

## HOW CAN I APPLY FOR SUPPORT?

For information on how to apply for floating support or short term accommodation based support through the Thrive Gateway,

Please visit our website

**[www.inspire2thrive.co.uk](http://www.inspire2thrive.co.uk)**

Or, for Floating Support, call 01952 504325  
For Accommodation Based Support  
Call 01952 400401

We accept self-referrals as well as referrals from organisations and agencies.

When an application for support is received, one of our team will contact you to arrange an assessment, to ensure we can give you the support you need.

If we are unable to support you, we offer signposting to services who may be able to help.

This service is funded by



For more information please contact 01952 504325 (for floating support) or 01952 400401 (for accommodation support), or contact a Thrive partners directly using the contact details below.



Call us on 01952 504325, email us at [thrive@staytelford.co.uk](mailto:thrive@staytelford.co.uk) or check out our website: [www.staytelford.co.uk](http://www.staytelford.co.uk)

## Bromford.

Call us on 01952 582617, email us at [thrive@bromford.co.uk](mailto:thrive@bromford.co.uk), or check out our website [www.bromford.co.uk](http://www.bromford.co.uk)



Call us on 01952 400401, email us at [enquiries@ymcawellington.co.uk](mailto:enquiries@ymcawellington.co.uk), or check out our website [www.ymcawellington.co.uk](http://www.ymcawellington.co.uk)



Call us on 01952 248248 or check out our website: [www.maninplace.org.uk](http://www.maninplace.org.uk)

If you would like any part of this document interpreted into your own language, or produced in large print or Braille, please call 01952 504325

Telford and Wrekin  
Support Services



'Helping you to turn the page'

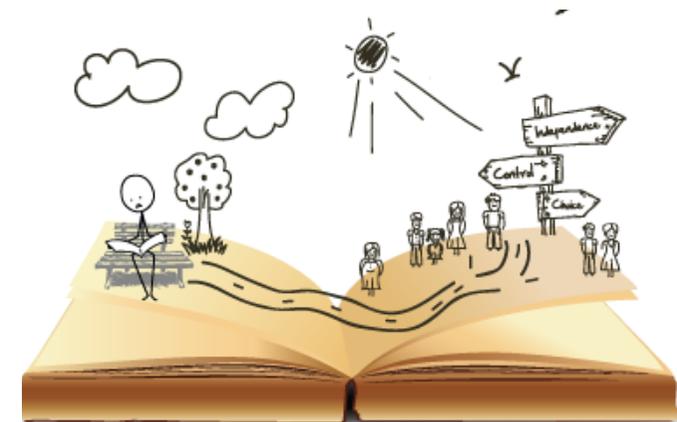
Our partnership shares the belief that with the right support and guidance, everyone has the potential to 'thrive'.

**Floating Support: 01952 504325**  
**Accommodation: 01952 400401**

**[www.inspire2thrive.co.uk](http://www.inspire2thrive.co.uk)**

Inspire 2 Thrive

@Inspire2Thrive



## WHO ARE THRIVE TELFORD?

Thrive is a group of organisations working together to provide the best possible support to individuals, families and communities in Telford and Wrekin. We offer support to our customers to maximise their choice and control as well as establishing and maintaining their independence. We provide a holistic approach to support, looking at a customer's overall health and emotional wellbeing.

## WHAT IS THRIVE SUPPORT?

- Help vulnerable people to access appropriate housing solutions
- Define the customer's own needs and personal aspirations in relation to their chosen accommodation
- Tenancy & Licence Agreement Awareness
- Maintain a tenancy and help avoid eviction
- Develop skills to manage money, household finances, budgets and minimise debts
- Develop the skills and confidence needed to live fulfilling and independent lives
- Engage in meaningful activities and social lives
- Support in education, training, work placements and apprenticeships
- Access a wide range of other services

## WHAT TYPE OF SUPPORT WILL I GET?

- Our assessment with the customer will identify the level of support each customer may require
- Support is usually offered on a weekly basis either face-to-face or in a group
- The service operates a flexible approach according to our customers.

## HOW WILL THE SUPPORT BE DELIVERED?

Customers will be fully involved in all stages from planning to the delivery of a flexible Tailored Support Plan. A variety of media can be used - telephone, email, text and Skype etc.

## FLOATING SUPPORT

- Direct one-to-one support hours in the customers own home or place of choice
- Group work and training sessions

## DROP IN'S

- Community based hubs across Telford and Wrekin
- Responsive advice and support (no appointment needed)

## WHAT IF I NEED ACCOMMODATION?

Our assessment with the customer will support us to identify the most appropriate type of housing scheme for the individual.

Support will be delivered by way of:

- Direct one-to-one support hours in the supported housing scheme
- Group work and training sessions

## SUPPORTED HOUSING

Specialist supported housing for:

- Young families
- Vulnerable women
- Customers with mental health needs
- Customers with learning difficulties

- Young people
- Homelessness
- Customers with acquired brain injury

Across a range of accommodation:

- HMO's (houses of multiple occupation)
- Self-contained flats
- Emergency accommodation
- Resettlement properties

## WHO IS ELIGIBLE FOR THIS SERVICE?

- Are you over the age of 16?
- Do you live in the borough of Telford and Wrekin?
- Are you homeless, of no fixed address, living in private rented accommodation, social housing or an owner occupier?
- Have you a presenting need for support to live independently?

**Have you answered yes to all of these questions? Then go to 'How can I apply?'**

## HOW CAN THRIVE HELP IF YOU DON'T MEET THE ELIGIBILITY CRITERIA?

We never use a blanket exclusion policy and will take each case on its own merits. Within our collaboration we always attempt to support people, or will signpost to other agencies and statutory services to ensure support is in place.

