency safeguarding hub for children, young people and adults where we will assess concerns. Our children and young people's safeguarding and assessment team will investigate any concerns raised regarding a child/young persons welfare or safety. The outcome of the investigation will determine whether any further action needs to take place. Where the investigation determines further help/assessment is needed then the team will refer to the appropriate team/agency.
- 4.5 Where a child/young person and/or their family need a targeted service then our Strengthening Families team will work with the child/young person and their families. They will do this through the use of early help assessment and support plan (includes our Family Circle measuring tool) which helps them to identify their needs and jointly agree the right support interventions that will enable them to achieve their outcomes in a more timely way avoiding the need for additional services.
- 4.6 Where additional support is needed we can access a range of services through close working with our communities to access local advice and support groups, children centres, activity groups and low level support services from local providers.
- 4.7 Where more specialist services are needed these can be accessed through self referral to services such as our integrated sexual health<sup>18</sup>, drug and alcohol<sup>19</sup> and emotional health and wellbeing community services<sup>20</sup>, or via professional referrals to Mental health services<sup>21</sup> and/or

<sup>&</sup>lt;sup>14</sup> See Telford and Wrekin Children's Services Procedures Manual

<sup>&</sup>lt;sup>15</sup> See Telford and Wrekin Children's Services Procedures Manual

<sup>&</sup>lt;sup>16</sup> Telford & Wrekin Council Family Connect web address is <a href="http://www.familyconnecttelford.co.uk/">http://www.familyconnecttelford.co.uk/</a>

<sup>&</sup>lt;sup>17</sup> See Telford and Wrekin Children's Services Procedures Manual

<sup>&</sup>lt;sup>18</sup> Information about Telford and Wrekin Sexual health service can be found at <a href="http://openclinic.org.uk/">http://openclinic.org.uk/</a>

<sup>19</sup> Information about Telford and Wrekin Drug and Alcohol service can be found at https://www.inclusion.org

<sup>&</sup>lt;sup>20</sup> Information about self referral to emotional health and wellbeing service can be found at <a href="https://beeu.org.uk/self-help/">https://beeu.org.uk/self-help/</a>

<sup>&</sup>lt;sup>21</sup> Information about how to make a referral to the children/young people mental health service can be found at <a href="https://beeu.org.uk/work-young-people/can-get-help-support/">https://beeu.org.uk/work-young-people/can-get-help-support/</a>

our teams within the Council: family solutions, children with disabilities, CATE<sup>22</sup>, child protection and family support.

- 4.8 Our Family solutions team provide services to children and families to prevent a child from becoming looked after where it is safe to do so. The team:
  - Arrange and facilitate family group conferences to enable families to resolve a family based dilemma and to provide the space and time to safely suggest and agree tasks to support the child and family situation.
  - Provide direct support and guidance to children and families in the community to enable the children to be safe at home, promote their welfare and enable the family to be supported to parent the child/children effectively.
  - Work in partnership with a range of professionals and agencies and participate in formal decision making to support the child/family.
  - Provide a service to children and families where it is identified that a child can be reunified
    to their family following a period of time spent in the care of the local authority, or work
    directly with the child and other key professionals to support a child to have a foster family
    experience following a period of time spent in a residential setting.
  - Provide a service to parents who are likely to have pregnancies where the child is likely to
    be permanently removed following birth. This area of work is designed to delay further
    pregnancy to enable the adults to change their life style choices to enable them to either
    have a successful pregnancy in the future or be supported to have no further children.

#### 4.9 Children with Disabilities Team:

- 4.9.1 Our children with disabilities team provide a specialist service/intervention for children with a disability or complex needs. They undertake assessments and provide support to families to agree a support plan that will help the child/family. Where the child/young persons needs are more complex, the team will undertake joint assessments with Health, education and adult services to achieve joint care and support plans. Transition planning for our children with disabilities commences at 14 years of age to enable the right support to be identified and plan accordingly.
- 4.9.2 Through our close working with families, children with disabilities and parent carer forums we understand that a range of options are needed from good information, advice and guidance to easy access to local community support services to overnight short breaks. We are working jointly with education and health commissioners on mapping what local services we have, ensuring our local offer<sup>23</sup> is up to date.

<sup>&</sup>lt;sup>22</sup> http://www.familyconnecttelford.co.uk/family/info/27/child exploitation

<sup>&</sup>lt;sup>23</sup> http://www.telfordsend.org.uk/

- 4.9.3The Transforming Care programme has enabled us to work closer with health commissioners to ensure that children and young people with a learning disability, autism or both have the right to the same opportunites as anyone else. Jointly with our new mental health service provider, families and parent forum carers we review pathways for neuro-developmental assessments and pathways for LD/ASD mental health to ensure they are getting the support they need. We continue to ensure Care, Education and Treatment reviews (CETR's) are taking place in a timely way and we use the learning/outcomes from these as part of our intelligence to inform commissioning with our health and education partners. Through the development of our risk of admission register we have brought together key agencies to discuss how we can work together to support children and families to prevent children/young people needing to be admitted to a hospital bed. We are building on this joint working to progress an 'early alert' system to enable further joint working together to help families live well together and prevent a child/young person from needing to be in the care of the Local Authority.
- 4.10 Our Child Protection and Family Support team ensures that families are able to recognise and take active steps to protect and support their children and young people to remain within their families where this has been assessed and determined as appropriate. Where we have mutually agreed with a parent/s to accommodate a child or young person we will be seeking in many cases (when appropriate to do so) to develop plans for family reunification. The team supports the family in accessing positive community services to help them to live well together as a family.
- 4.11 Our Children Abused Through Exploitation (CATE) team support the identification of children and young people who are at risk of exploitation and provide one to one support. They also provide information advice and guidance to raise awareness and reduce the risks of exploitation to families, schools, businesses, community groups etc..; signpost to other specialist services and work in partnership with Safeguarding Services and all relevant agencies. The team will also undertake return to home interviews for children and young people known to safeguarding services and the themes from these are analysed to inform social care and commissioning.
- 4.13 Specialist assessments and Systemic therapeutic practitioners:
- 4.13.1 Through a comprehensive review we have now developed a team to undertake our pre-birth and parenting assessments. The team have created a streamlined, effective process, monitoring and assessment tools to ensure that a parent/parents are engaged to enable the assessment to be focused and completed at the earliest opportunity whilst ensuring a clear evidence base for future care planning. By creating the right environment for parenting assessments together with an improved process and assessment we are able to discuss the outcomes of the assessments with parents and achieve permanence for children in a more timely way.

- 4.13.2 Through the work of our systemic practitioners we are able to support families systemically in every contact we have either with the adults or children and young people in the family, our social workers and foster carers. In come cases these practitioners will provide direct support interventions to enable the care plan to progress further.
- 4.14 We have, with our West Mercia Local Authorities<sup>24</sup> West Mercia Police and Youth Justice Board, commissioned a West Mercia Youth Justice Service. Working together in this way enables us to commission effectively in terms of both commissioning and value for money. The Management Board reviews progress on the annual youth justice plan.
- 4.15 Our Public Health Team<sup>25</sup> commission specialist clinical services such as all age Sexual Health, all age drug and alcohol and healthy child programme 0-19. They do this by collating data, consulting with service users, families and stakeholders to ensure that the services are easily accessible and meet the needs of the service users. Strong communication and collaboration between children and young peoples social care and children and young peoples commissioners have enabled children in care and care leavers needs to be encapsulated within refreshed service specifications. The team lead on a range of strategies<sup>26</sup> that bring together a range of options to support children/young people and their families.

# 5 Children in Care

5.1 Where following a comprehensive assessment, children and young people are unable to remain with their families we are seeking to achieve the following outcome:

Children and young people who are being looked after are living well in a secure, permanent and stable placement, whilst receiving any other appropriate support to enable them to be supported well through their childhood through to adulthood. (Children in Care).

- 5.2 Our Corporate Parenting Strategy<sup>27</sup> sets out our overarching 4 priorities<sup>28</sup> for children in care and care leavers and outlines our corporate parenting role. Through our Corporate Parenting Board we will, jointly with our partners, drive improvement and assess the progress in delivering our ambitions for children and young people.
- 5.3 Permanency<sup>29</sup> for children and young people has been developed in the following ways:

<sup>&</sup>lt;sup>24</sup> Telford & Wrekin Council, Shropshire Council, Herefordshire Council, Worcestershire Council

<sup>&</sup>lt;sup>25</sup> More information can be found at <a href="http://www.telford.gov.uk/info/20087/healthy\_telford">http://www.telford.gov.uk/info/20087/healthy\_telford</a>

<sup>&</sup>lt;sup>26</sup> See Strategies from TWC Public Health Team

<sup>&</sup>lt;sup>27</sup> See Telford and Wrekin Children's Services Procedures Manual

<sup>&</sup>lt;sup>28</sup> The 4 priorities are: health & emotional Wellbeing; education and achievement, employment and training; accommodation including placement stability; transition to independence.

<sup>&</sup>lt;sup>29</sup> See Telford and Wrekin Children's Services Procedures Manual

#### 5.3.1 In Telford and Wrekin:

Our continuous commitment has been to ensure that children and young people at risk or who come into our care are supported through our involvement and activities to achieve secure, stable and loving homes that support them through childhood and beyond. Therefore, we make permanence planning a systemic practice throughout our care planning. Our Permanency options include:

- Remaining with or returning to the care of their birth family
- · Permanent placement with family or friends carers
- Adoption
- Early permanence placements/fostering for adoption
- Special Guardianship (SGO)
- Child Arrangements Orders
- Long Term Foster Care
- Residential Care

#### 5.3.2 Through collaborative working:

Together with our neighbouring Local Authorities: Shropshire, Staffordshire and Stoke-on Trent, we have established a North Midlands Regional Adoption and Permanency Partnership to focus on improving outcomes for our children who require permanency. Through this partnership we have a shared vision to deliver a regionalisation of adoption programme which goes well beyond adoption and focusses on permanency (includes adoption, fostering, special guardianship and connected persons). We have agreed the following collective objectives:

- Ensuring that all children entering care, who require long-term/permanent care away from their birth parents, receive a consistently high level of organisational commitment.
- Ensuring that available resources, processes, and management/performance systems are aligned to measure permanency outcomes and timeliness for "permanency".
- Ensuring that the same level of professional/organisational resource and attention is focused on placement finding, matching, planning and supporting transition, and post order/post-placement support for all children requiring "permanency".
- Provide effective, quality services which are coordinated to promote positive outcomes for vulnerable children across the Partnership.
- Vulnerable children requiring "permanency" experience joined up and holistic services across the Partnership.
- There are increased levels of partnership/integrated working, shared learning, shared workforce development opportunities, best practice and awareness-raising.

- 5.3.3 Stepping children in care down from residential to long term fostering in line with their care plan is developing further on a local and regional basis. We have been working locally on a clear pathway plan that enables the child/young person to be supported well with transitioning to their foster family and that a foster carer is matched well with the child and is also supported well in this transition to ensure that a long term foster placement is sustainable. Our work with our regional colleagues has been in developing sufficiency in the market for these types of placements and we will be working together on our Pyramid project under the successful Life chances bid.
- 5.4 Stability Children and young people need to be in the right placement for them to feel safe to enable them to develop and thrive. We know that moving placement whether through an emergency or planned move has an emotional impact on the children and young people, carers and social workers. To support this we have:
  - a) Systemic therapeutic practitioners working within our social care teams
  - b) Through our jointly commissioned mental health service<sup>30</sup> we have mental health practitioners that work with us in supporting our looked after children's emotional health and wellbeing.
  - c) A placement stability panel where carers/social workers can discuss with a multi-agency panel that includes representatives from health, education and care, the child/young persons placement needs. This panel can support a reflective discussion around whether the placement is still meeting the child/young persons needs and either help to decide if an alternative placement is needed (and what this placement type is) or how the current placement can be supported.
  - d) A staying put policy that outlines our pledge to young people who would like to stay in their foster home to continue their independent skills, education and/or training.
  - e) Various additional specialist support options and specialist assessments that, with our health and education partners can ensure appropriate access to the right service that can meet the child/young person needs whilst they are in care, stepping down from care or to prevent risk of family<sup>31</sup> breakdown.
  - f) Every Child in Care has an allocated Inclusion Mentor from the Virtual School Team. The Inclusion Mentor works with the school to ensure the child has a termly Personal Education Plan meeting with SMART targets to support increased rates of progress.
  - g) Improved the Education, Health and Care Plan process, panel, quality assurance and robust review process. Having this plan correct means that we should reduce instability in placements.
  - h) Our Independent Safeguarding Quality and Advocacy Service continue to work with our children and young people individually and through the children and young peoples VOICE group to better understand the children and young people's wishes and feelings and receive their evaluation of their placement experience.

\_

<sup>30</sup> See BeeU

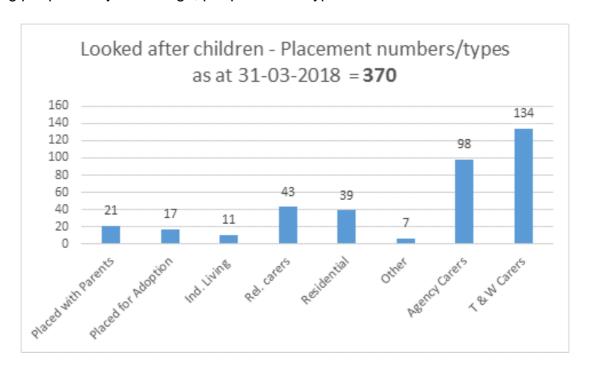
<sup>&</sup>lt;sup>31</sup> Definition of family in this context is the whole range including residential setting; fostering; birth family; adopted family; family and friends fostering;

- i) Through close working together with staff within the Telford Youth Justice team<sup>32</sup> in reducing the risk of offending and the Youth Justice Team provide advice and guidance on how to work safely with young people and staff.
- 5.5 Complex/High risk needs of children and young people:
- 5.5.1 We have a small number of children and young people where they present with a number of needs and risks that will take time and specialist interventions to stabilise. We recognise that when there is a sudden escalation of risks/needs that specialist placements are required to stabilise these needs and manage the high risks. These specialist placements need to be able to accept emergency placements (following placement breakdown or urgent new in care placement) and be able to work with us in jointly assessing the needs and understanding why a child/young person is presenting with complex/high risk needs in order that the right systemic interventions can be put in place.
- 5.5.2 We with our regional colleagues are exploring our data in this area to understand further how we can commission collaboratively together to support children and young people in this cohort to prevent them from requiring high level placements such as Secure Welfare and/or NHS Tier 4 health provisions.
- 5.5.3 Using the learning from the Transforming Care Programme we are looking at our data with respect to children and young people who do not have a diagnosis of Learning Disability and/or Autism and require more complex services around their mental health and then following a stay in some health settings are diagnosed. Therefore, we are working to identify these children and young people earlier and ensure a multi-agency discussions takes place earlier to identify assessments/interventions to stabilise the needs of the child/young person to prevent their needs becoming more complex.
- 5.5.4 Our SEND<sup>33</sup> commissioning colleagues both locally and regionally are also exploring their data around this cohort of children and young people to support the development of the market ensuring that there is sufficiency in the right type of placements to meet the needs of children and young people.
- 5.5.5 We liaise directly with Telford and Wrekin Clinical Commissioning Group's Continuing Care Team and in particular the Designated Clinical Officer (DCO), Designated Doctor for looked after children and the Health of looked after children Nurse to ensure that children and young people are accessing health services that can meet their needs.

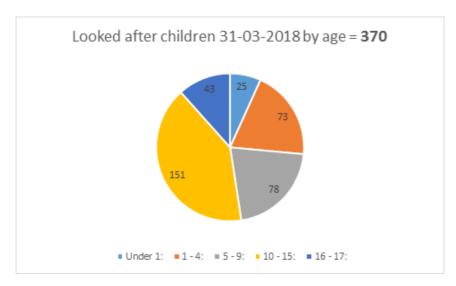
<sup>&</sup>lt;sup>32</sup> A part of the West Mercia Youth Justice Service http://www.telford.gov.uk/info/20071/youth\_support/31/youth\_offending

<sup>&</sup>lt;sup>33</sup> See Telford and Wrekin Local Offer SEND

5.6 Analysis of need: Current profile. The following table<sup>34</sup> outlines the number of children and young people <18 years of age, per placement types on 31<sup>st</sup> March 2018.



5.6.2 And the age profile of our looked after children was:



5.7 Analysis of need: Future predictions

5.7.1 Predicting Children in Care numbers is challenging, however there are various datasets we monitor to help understand the picture in Telford and Wrekin. The tables below show that whilst the number of Children in Care increased in 2017, the numbers have subsequently stabilised in

<sup>&</sup>lt;sup>34</sup> Within the table please note that Independent Living is for 16/17 year old care leavers only, see Section 6 for 16 to 24 year old care leavers sufficiency needs.

2018 (and continue to do so throughout 2018/19) despite a rising population (resulting in a lowering rate per 10,000). The rate of children in care in Telford and Wrekin is higher than regional and national.

5.7.2 The number of children in care in Telford and Wrekin as at 31st March each year35

Year	2014	2015	2016	2017	2018
Number of children in care at 31st March	308	293	299	379	370

5.7.3 The rate per 10,000 children in care<sup>36</sup>:

Year	2014	2015	2016	2017	2018
England	60	60	60	62	64
West Midlands	73	74	73	<i>7</i> 5	78
Telford & Wrekin	79	75	76	96	92

5.7.4 We do know, however, that the number of children and young people in Telford and Wrekin is set to increase. Overall, the 0-18 population is projected to increase by around 11.3% between 2018 and 2031 (from 42,800 to 47,600). However this varies greatly when looking at different age groups, most notably with larger increases in the number of mid-teenage aged children. Our Market Position Statement<sup>37</sup> outlines the predicted population growth per age group and provides further detail around the numbers and type of services that we predict will be needed for our children in care population.

#### 5.8 Reunification with family

We have adopted NSPCC's reunification framework<sup>38</sup> within our family solutions, child protection and family support and children in care teams' pathways to support the reunification of a child/young person with their family after a period of time in care. By using this framework we are able to identify and access the type of support/interventions that a family needs for them to be able to address the issues that led to the child being in our care.

#### 5.9 Activities within the community

Telford and Wrekin is a vibrant community with lots of community based activities mainly run by the the community taking place within buildings/open spaces.

We encourage our children in care/care leavers to utilize community resources in particular:

<sup>&</sup>lt;sup>35</sup> Data source: DFE Children Looked After Statistics

<sup>&</sup>lt;sup>36</sup> Data source: DFE Children Looked After Statistics

<sup>&</sup>lt;sup>37</sup> Copy of the Market Position Statement as at February 2019 can be found at Appendix 3.

<sup>&</sup>lt;sup>38</sup> An evidence-informed framework for return home practice

- Leisure services including: swimming pools, gyms, Telford town park; Ironbridge museums etc...
- Outdoor spaces: locality based parks, walks, children's play equipment and gyms in community play areas,

And every year, since 2014 we run a 3 week Summer Arts Programme for 10 children in care who work towards Arts Qualifications and showcase their work at their celebration event that they have organized themselves.

# 6 Care Leavers

6.1 When our young people are ready to leave care, we are striving to meet the following outcome:

Care leavers receive the right move on placement for them and continue to receive the right services at the right time to promote independence. (leaving care)

- The Children and Social Work Act 2017<sup>39</sup> increased the upper age limit of Care Leavers from 21 to 24 years and in response to this we have developed our local offer<sup>40</sup> for Care Leavers. We will continuously review this local offer with our care leavers to ensure that it is still meeting their needs.
- 6.3 Accommodation options for Care Leavers 16 to 24:

We have developed a range of suitable accommodation options to enable care leavers to live will independently:

- Access to local housing provision via our short term supported accommodation contract which now includes care leavers<sup>41</sup>.
- With our West Midlands regional commissioning colleagues a regional supported accommodation framework has opened up more supported accommodation options/areas for care leavers who may wish to remain in the area they have been looked after in and for moving to alternative areas<sup>42</sup> including back to Telford and Wrekin.
- We have collaboratively commissioned<sup>43</sup> an in-house temporary housing and support service that is based at one of our temporary housing sites called Dodmoor Grange that is managed by our Housing Options Team. The support service is provided by our in-house

<sup>&</sup>lt;sup>39</sup> Children and Social Work Act 2017 c.16 can be found at <a href="http://www.legislation.gov.uk/ukpga/2017/16/contents/enacted">http://www.legislation.gov.uk/ukpga/2017/16/contents/enacted</a>

<sup>&</sup>lt;sup>40</sup> See <u>link to our local offer for care leavers</u>

<sup>41</sup> http://www.inspire2thrive.co.uk/thrive-accommodation-based-support

<sup>&</sup>lt;sup>42</sup> To be able to access employment, education or training opportunities

<sup>&</sup>lt;sup>43</sup> Collaboratively with our housing options team, emergency duty team, children in care/care leavers team.

My Options team called Xroads. This enables 16 to 24 year olds who are statutory homeless or care leavers to access temporary housing with intensive housing support to re-engage, re-skill and empower young people to draw a line under what has happened prior to living at this scheme and to put their positive energy into improving their housing and independent living skills. We also can support 16 to 24 year olds needing emergency accommodation including PACE Transfers for 16/17 year olds.

- Shared Lives Carers supporting 16 and 17 year old Care Leavers and where appropriately 18 to 24 year old complex Care Leavers to provide a family based supported living environment that nurtures and supports their engagement in education, employment and/or training and development into a young adult.
- Working with our housing team and approved landlords in the area we can signpost and help care leavers find their more permanent move on home that can give them security of tenure.

#### 6.4 Support for Care Leavers

- Our Personal Advisors support and promote our young people to achieve independent lifeskills. In addition to this they will advise (using coaching skills), signpost and provide guidance.
- Jointly<sup>44</sup> commissioned 0-25 Emotional health and wellbeing service<sup>45</sup> enables care leavers to continue to access this service if they were already receiving the service before they were aged 18 or to access the support services for the first time after the age of 18.
- An accommodation suitability assessment form has been developed that is used in conjunction with a robust risk assessment by the young person's Case Manager and young person. The accommodation suitability assessment form helps to identify the quality of the accommodation, questions to ask the landlord about the property and how the landlord safeguards everyone using their accommodation. This form helps Care Leavers understand what they should be checking in accommodation and how to raise queries/concerns when they are not satisfied.
- A Care leavers group run by care leavers provides peer support and enables the young people to have a voice that is heard by the service.
- Our care leavers can access community based support through community hubs that can provide additional advice and guidance relating to independent living in the community. This community hub service is delivered by local supported accommodation housing providers.<sup>46</sup>

<sup>&</sup>lt;sup>44</sup> Jointly commissioned with Telford and Wrekin CCG, Telford & Wrekin Council, Shropshire CCG and Shropshire Council

<sup>&</sup>lt;sup>45</sup> See <u>BeeU</u>

<sup>46</sup> http://www.inspire2thrive.co.uk/

# 7 Identified Sufficiency needs (following analysis of need)

- 7.1 Our Market Position Statement in Appendix 3 details our forecast of numbers of children and young people who will need the varying type of services/placements to help and support them to live well.
- 7.2 We have identified the following priority placement types that are needed in order to meet our general sufficiency needs:
  - Local authority foster placements
  - Independent foster placements
  - Independent residential children's homes
  - Move on accommodation with independence support and/or with tenancy support
  - Overnight Short breaks for edge of care and/or for children with disabilities in fostering/residential settings.
- 7.3 In addition to placement sufficiency we have also identified the following community support services for all children including children with a disability as a priority:
  - Local community play/social activities during the day/early evening (weekends, after school, school holidays). For children and young people and their families/carers.
  - Peripatetic care and/or support services in the home and in the community
  - Child minders
  - Overnight shortbreak activity based breaks
  - Personal Assistants
- 7.4 For children in care we need regulated placements to meet the following types of children and young peoples needs:
  - Missing from Care
  - Sexualised behaviour (male/female victim/perpetuator)
  - · Violent/aggressive behaviour
  - Self-Harming
  - Learning disability/Autism
  - Managing multi-faceted behaviours (eg substance misuse, criminality) that stem from underlying needs
  - Social, emotional and mental health behaviours

And that foster carers/residential staff are resilient, well trained and supported well to manage children and young peoples multi-faceted behaviours stemming from for example: emotional trauma, neglect, poor parenting and no clear consistent boundaries.

- 7.5 For more specialist services in managing high complex/high risks we need staff to be trained to support children and young people with the following needs/behaviours:
  - Offending behavior
  - Self harm
  - Substance misuse
  - Absconding
  - Challenging behaviours
  - Mental Health
  - Exploitation eg) at risk of sexual/criminal exploitation
- 7.6 Following a comprehensive review of our residential settings use over the last 3 years, we have identified that some of our children/young people need a temporary environment where they can have 'time out' and feel safe and secure. This temporary environment will have excellent experienced and skilled staff/carers that fundamently see that they are children/young people first and that the staff/carer understand that the behaviours<sup>47</sup> that the children/young people display are due to layers of emotional trauma and previous negative life experiences. This safe place will proactively help children/young people to begin the pathway to sustainable recovery, de-criminalise and prevent further escalation of behaviours. We envisage that there will be 3 stages to be completed:
  - First stage A review of education, health and care assessments with input from residential staff/foster carer and the child/young person will be undertaken with an emphasis on the child/young person's emotional health and wellbeing needs. Following a comprehensive emotional health and wellbeing/neurodevelopmental assessment a treatment programme will be developed.
  - Second stage Everyone involved in the first stage will then work together using the
    assessments to create a comprehensive short term/medium term recovery programme for
    the child/young person and determine what type of permanent placement would be best
    suited to continue this recovery programme. The referral for the new placement will then be
    circulated to the market to source this.
  - Third stage The recovery programme will commence and staff/foster carer will support the placement move to the permanent placement found.
- 7.7 For our Care leavers we need good quality affordable accommodation within Telford and Wrekin for 16 to 24 year olds who are ready to move on from their care placement/supported accommodation. Our vision is to help our care leavers to secure and maintain a tenancy with responsible landlords.

<sup>&</sup>lt;sup>47</sup> Some of the types of behaviours are listed in section 7.5.

The types of accommodation with or without support that is needed is:

- Emergency/same day supported accommodation
- Supported Lodgings
- Supported accommodation
- Shared lives for generic/chaotic/complex and for young people transitioning to adults services LD/ASD with/without intensive support
- Accommodation with floating support/housing management from Landlord
- 7.8 We are working with the Housing Lin<sup>48</sup> on a specialist accommodation strategy for the next 10 years as we have recognised a need to identify and address specialist accommodation for 16 years and upwards (no upper age limit). This strategy will join up social care and independent living with housing needs. This strategy will provide more detail around the specific requirements for future supply, will indicate desirable areas for future provision, building specifications and models that can help individuals with differing levels of need to live as independently as possible.
- 7.9 In the meantime we continue to work with landlords via our housing team<sup>49</sup> to ensure that everyone (especially families) have access to good quality housing and have security of tenure.

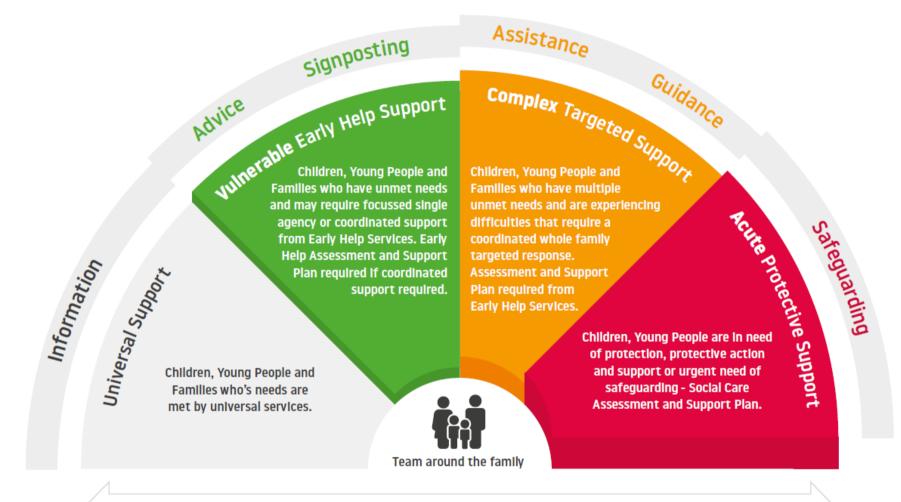
# 8 Our Strategic Approach on measuring what good looks like

- 8.1 We have created this strategy and market position statement to be used as a reference point on our vision and priorities. These are not documents that will remain static and will, following annual reviews, develop throughout the 5 years to ensure that what we set out to achieve is under regular review and scrutiny.
- 8.2 We are committed to ensuring that we are progressing our priorities in a timely way and documenting our progress. Therefore every year we will review the work we have undertaken and review the progress made against the outcomes and performance indicators as outlined.
- 8.3 Commencing an annual review during August and completing by the end of September every year will enable us to also take into account statutory datasets and by setting out this timescale in advance will enable readers/stakeholders to provide comment/feedback to us that can be incorporated at this annual review.

<sup>48</sup> https://www.housinglin.org.uk/

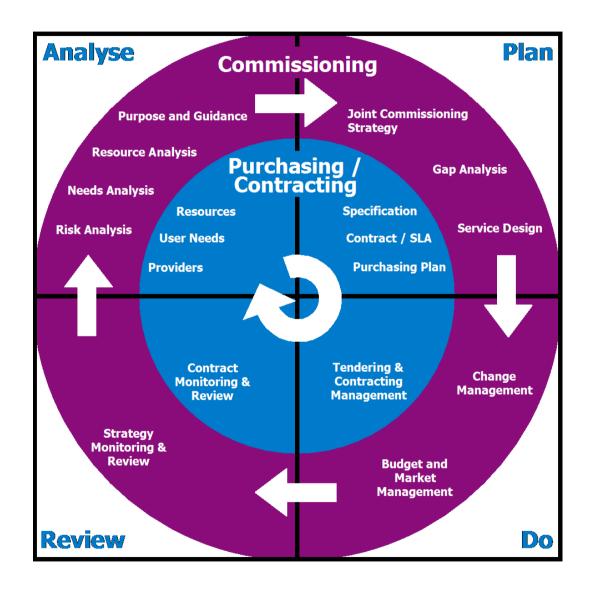
- 8.4 The first review will take place in August 2019, although not a full year it will then enable future reviews to take place every August thereafter. This first review will ensure we have robust reporting mechanisms in place to report progress.
- 8.3 Updates following all annual reviews will be added into this section annually and an updated version will be published.

## **Appendix 1: Continuum of Need**



**Information Sharing & Collaborative Working** 

**Appendix 2: Commissioning Cycle** 



# Children and Young People Social Care Commissioning & Procurement Market Position Statement 2018-2023

# 1.0 Introduction

This Market Position Statement (MPS) provides information regarding the types of services that need to be commissioned during 2018 – 2023. Our Council's procurement policy details how Telford & Wrekin Council achieves best value for the public purse and opportunities that are advertised on our website.<sup>50</sup>

## Our strategy, is:

- a) to work collaboratively with families and partner agencies in supporting children and young people at the earliest opportunity to provide the right help and support to them and their parents/carers in the community to ensure that children/young people continue to thrive and live well within their family setting (where it is safe to do so).
- b) to provide nurturing accommodation services to children and young people for whom being in our care is the only way of ensuring their safety, protection and development, and working with us to return children home (if it is safe to do so).
- c) to reduce the need for unnecessary or unreasonable high cost services.

We will concentrate on improving outcomes for children and young people by commissioning with these 4 drivers:

- Quality the services provided meet regulatory standards of our commissioning framework and those of national regulatory bodies CQC/Ofsted/CSSIW
- 2. Sufficiency we have an accurate prediction of future demand to ensure we commission sufficient provision
- 3. Price we will pay a fair market price, taking account of our resources
- 4. Innovation working with our providers and partner agencies we will look for different approaches to meet diverse and developing needs

<sup>&</sup>lt;sup>50</sup> http://www.telford.gov.uk/info/20185/contracts\_tenders\_and\_procurement/148/procurement\_policy

## Focussing on 4 key services ...

- 1. Community support
- 2. Well-being and preventative services
- Accommodation
- 4. Transition/Growing up to adulthood services

#### 2.0 Setting the Scene<sup>51</sup>

- The population of Telford & Wrekin is 173,600, with 44,200 year olds a growing population.
- Telford and Wrekin has a higher proportion of households dependent children than England overall (T&W 33.0%, England 29.1%) and the same proportion of lone parent households with dependent children as England overall (24.4%)
- Around 13% of children and young people are from a minority ethnic background, which has increased in recent years.
- After many years of the conception rate of 15-17 years being significantly higher than the rate in England, this rate now dropped to be similar to the England rate (25.0)
- 23.9% of children aged 0-15 live in income deprived households

#### In 4 main markets ...

- 1. Community services
- 2. Fostering
- 3. Residential
- 4. Supported Accommodaton/Living/Move on



<sup>&</sup>lt;sup>51</sup> The following link holds more information about our population profiles within Telford and Wrekin '<u>Understanding Telford & Wrekin</u>'

- 2,000 young people aged 16-24 were unemployed between October 2016 and September 2017, with a rate of 16.3%; above the England average of 12.2%. There was no significant change in the number of NEETs (those aged 16-18) between 2014 and 2015. The current figure of 7.9% is worse when compared with the national figure of 4.2%.
- Between 2012 and 2017, the proportion of pupils with SEND grew from 13.0% to 19.0%.
- Educational attainment in primary schools is improving. 70.9% of pupils achieved a good level of development (GLD) in 2018 (71.6% England), having improved from less than half (45.1%) of pupils in 2013. At Key Stage One, higher rates of children achieved the expected standards in reading, writing and maths than the England averages (England 76%, 70% and 76%). Key Stage Two attainment in reading, writing and maths was 67% (England 65%). Progress score in reading was 0, writing (0.2) and maths (-0.2). The figures for England was 0.0 across all subjects.
- Progress 8 score at key stage 4 in English was -0.18 and maths -0.19 for the academic year 2017/18 (England 0 and -0.02).
- Disadvantaged pupils have lower attainment, particularly at Key Stage Four. The attainment gap (KS2) between disadvantaged and other pupils was 16.6% points, smaller than England (19.7% points). The attainment gap (KS4) between disadvantaged and other pupils was 17.1% points, larger than England (13.7% points). At key stage 4, 33% of disadvantaged pupils achieved grade 9-4 in English and maths in 2017/18 (36.4% England). In 2018, 53.3% of disadvantaged pupils achieved standard in reading, writing and maths compared to 50.2% England.

#### 3.0 Financial Perimeters

Telford & Wrekin Council has an annual purchasing budget of £16.1 million to provide the provision of nurturing accommodation services to children and young people in the care of the Local Authority. The budget is spent as follows:

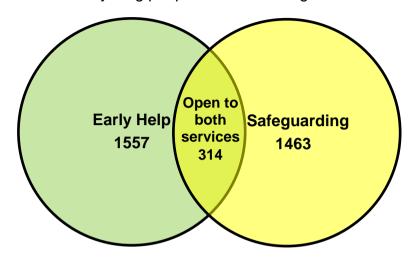
Residential homes/Residential Schools	£5.9 million
Fostering – internal and independent fostering agencies	£8.9 million
Placed with family/Special Guardianship	£1.1 million
Independent Living	£0.25million

And has a budget of £1.5 million to purchase Non Accommodation services as follows:

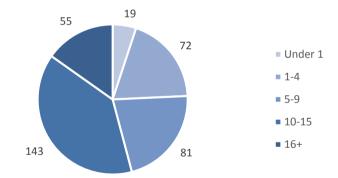
External assessments, secure transport	£0.4 million
Children with disabilities personal budget	£0.9 million
Children with disabilities other contracts budget	£0.22 million

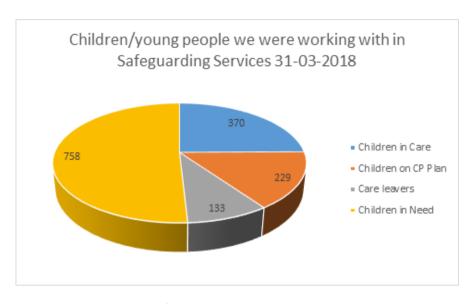
#### 4.0 Current demands

The children and young people we are working with as at 31st March 2018:

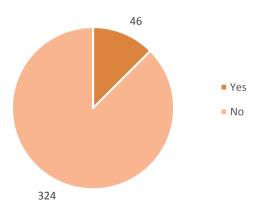


Of the 370 children/young people in care: the age breakdown was:





And the number of children with a disability was:



## 5.0 Future predicted demands for children and young people:

Our Commissioning and Sufficiency Strategy for children young people outlines and describes our vision for meeting future service demands which can be read in conjunction with this market position statement for a broader view.

Our Local offer<sup>52</sup> provides our vision strategy and information on services that are available for education health and social care for the Special Educational Needs and Disability (SEND) community. If you provide a service/run events for the SEND community then details on how to add them can be found within the website.

We are committed to finding sustainable, affordable community solutions to meet the needs and achieve the outcomes for children, young people and their families within our Borough.

We do know, that the number of children and young people in Telford and Wrekin is set to increase. Overall, the 0-18 population is projected to increase by around 11.3% between 2018 and 2031 (from 42,800 to 47,600). However this varies greatly when looking at different age groups, most notably with larger increases in the number of mid-teenage aged children.

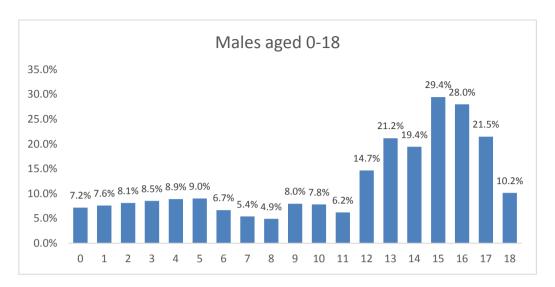
Table 1: Projected numbers of children and young people in Telford and Wrekin for the period between 2018 and 2031, by age band<sup>53</sup>

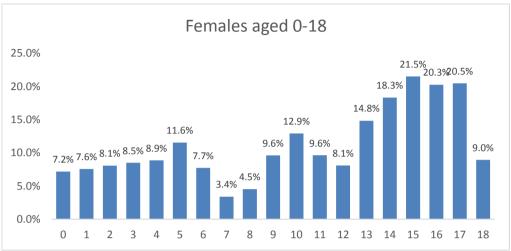
Age Band	0-1	2-3	4-5	6-7	8-9	10-11	12-13	14-15	16-17	18	total
2018	4,700	4,700	4,600	4,800	4,700	4,600	4,400	4,100	4,000	2,200	42,800
2031	5,000	5,100	5,100	5,100	5,000	5,000	5,000	5,000	4,900	2,400	47,600

The following charts show the projected population percentage increases for 2018 to 2031 for males and females aged 0-18:

<sup>52</sup> http://www.telfordsend.org.uk/

<sup>&</sup>lt;sup>53</sup> Data source: T&W Planning Population Projections; Telford & Wrekin Council Organisational Delivery & Development Team





The tables below outline the types of services that are required from the market<sup>54</sup>:

# a) Community Support/Wellbeing and Preventative Services

Markets/Type	Commissioning	Quality	Sufficiency	Price	Innovation
of service/	Intentions				
placement					
Community Services	Community play/social activities	Easily accessible/inclusive for all children and young people including those with disabilities.  To provide a day activity that gives a short break away from family.  Activities provide active stimulation emotionally, physically that improves mental	<ul> <li>Local</li> <li>Access at community venues across the borough</li> <li>Delivered during term time (after school/weekends) and in school holidays</li> <li>Whole family opportunities</li> <li>Opportunities for children with disabilities to purchase play equipment to use at home</li> </ul>	Value for money - the cost of activities to be cost effective for families and that the cost is not disproportionate for children with a disability	Committed to stimulating this area of the market including the use of community run groups.  Encourage all services to be inclusive for all regardless of disability.  Activities can include volunteering opportunities for young people.  Activities that help children and young people that help them achieve the 5 steps to mental wellbeing <sup>55</sup> .

The market includes the council's internal services and services provided by independent, voluntary, charitable and the community. 55 NHS 5 steps to mental wellbeing <a href="https://www.nhs.uk/conditions/stress-anxiety-depression/improve-mental-wellbeing/">https://www.nhs.uk/conditions/stress-anxiety-depression/improve-mental-wellbeing/</a>

Information advice and guidance within the community  • Information/Advice • Advocacy • Supporting Carers • Independent living • Equipment/ use of technology	<ul> <li>Increase activities for 0-5 year olds</li> <li>Postive Opportunities/activities in the community for young people aged 13 to 18</li> <li>Whole family advice and guidance for:         <ul> <li>Independent living</li> <li>Living well in the community</li> <li>Maximising income</li> <li>Volunteering opportunities</li> <li>Special educational needs and disability</li> <li>Carers assessments and support</li> <li>Independent advocacy</li> <li>Emotional health and wellbeing</li> </ul> </li> </ul>	Easily accessible within the community	Committed to ensure that good information advice and guidance is easily accessible to all.  Good communication/awareness of what is available to families is important.
---	---	--	---

Peripatetic care and/or support services within the family home/community	Support to children and young people and their families within the community.	Provide support to families to enable them to live well together, for example by:  • Helping in the home with routines /activities/behaviours • Providing child minding within the family home for children with disabilities • Helping the family to partake in whole family activities within the community with their child with disabilities: ranging from 1 hour per week to supporting the family on a holiday	Value for money - the cost of activities to be cost effective for families and that the cost is not disproportionate for children with a disability.  Families could be purchasing this support/care themselves and Providers need to be mindful of this and provide support to the families if needed to do this easily.	The support provided to the family in the family home or in the community is in line with the families support plan and helps the family to achieve their outcomes.
		-	needed to do this easily.	
Child Minders	For children with disabilities	To provide a safe, nurturing place whilst away from home for the	Value for money Providers to be mindful that	To provide a stable environment for the child/young person away from

	For all children/young people	child/young person. To enable the child/young person to engage in activities that engage/promote their interests and development further.	families can be the purchaser	their family home where the child/young person feels safe.
		To enable the family to have a short break from caring responsibilities.		
Personal	Need Personal	To help the child/young	Value for money	Personal Assistants to work with
Assistants	Assistants who are trained/ supports well to provide care/support for	person with their daily needs from support right through to personal care.	Providers to be mindful that families can be the purchaser	families and social care in ensuring that the child/young persons needs are met as detailed within their support plan.
	children and young people with disabilities.	A range of support from befriending, improving social emotional wellbeing, engaging with		All support from Personal Assistants to be person centred and that the child/young persons wishes and feeling are used to improve the
	Personal Assistants must	the family and/or community activities,		service.
	have the appropriate skills to:	engaging with educational/training activities.		

	<ul> <li>Communicate well</li> <li>Engage well</li> <li>To see the child/young persons ability</li> </ul>	A range of personal care to meet their individual needs with an emphasis of developing self care/independence where appropriate.		
	And also want to inspire and encourage children and young people to develop well.	We estimate that we need 29 Personal Assistants a year.		
Volunteers	Have commitment and skills to build positive relationships to help prevent social isolation, support with their anxiety/low mood/low self – esteem.	To provide peer/ befriending support to:      Families     Parents     Children     Young People	To provide social value/ support to your community	More information regarding volunteering within Telford and Wrekin can be found at <a href="http://www.discovertelford.co.uk/get-involved/volunteering/">http://www.discovertelford.co.uk/get-involved/volunteering/</a>

Support to help recovery from:  • Drug and Alcohol  • Youth Offending  • Mental Health  • Trauma	To have Telford and Wrekin community based services	<ul> <li>To help and support:</li> <li>Parents in recovery</li> <li>Children and young people whose parents are in recovery</li> <li>Children and young people in recovery</li> </ul>	Value for money Ease of access	We are keen for information technology to be explored to aide the ease of access at a time that would better suit the individual eg) applications for smart phones;
Non accommodation services:	To be able to provide services in a timely way to support/ assess children/young people and/or their families.	<ul> <li>Types of services:</li> <li>Therapy</li> <li>Psychological</li></ul>	Value for money - Providers to be mindful that families may be the purchaser on some occasions  Ease of access Local access	West Midlands Local Authorities are keen to ensure that there are sufficiency of these types of services that can be accessed by social care or by families themselves.  Telford & Wrekin Council will be tendering out this opportunity during 2019. See the Council's website for notification of all tendering opportunities. <sup>56</sup>

<sup>&</sup>lt;sup>56</sup> http://www.telford.gov.uk/info/20185/contracts\_tenders\_and\_procurement/148/procurement\_policy

Overnight activity based breaks  To provide a locally based overnight activity based break that has appropriately trained staff that can enable children and young people with various needs/risks	disabilities	Value for money Providers to be mindful that families can be the purchaser	To provide an alternative to traditional short break provisions.  To provide a place where the whole family can have a leisure break together knowing that the activity centre has skilled staff to help them with their families individual needs.
--	--------------	--	---

			To provide a respite/short break away from family.		
			And/or:		
			To provide a whole family activity based break, the family could include a variety of needs.		
Fostering	Family based Shared carers/ Short Breaks for children with disabilties	Appropriately trained/supported and resilient foster carers	For this cohort need on average a respite break in this placement type for 15 children per year.  Short breaks can be between 1 and 75 nights per annum per child.  With an average length of stay at any one time of 2 nights.	Value for money Providers to be mindful that families can be the purchaser	Providing respite support to families, to work with them and not setting unexpected expectations with the child that the family will not be able to meet.
	Short breaks/respite for	Appropriately trained/	For this cohort need on average a respite break	Value for money  – nightly rate	Providing respite support to families, to work with them and not setting
	children on the edge of care/step	supported and resilient foster	in this placement type for 5 children per year.	ingility rate	unexpected expectations with the

	down from Care	carers are	Respite breaks can be		child that the family will not be able
	to family.	needed	between 1 and 75 nights		to meet.
			per annum per child.		
			With an average length		To support the families with their
			of stay at any one time		edge of care/return to home plan.
			of 2 nights.		
					The aim would be to sustain a family
					with regular respite for as long as
					assessed as being needed.
	Parent/child	Appropriately	For this cohort need to	Value for money	Need foster carers who are good at
	placement for	trained/	stay between 3 to 4		record keeping and have the skills
	parenting	supported and	months for the purpose		to support the parent in caring for
	assessments	resilient foster	of the assessment and		the child.
		carers are	between 4 and 6 per		
		needed	year		
Residential	Short breaks	Appropriately	For this cohort need on	Value for money	Providers to ensure they are
	overnight for	trained staff to	average a respite break	Providers to be	meeting the child/young persons
	children with	provide positive	in this placement type	mindful that	short break support plan.
	disabilities	activities/	for 10 children per year.	families can be	
		engagement to		the purchaser	Providers to ensure the child/young
		promote living			persons/families views are sought
		well.			regarding their service and use this
					to support continuous improvement
					of the service.

Short breaks/respite for children on the edge of care/ children in need plans	Staff to be appropriately trained to:  • Support the child/young person.  • Communicate well with parents/ social care  • Engage child/young	For this cohort need on average a respite break in this placement type for 6 children per year.	Value for money  – nightly rate	Providers to ensure that they can help the child/young person form positive relationships with their family that will then re-unify them.  Providers to help to ensure that the support plan is achieved and positively engage with the review of the plan.

## b) Accommodation/Transition/Growing up to adulthood services

Markets	Commission	Quality	Sufficiency	Price	Innovation
	ing				
	Intentions				
Community	Independent	Locally, the	We wish to see children and	We seek	We wish to see local development
Services	Living Skills	transition to	young people being helped to	providers that	of services designed to help people
	training/social	adulthood	achieve their potential. Key to	can provide the	gain skills to enable them to as
	activities for	poses	this are services that provide	best value in	much independence as possible.
		difficulties	this practical expertise and	terms of	This may include:

				<u></u>
16 – 24 year	regarding the	support to individuals and	acceptable cost	Small group sessions after
olds	difference in	families.	plus the	school or at the weekend where
	respective		outcomes that	the child can learn new skills and
	eligibility	There is a lack of outcome	are achieved for	develop their independence
	criteria with	focussed services that are	individuals.	To provide assistance to people
	many young	designed to support and		with disabilities to attend job
	people who do	promote independent living		training and work experience
	not meet the	skills in children that help equip		opportunities i.e. employment
	eligibility	and prepare for adulthood.		services, job buddy support.
	criteria for	This to include supporting		Support for independent travel.
	adult social	parents and families to		This could range from providing
	care, in a	maintain a positive living		travel training to allowing people
	situation where	environment.		with disabilities to learn the skills
	they are			and gain the confidence to
	unable to live			improve their own independent
	independently			travel skills. Transport which
	in the			meets the needs of our children
	community.			and young people with and
				without escorts is something that
				families tell us that they need.
				Support for parents and families
				with regard to bedtime and sleep
				routines
				Support to enable children,
				families and their community, to

					gain and use relevant communication skills  Support and training to children and young people and families with relation to positive risk taking, achievement of personal outcomes  Support and training in the range of disabilities and ways that families, professionals and services can understand and support children and young people.  Support for children and young people at risk of poor social emotional mental health, including help to families where this is a risk/issue. This may include individualised practical support around maintaining home and good health.
Fostering – short, medium and long term placements	Sibling placements	Foster carers that are supported well to maintain their own	Sibling groups can range between 2 to 5 same/mix gender	Value for money that can enable the foster placement to demonstrate	Foster carers to work with social care to ensure that the sibling groups needs are met both as individuals and as a family.

		emotional health and well being and resilience to be able to look after a sibling group.	On average we need 15 foster households per year that can look after sibling groups.	good outcomes for the sibling group.	Foster carers to positively support the review of the children's care plans to ensure that children are achieving their outcomes.
(	Children with additional needs	Where foster carers are experienced at looking after children/young people with additional needs and can support these children/young people well.	We need between 5 to 15 foster placements per annum  All ages and includes children with disabilities	Value for money which includes a bespoke package of support/training for the foster carers including regular breaks to support their resilience/emoti onal health and wellbeing to sustain placement stability.	Preventing residential placements for children with the following needs:  ASD/ADHD, risks of offending/sexual harmful behaviour/exploitation
	Mainstream Foster care	Foster carers to have the necessary skills to	Pre-school age: We need between 30 to 40 fostering placements per annum.	Value for money	With foster carers that (wherever possible) have access to their own transport to be able to take children

aupport these	Drimany school age: \\/s	to achool health appointments
support these	Primary school age: We	to school, health appointments,
vulnerable	need between 35 to 45	activities etc
children/young	fostering placements per	
people.	annum.	
		There are occasions when we need
We need	Secondary/ higher education	Foster carers without any other child
foster carers	age: We need between 30 to	in their home to be able to give our
who are	40 fostering placements per	child a solo placement
supported well	annum	
to manage		
their own		
mental		
wellbeing/resili		
ence in order		
that they can		
support		
children and		
young peoples		
multi-faceted		
behaviours		
stemming from		
_		
for example:		
emotional		
trauma,		
neglect, poor		
parenting and		

	no clear			
	consistent			
	boundaries.			
Emergency	Well trained	On average we need to utilise	Value for money	The type of emergencies:
	and resilent	a foster placement for an	<ul><li>nightly rate</li></ul>	
	carers who	emergency approximately for		Placement breakdown (this could be
	can take any	120 nights per year with an		from family/another in care
	child/young	average stay of 3 nights per		placement)
	person that	occasion.		New child into care
	needs an			PACE transfers
	urgent home.			
Respite	To help	Respite foster placements are	Value for money	We would expect that the role of a
	support our	needed for all types of foster	<ul><li>nightly rate</li></ul>	respite foster carer is to follow the
	foster carers	placements:		way the child's foster family are
	with a much			caring for the child including
	needed break	Pre-school; primary school;		routines and behaviour
	we need foster	secondary school aged		management.
	carers who	children.		
	can provide a			The respite foster carer must not
	stable respite			raise expectations for the child that
	placement to			their foster family would not be able
	continue a			to achieve.
	child's routines			
	and support			
	plan that they			
	are used to			

Short term foster carers to provide a stable placement to identify the right type of move on placement	with their foster family.  Aim of this placement is to ensure that the right move on placement is found by ensuring the right information is provided on referrals.	We anticipate that this type of placement will last between 20 to 90 days. This will enable the childs social worker to undertake their assessments and to have a clear plan around what the next accommodation/placement/ support needs looks like to meet the childs outcomes.  Once the right placement has been found then this foster	Value for money We are currently analysing data regarding the actual number of foster carers we will need for this type of placement and this will be updated when this work is	Experienced foster carers are needed to be able to understand the range of behaviours displayed by the child/young person due to their needs/previous lived experience. These foster carers and the child will work with social workers in developing the referral for the right move on placement.  A multi-faceted approach with interventions for the child/young person from education, health and
		carer would then support the child/young person with the move on to their new placement.	concluded.	care.
Staying put - Young people can remain with their foster carer	Foster carers who want to help the young person grow up well as a young adult.	More and more of our young people are choosing to remain with their foster carers under our Staying Put Policy. We would like more foster carers	Is in line with our staying put policy <sup>57</sup> .	To provide further stability for our young people where they can really develop their independent skills and grow up well as a young adult.

<sup>&</sup>lt;sup>57</sup> See <u>TWC Staying Put Policy</u>

	after their 18 <sup>th</sup> birthday.		to be able to offer this as an option.		
Residential	Emergency/ Crisis placement	Experienced and well trained staff that are trauma informed to intensely support a child/young person immediately	On average we need to utilise 10 beds at any time during the year.  The intense support provided by residential staff must be immediate to stabilise a child/young persons emotional health and wellbeing as soon as possible.	Value for money	Providers to ensure that the home and their staff are able to provide a comfortable, safe and secure place for children and young people.  This home will not be the child/young person's permanent home but a place where they can gain crucial strategies to help them recover and stabilise.
	Solo placement	Resilient and well supported residential staff to provide 1 to 1 direct support to a child/young person	On average we need to utilise 2 beds per year	Value for money	Providers to ensure that residential staff are supported well with their own emotional, health and wellbeing to ensure that they are resilient and consistent and supporting our children and young people.
	Placements in a 2/3 bedded home	Well trained and well supported staff that can	Annually we are searching for between 60 to 80 residential placements.	Value for money	Providers to work with the child/young person and social care to ensure that their care plan can be achieved. This could be to step

		engage children and young people in positive activities within the home and the community			down to a forever foster family; reunification with family; or to move on to independent living.
Supported accommodation	16 to 24 year olds	Well trained support staff who can communicate and engage young people to achieve their outcomes.	On average 20 are needed per year	Affordable rent  Affordable support costs that are value for money	Providers to work with the young person and social care to achieve a care leavers pathway plan.  Providers to work with the young person and housing/social care to achieve their housing plan and to be able to achieve a security of tenure within the community. This could be staying put within this accommodation if affordable or moving on to a more affordable permanent home.
Supported Lodgings/ Shared Lives	16 to 24 year olds	Adults who welcome/ encourage our young people in their home who want to	On average 10 are needed per year	Value for money	To work with the young person in supporting and helping them learn independent skills/strategies for coping with their own personal needs.

		help them grow up well as a young adult			To help them live well in the community and be engaged in education, employment and/or training.  To support them (when able) to
					move on into their own accommodation with security of tenure.
Accommodation with floating support	16/17 year olds	Support workers who can build a good rapport and engage well with young people to enable them to learn independent skills.	On average 5 are needed per year	Value for money	Providers to ensure that accommodation is good quality, close to amenities/good access to affordable public transport.
Accommodation with/without Hsg management support from Landlord	18 to 24 year olds	Security of tenure	On average 41 are needed per year	Affordable rent Affordable support costs	Providers to ensure that accommodation is good quality, close to amenities/good access to affordable public transport.

		Where the accommodation is a
		House of Multiple Occupation
		(HMO) Providers will (using their
		best endeavours/appropriate
		checks) ensure that all residents are
		protected from abuse/exploitation by
		other residents and/or their visitors.

## 6.0 Working Together to Achieve Sufficiency

- We are committed to ensuring that there is a diverse and sustainable market that meets the needs of children and young people and their families to live well. Therefore, we are keen to encourage and engage with micro-providers/community groups/organisations who can demonstrate how their support/service can meet our sufficiency needs.
- 6.2 This market position statement can be used to evidence our sufficiency needs when applying for grant funding<sup>58</sup> and/or tendering opportunities<sup>59</sup>. For further information regarding our sufficiency needs for adults then please read our adults market position statement<sup>60</sup>.
- 6.3 We will review this market position statement annually<sup>61</sup> taking into account feedback received, analysis of data and any amendments will be summarised in future versions of this market position statement.
- 6.4 After reading this market position statement and/or our Commissioning and Sufficiency strategy you have any feedback, comments or further queries to make then please contact us by email at <a href="mailto:cypcontracts@telford.gov.uk">cypcontracts@telford.gov.uk</a>.

<sup>&</sup>lt;sup>58</sup> Grant funding from this Council or from other external funding sources. Further information can be found at <a href="http://www.telford.gov.uk/info/20349/community\_support/3359/funding\_and\_grants\_for\_community\_groups">http://www.telford.gov.uk/info/20349/community\_support/3359/funding\_and\_grants\_for\_community\_groups</a>

<sup>&</sup>lt;sup>59</sup> Telford & Wrekin Council advertise all tendering opportunities here <a href="http://www.telford.gov.uk/info/20185/contracts">http://www.telford.gov.uk/info/20185/contracts</a> tenders and procurement/148/procurement policy

<sup>60</sup> http://www.telford.gov.uk/downloads/file/7110/market\_position\_statement\_2018\_-\_2020\_published\_version\_1

<sup>&</sup>lt;sup>61</sup> Review will take place annually every September at the same time as the Commissioning Sufficiency Strategy