

## **Delivery of the Telford Healthy Child Programme during the Covid 19 outbreak, 2020**

NHS guidance has been issued for the prioritisation of community services, initially until 31<sup>st</sup> July 2020.

<https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/03/COVID-19-prioritisation-within-community-health-services-19-March-2020-version-1.1.pdf>

Following this guidance, we will be delivering the following service in Telford and Wrekin from Monday 6<sup>th</sup> April, to support children and families;

- Telephone advice and support for parents, children and professionals
- Text 'CHAT health' service for school age children
- New birth contacts for all new births, with follow up for mothers or infants who have associated high risks
- Emotional health and wellbeing support for school age children
- Safeguarding; a collaborative approach with social care
- Antenatal contacts where there are known high risks and vulnerabilities
- Family Nurse Partnership; telephone support for current clients

**Contact details for the service Monday to Friday 9am to 5pm are;**

Telephone advice and contact into the service: 0333 358 3328

CHAT Health text, Confidential service for young people: 07520 619051

Chat Health text, Parent line 0-5 years: 07520 619053

Email: [shropcom.adminleonardst@nhs.net](mailto:shropcom.adminleonardst@nhs.net)

Professionals Line: 01952 309100

Many of our staff will be redeployed in forthcoming days and weeks to support other clinical teams. A core team will remain to deliver the above service, though they will not be able to provide additional support, other than noted above.

We are sure that you understand our requirement to support the Covid 19 outbreak and please be assured we will restore the full service as soon as we are able to. If you would like to discuss this, please contact me on 07896 700977 or via email

[Yvonne.gough@nhs.net](mailto:Yvonne.gough@nhs.net)