

# WHO IS OUR SERVICE FOR?

Anyone aged over 16 years old registered with a GP in Telford and Wrekin who may be experiencing:

<b>Anxiety</b>	<b>Post-Traumatic Stress Disorder</b>
<b>Depression</b>	<b>Phobia</b>
<b>Panic</b>	<b> OCD</b>
<b>Social anxiety</b>	<b>Postnatal Depression</b>
<b>Health Anxiety</b>	

## How We Can Help

The support on offer will focus on helping you move forward and will concentrate on steps that you can take yourself to tackle your difficulties.

This can include many different options from signposting to other agencies to the support we offer directly from wellbeing courses, online supported programmes, to one-to-one intervention.

Your first contact with the team is likely to be over the telephone with an administrator. They will take your contact details and arrange an appointment for you with a Mental Health Practitioner who will talk to you about your current difficulties.

During this appointment, the practitioner will discuss your difficulties with you and look at ways in which we can support you to help yourself improve your wellbeing. During your call, we will ask you some questions from a questionnaire to try to understand how severe your difficulties are at the moment. At the end of the appointment, we will talk through the available treatments and agree on next steps.

The available treatment options will be discussed and the next steps agreed.

**Feeling low?  
Worrying too much?  
Stressed? We offer a  
range of solutions  
to help improve  
emotional  
wellbeing.**



# SERVICES WE OFFER

## Online Supported Programmes

We provide access to online supported CBT (cognitive behavioural therapy) programmes, tailored to your specific needs. CBT is an evidence-based therapy, demonstrated to show high improvement rates for depression, anxiety and stress.

The programmes consist of several modules. You can complete these at your own pace, in your own time. The goal is for you to take the information and techniques learned and start applying them in your day-to-day life.

At regular intervals, a trained mental health practitioner will check your progress and provide feedback and guidance.

## Wellbeing Courses

We run a wide variety of free psycho-educational courses around a range of psychological and emotional difficulties. We aim to help people feel as comfortable and as welcome as possible, so no-one will be asked to do anything that they do not wish to.

There are no "ice-breaker" exercises and no-one will be asked to speak individually. However, if you want to share a thought or experience or ask a question, then you are more than welcome to do so.

## One-To-One Support

We offer one to one support with one of our specially trained Mental Health Practitioners, this can be offered via the telephone or in a local venue dependant on your needs and where would be more convenient for you.

The sessions are time limited and will focus on helping you move forward, by learning new skills and techniques to tackle your difficulties.

## Personal Information

All personal information provided to the Trust is treated confidentially. There are, however, some important times when we will need to share information with others in order to optimise your care. It is the responsibility of all health professionals to share some information with your GP and possibly other health care professionals. This is particularly important if there is information which would help to prevent you from harming yourself or someone else.

## HOW TO GET IN TOUCH

If you would like to access our online programme for anxiety, depression or stress you can self-refer online at

[wellbeingtelford.silvercloudhealth.com/signup](http://wellbeingtelford.silvercloudhealth.com/signup)

Alternatively please call us on: **01952 457 415**

Opening times: Monday to Friday 9 am -5 pm (Excluding Bank Holidays)

Or Email us: [wellbeing.telford@sssft.nhs.uk](mailto:wellbeing.telford@sssft.nhs.uk)

Visit our webpage:

[telfordwellbeingsservice.sssft.nhs.uk](http://telfordwellbeingsservice.sssft.nhs.uk)



@Telford\_IAPT



telfordwellbeingsservice



# ARE YOU FEELING LOW OR STRESSED?



**1 IN 4 OF US SUFFER  
FROM PROBLEMS THAT AFFECT  
OUR MENTAL HEALTH**

## YOUR SUPPORT OPTIONS TO IMPROVE MENTAL WELLBEING

The Primary Care Wellbeing Service is a free NHS Service, providing a range of recommended therapies for common mental health problems, such as anxiety and depression. We are made up of a range of specially trained Mental Health Practitioners, and we offer information, guidance and talking therapies in a variety of different formats.

For further information visit:  
[telfordwellbeingsservice.sssft.nhs.uk](http://telfordwellbeingsservice.sssft.nhs.uk)