

Universal and Targeted Services Directory



A Resource for Sandwell Social Workers and Professionals

Version 3 - July 2019

Universal

Universal Plus

Targeted COG Services

Children with no additional needs and where there are no concerns. Typically, these children are likely to live in a resilient and protective environment where their needs are met. These children will require no additional support beyond that which is universally available. These indicators need to be kept in mind when assessing the significance of indicators from Universal Plus; Targeted Additional Needs; Complex/Significant Needs.

These children can be defined as needing some additional support without which they would be at risk of not meeting their full potential. Their identified needs may relate to their health, educational, or social development, and are likely to be short term needs. If ignored these issues may develop into more worrying concerns for the child or young person. These children will be living in greater adversity than most other children or have a greater degree of vulnerability than most if their needs are not clear, not known or not being met and multi-agency intervention is required, a **lead professional** will be identified to coordinate a plan around the child.

This Level applies to those children identified as requiring specialist support. It is likely that for these children their needs and care are compromised. Only a small fraction of children will fall within this band. These children will be those who vulnerable or experiencing the greatest level of adversity.

Children with additional needs: These children may be eligible for services from The Local COG Team / Children's Social Care and are potentially at risk of developing acute/complex needs if they do not receive early statutory intervention. If a social worker is allocated they will usually act as the lead professionals and coordinate services.

Response

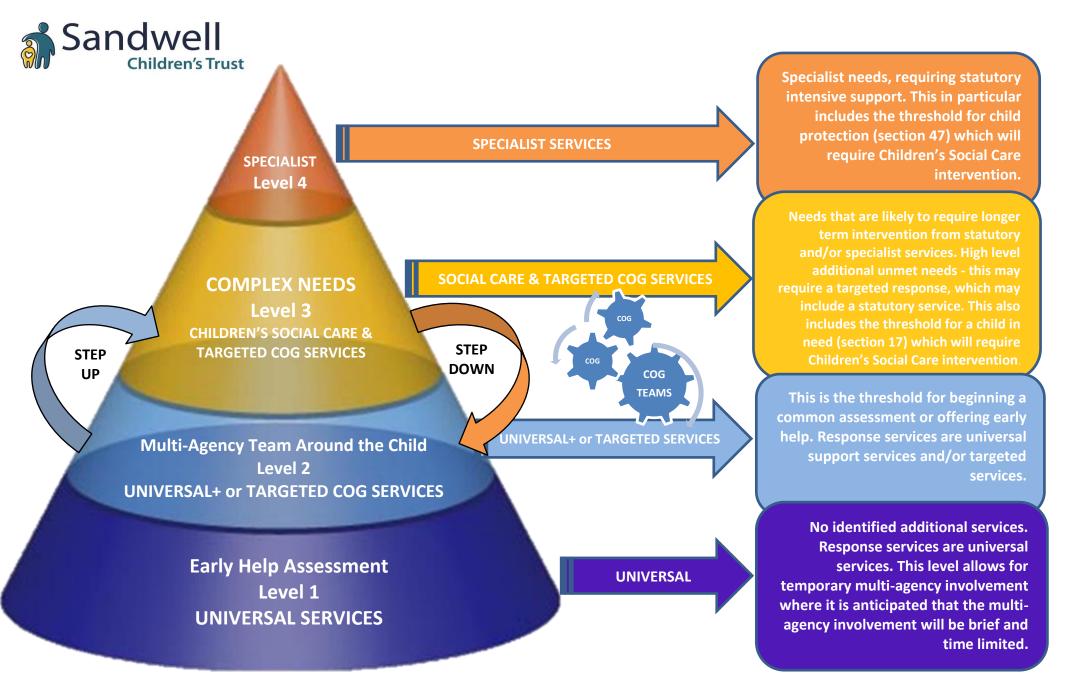
These children require no additional support beyond that which is universally available. An Early Help Assessment is not needed for these children. If a child's needs have been identified & can be met by the agency with the concern an Early Help Note should be used to capture & record needs. These should be logged on the Early Help System & be regularly reviewed, at least 6 weekly, by the agency completing the form.

Response

In these circumstances an Early Help Note should be completed to capture and record needs. If at any time the outcome indicates a need for multi-agency services, an Early Help Assessment should be completed with consent and in collaboration with family/child/young person. Complete assessment on the Early Help System to request a Team Around Family (TAF) Meeting/Forward EH1 form to MASH Early Help Desk. A Lead Professional will be responsible for coordination of the episode. Reviews to take place at least 3 monthly. If you require support to complete an Early Help assessment or convene a TAF meeting you should contact your local COG team for advice.

Response

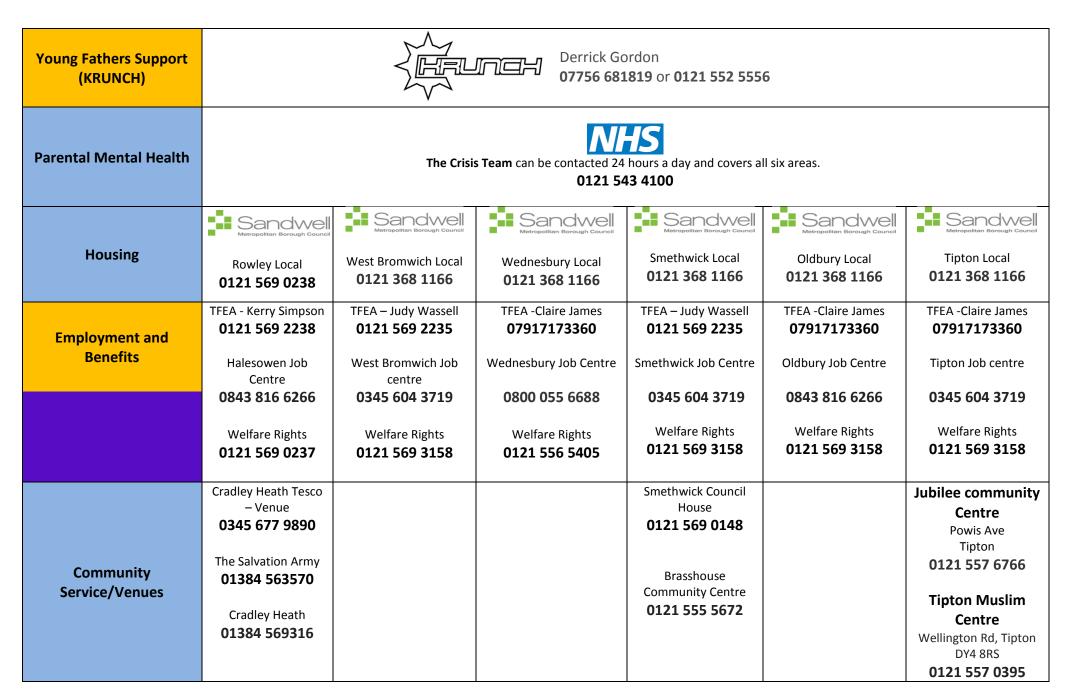
An Early Help Assessment should have been completed. If not to progress to assessment with consent of family/child/young person and complete on Early Help System (formerly known as eCAF) to request a TAF Meeting/Forward EH1 to Early Help Desk in MASH. If additional services are required, then these will be coordinated through the Team Around the Family meeting and chaired by the Lead Professional. A bespoke package of support may be required a request can be made to the COG Manager for consideration re locality commissioning. In some cases, a single assessment will be completed and a child in need plan developed.



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Sandwell's Universal, Universal Plus and Targeted COG Services

	ROWLEY REGIS	WEST BROMWICH	WEDNESBURY	SMETHWICK	OLDBURY	TIPTON	
Parenting Training/Courses Antenatal Changes	Springfield Children's Centre 0121 559 9916	West Bromwich Action for Children 0121 588 5431	Priory Children's Centre 0121 556 5405	Smethwick Children's Centre Cluster 0121 555 6756	Oldbury Children's Centre 0121 552 9248	Tipton Children's Centre 0121 557 4341	
programme Changes Parenting programme for different ages: 0-3 yrs. 4-10 yrs. Incredible years Triple P	Rowley COG 0121 569 7296	Greets Green Children's Centre 0121 612 5131 Hillside Children's Centre 0121 588 5431	Wednesbury COG 0121 569 7294	Smethwick COG 0121 569 7297	SinglePoint Community Hub Christchurch School Albert Street, Oldbury 0121 5441393	Tipton COG 0121 569 7291	
 Solihull Approach Parents on the Ball: Family Support Family Partners 		West Brom COG 0121 569 7292/3			Oldbury COG 0121 569 7295		
Parental Domestic Abuse		Black Coun Women's A	•	Brushstrokes			
		0121 533 009	0	0121 565 2234			
Parental Substance Misuse	Ris Sandwell Adult drug/alcohol treatment 0121 553 1333			Adult drug service 0121 553 1333			
Young Parents Support		Sandwell Children's Trust Young Parent's Targeted Support 0121 569 7296					



		Blackheath Libraries/Community rooms 0121 559 1884					Farley Park Whitehall Road West Bromwich B70 0HF 0121 532 4023		
ASB Tea	ams	Nik Wooldridge 0121 569 3317	Alison Hartshorne 0121 569 0256	Alison Hartshorne 0121 569 0256	Ajaz Riaz 0121 569 0174	Ajaz Riaz 0121 569 0174	Nik Wooldridge 0121 569 3317		
CSE			Sandwell CSE Team Children's Trust 0121 569 8391						
Ange Management/ Well-be	'Emotional			Emotional We SC connecting - enable Point of Access referr	VO ling-transforming				
Children's Healt		· · · · · · · · · · · · · · · · · · ·	Murray Hall Community Trust 01902 826 513		West Bromwich	Kaleidos coper Kaleidos coper Custing Intelligent Reports House Primary Mental Health Wo	rkers in COGs		
Behaviour	In the Home	Rowley COG 0121 569 7296	West Brom COG 0121 569 7292/3	Wednesbury COG 0121 569 2510	Smethwick COG 0121 569 7297	Oldbury COG 0121 569 7295	Tipton COG 0121 569 7291		
Support/ Management	In School		Inclusion Support services - 0121 569 2777						

Faith Groups	All Saints Church 020 8852 4280	West Bromwich African Caribbean Resource Centre 0121 525 9177 Yemeni Community Association 0121 525 3909 Guru Nanak Gurdwara 0121 553 1242		Guru Nanak Gurdwara Smethwick 0121 558 2527		Tipton Christian Church Waterloo St, Tipton DY4 8NR 0121 530 0200 Tipton Muslim Centre Wellington Rd, Tipton DY4 8RS 0121 557 0395
Alternative Education	Sandwell Metropolitan Borough Council	Sandwell Metropolitan Berough Council 0121 588 7502	Sandwell Communication of the	nity Schools (PRU) Sandwell Metropolition Borough Council 0121 558 5181	Sandwell Metropolitan Borough Council 01384 212007	Sandwell Metropolitien Borough Gouncil 0121 521 1542
School Exclusion			Metropolit	ices - 0121 569 2777		
Health – School Health and Nursing Health Visiting Team	School Health 0121 612 2974 Health Visiting Team 0121 612 1881					
Health – Ante natal	Community Midwives 0121 507 3774					





Children with Disabilities

Team

Deborah Hydes

0121 569 5606/8373





Sandwell SEND Information and Advice Support Service

Cape Hill Children's Centre Corbett Street Smethwick B66 3PX



Monthly Youth Club Thursdays at Cape Hill Children's Centre 7.00-9.00pm

The Meadows

Youth Club provision for young people with additional needs aged 11-25.

Meadows School, Dudley Road East,
Oldbury.

Thursday 6.00pm - 8.00pm Kelly Crofts

0121 569 8418/ 07973550789

0121 555 1821



Speech and Language therapy at Sandwell hospital – **0121 507 3547**



0121 569 2201

Young People's Substance Misuse

Weight
Management/Healthy
Living



http://www.healthysandwell.co.uk/

Please visit the website for full details of services offered

0800 011 4656

Weight Watchers – Free 12-week programme through GP referral

Sexual Health	Contact for details. 0121 553 2666 Rowley Regis Hospital – Sexual health advisors 0121 507 6316	brook 10 St Michael's Court Victoria Street West Bromwich B70 8ET 0121 553 2666	brook The Spires Health Centre Victoria St, Wednesbury WS10 7EH 0121 531 4665/ 0121 553 2666	Smethwick Swim Centre Thimblemill Road Smethwick West Midlands B67 5QT 0121 553 2666	Portway Lifestyle Centre Newbury Lane Oldbury West Midlands B69 1HE 0121 553 2666	Drook Tipton Sports Academy Wednesbury Oak Road Tipton West Midlands DY4 0BS 0121 553 2666
Poverty/Food Banks	Loaves 'n' Fishes Furniture Bank 55a Vicarage Road Blackheath B62 8HU 0121 559 7443 Black Country Food Bank 2 Little Cornbow, Halesowen B63 3AJ, 01384 671250	West Bromwich Community Church Victoria Street B70 8EX 0121 580 0068	Breaking Bread Foodbank 93/94 Walsall Street, Wednesbury WS10 9AD 0121 556 0420	Holy Trinity Church Church Hill Street Smethwick West Midlands B67 7AH 0121 517 0141 Raglan Road Christian Church 70 Raglan Road Smethwick B66 3ND 0121 517 0141	The Coffee Shop 151 Castle Road West, Oldbury, Sandwell B68 OEL 0121 4226700/ 07732157619	The Well Food Bank Unit 15 Union Street Tipton DY4 8QJ. 01902 826513
Outreach and School Attendance	Varinder Sidhu 07816 539925 Lynette Davison 07970 952839	Kerry Smotryska 07816 535291	Lynette Davison 07970 952839	Randolph Simpson 07970 835100	Varinder Sidhu 07816 539925	Clare Loveridge 07970 961766
Preventing Violent Extremism		Sandwell Children's True	-	gli — PREVENT Co-ordinat PREVENT Officer 0121 5		





When to refer to COG.

- Family require a Multi-Agency response.
- Needs are complex.
- Family has more than one issue from the list.
- Where a specific targeted piece of work is required.
- When neglect is entrenched.
- When interventions at Universal/Universal + have not produced the required outcome.

Referrers must....

- Gain informed parental consent
- Invite COG to CIN or Core group
- Arrange a joint visit with COG
- Supply accurate contact details
- Discuss any queries with a COG Manager
- Supply the last CIN/Core group minutes
- Up to date copy of the Child's/family's plan.

Targeted COG Services (What we offer)

- One to One Parenting Support
- Group Parenting Training
- Protective Behaviours Interventions
- Routines and Boundaries
- Appropriate/Inappropriate Chastisement
- Low Level CSE Work/Internet Safety
- Sexualized Behaviour
- Support with Budgeting and Debt Management
- Anger Management in the Home
- Offending Behaviour
- Anti-Social Behaviour (ASB) and Peer Pressure
- Enhanced Youth Support
- Support School Attendance
- Safer Families Project
- Behaviour Support in the Home
- Employment and Training Support
- Impact of Domestic Abuse on the Family
- Primary Mental Health Work
- Poor Home Conditions
- Entrenched Neglect
- Young Women's Group
- Positive Activities for Young People
- TeamworX (crime/gang prevention programme)

CONNEXIONS SANDWELL – CAREERS INFORMATION ADVICE AND GUIDANCE



OLDBURY COUNCIL HOUSE, FREETH STREET, OLDBURY, B69 3DE

OPENING TIMES: DESK 26 MON-FRIDAY 9-5PM, WED 1-5PM

TELEPHONE: 0121 569 2955

LEAD MANAGER: ERROLL BLACKWOOD

ROWLEY	OLDBURY	TIPTON	WEDNESBURY	WEST BROMWICH	SMETHWICK
Team Manager: Debbie Farthing 0121 569 2955 Ext: 2917	Team Manager: Debbie Farthing 0121 569 2955 Ext: 2917	Team Manager: Sybil Mckenzie 0121 569 2955 Ext: 2983	Team Manager: Sybil Mckenzie 0121 569 2955 Ext: 2983	Team Manager: Subat Khan 0121 569 2955 Ext: 2978	Team Manager: Subat Khan 0121 569 2955 Ext: 2978
Manager link: Looked After Children (LAC) Learning Difficulties and Disabilities (LDD)		Manager Link: Teenage parents Youth Offending Team (YOT)		Manager Link: Young People at Training Suppliers	

Connexions Services

1:1 Careers Advice and Guidance

Employability Support including Advice and Guidance on Applications, Interview skills, CV Support, Job Search Skills, Advice on Learning and Apprenticeships and traineeship opportunities, Personal Development Opportunities and Volunteering Opportunities

Support through the Black Country Impact Programme includes:

1:1 Mentor Support

Bespoke support to address barriers to progression addressing areas such as developing confidence skills and self-esteem, anger management, mental health etc. Work taster opportunities, assistance with travel costs and opportunities to develop Maths English and ICT Qualifications. Understanding and developing life skills.

NEET (not in employment education or training) Advisers: Main Number 0121 569 2955

Providing careers information, advice and guidance services at Oldbury Council House, One Stop Shop (Desk 26) and outreach locations including libraries and job centres, contact for further details.

ROWLEY	OLDBURY	TIPTON	WEDNESBURY	WEST BROMWICH	SMETHWICK
Pauline Gooden	Cheryl Rock	Emma Dixon Reid	Anthony Williams	Tanuja Patel	Sadie Bolton
Ext: 2927	Ext: 2990	Ext: 2906	Ext: 2996	Ext: 2988	Ext: 2387
Cheryl Rock	Shirley Wright	Tracy Jones	Lisa Holden	Emma Jones	Alison Danks
Ext: 2990	Ext: 2997	Ext: 2968	Ext: 2360	Ext: 2958	Ext: 2394
	Debbie Jones	Michelle Wood		Lynn Edge	Ravi Gahir
	Ext: 2934	Ext: 2992		Ext: 2912	Ext: 2985
				Sadie Bolton	
				Ext: 2387	

CONNEXIONS SCHOOL/COLLEGE BASED ADVISERS

TEAM MANAGER: Debbie Farthing

School	Personal Adviser	Ext
Oldbury Academy	Lee Groucutt lee_groucutt@sandwell.gov.uk	2928
Ormiston Forge Academy	Pamela Brown pamela_brown@sandwell.gov.uk	2391
Ormiston Sandwell Community Academy	Lee Groucutt lee_groucutt@sandwell.gov.uk	2928
Perryfields High School	Pauline Jackson pauline_jackson@sandwell.gov.uk	2932
Shenstone Lodge/Brades Lodge	Debbie Jones debbie_jones1@sandwell.gov.uk	2934
St Michaels CE High School	Sally Ellis sally_ellis@sandwell.gov.uk	2913
The Meadows Sports College	Pamela Brown pamela_brown@sandwell.gov.uk	2391
The Westminster School	Debbie Jones debbie_jones1@sandwell.gov.uk	2934

TEAM MANAGER: Subat khan

School	Personal Adviser	Ext
Bristnall Hall Academy	Linda Conlon linda_conlon@sandwell.gov.uk	2392
	Lynne Edge lynn_edge@sandwell.gov.uk	
George Salter Academy	Alison Danks alison_danks@sandwell.gov.uk	2394
Health Futures UTC	Alison Danks alison_danks@sandwell.gov.uk	2394
Holly Lodge High School	Ravi Gahir ravi_gahir@sandwell.gov.uk	Kukki 2985
	Dhesi kukki_dhesi@sandwell.gov.ik	2905
Q3 Academy Great Barr	Maxine Davis maxine_davis@sandwell.gov.uk	2395
Sandwell Academy	Alison Danks alison_danks@sandwell.gov.uk	2394
Sandwell Valley School	Emma Jones Emma Jones@sandwell.gov.uk	2958
	Ravi Gahir ravi_gahir@sandwell.gov.uk	
Shireland Collegiate Academy	Linda Conlon linda_conlon@sandwell.gov.uk	2392
Sandwell College	Various Advisers	2955
Q3 Academy Tipton	Tracy Jones tracy_jones@sandwell.gov.uk	2968
The Phoenix Collegiate	Lynn Edge lynn_edge@sandwell.gov.uk	2912
	Tanuja Patel tanuja_patel@sandwell.gov.uk	2988

TEAM MANAGER Sybil Mckenzie

School	Personal Adviser	Ext
Albright Education Centre	Pauline Jackson pauline_jackson@sandwell.gov.uk	2932
Bloomfield School	Pauline Jackson pauline_jackson@sandwell.gov.uk	2932
Impact Independent School	Michelle Wood michelle_wood@sandwell.gov.uk	2992
RSA Academy	Tracy Jones tracy_jones@sandwell.gov.uk	2968
Sandwell Community School	Pauline Jackson pauline_jackson@sandwell.gov.uk	2932
	Maxine Davis maxine_davis@sandwell.gov.uk Michelle Wood	2395
	Michelle Wood michelle_wood@sandwell.gov.uk	2992
Stuart Bathurst Catholic High School	Emma Dixon-Reid emma_dixon- reid@sandwell.gov.uk	2906
	Denise Beckett denise_beckett@sandwell.gov.uk	2363
Wodensborough Ormiston Academy	Sally Ellis sally_ellis@sandwell.gov.uk	2913
	Maxine Davis maxine_davis@sandwell.gov.uk	2395
Wood Green Academy	Lisa Holden lisa_holden@sandwell.gov.uk	2360
	Denise Beckett denise_beckett@sandwell.gov.uk	2363



Youth Service Directory Provision for young people aged 8-25

Town	Provision	Address	Days	Times	Referral	Contact
Enhanced Youth Support (Targeted & Referral Work)						
Boroughwide	Enhanced Youth Support - One to One Sessions	Coneygre Arts Centre, Sedgley Road East, Tipton, DY4 8UH	Monday – Friday	By appointment	√	Kelly Crofts 0121 569 8418/ 07973550789
Boroughwide	Young Women's Group – small group work and targeted interventions	Coneygre Arts Centre, Sedgley Road East, Tipton, DY4 8UH	Monday & Wednesday	Monday 6.00pm – 8.00pm Wednesday 5.00pm - 8.00pm	✓	Kelly Crofts 0121 569 8418/ 07973550789
Boroughwide	Enhanced Youth Support Project – small group work and targeted interventions	Coneygre Arts Centre, Sedgley Road East, Tipton, DY4 8UH	Tuesday	6.00pm – 8.00pm	✓	Kelly Crofts 0121 569 8418/ 07973550789
Boroughwide	One to one sessions in music production*	Coneygre Arts Centre, Sedgley Road East, Tipton, DY4 8UH	Monday – Friday	By appointment	✓	Dawn Maleki 0121 569 4708
Boroughwide	The Meadows – Youth Club provision for young people with additional needs aged 11-25.	Meadows School, Dudley Road East, Oldbury.	Thursday	6.00pm - 8.00pm	√	Kelly Crofts 0121 569 8418/ 07973550789
Coneygre Arts Centre (Universal)						
Boroughwide	Music - Studio Drop In	Coneygre Arts Centre, Sedgley Road East, Tipton, DY4 8UH	Monday & Wednesday	5.00pm - 8.00pm		Dawn Maleki 0121 569 4708
Boroughwide	Music - Live Music	Coneygre Arts Centre, Sedgley Road East, Tipton, DY4 8UH	Tuesday & Thursday	5.00pm - 8.00pm		Dawn Maleki 0121 569 4708
Boroughwide	Drama Group	Coneygre Arts Centre, Sedgley Road East, Tipton, DY4 8UH	Monday	6.00pm - 8.00pm		Dawn Maleki 0121 569 4708

Town	Provision	Address	Days	Times	Referral	Contact
Malthouse Outdoor Activity Centre (Universal)						
Boroughwide	A range of outdoor activities are available including: Abseiling, Archery, Biking, Canoeing, Climbing, Kayaking, Raft Building, Team Games*	Malthouse Stables, Hurst Road, Tipton, DY4 9AB	Monday – Friday	9.00 – 8.00pm		lan Clews 0121 520 7861
Boroughwide	Adventure Club 8yrs-19yrs	Malthouse Stables, Hurst Road, Tipton, DY4 9AB	Thursday (Monthly)	6.00pm – 8.00pm		lan Clews 0121 520 7861
Boroughwide	Malthouse Duke of Edinburgh's Award Group	Malthouse Stables, Hurst Road, Tipton, DY4 9AB	Wednesday	7.30pm – 9.00pm		lan Clews 0121 520 7861
YOUTH CLUBS (Universal)						
Oldbury	Langley Lodge	Langley Park Lodge Community Centre, Langley High Street, Oldbury, B69 4SN	Monday & Thursday	7.00pm - 9.00pm		Shafaq Hussain07813 300964
Oldbury	Youth Bus	Lion Farm, Oldbury	Tuesday	6.00pm - 8.00pm		Russell Allen 07813 319384
Oldbury	Youth Bus	Brook Road, Oldbury	Friday	4.00pm - 6.00pm		Russell Allen 07813 319384
Rowley Regis	Rowley Youth Club	Brickhouse Community Centre, Dudhill Road, Rowley Regis, B65 8HS	Tuesday & Thursday	6.00pm - 8.00pm		Russell Allen 07813 319384
Rowley Regis	Youth Bus	Britannia Park, Rowley Regis	Thursday	6.00pm - 8.00pm		Russell Allen 07813 319384
Smethwick	Windmill Youth Club	Windmill Centre, Messenger Road, Smethwick, B66 3DX	Tuesday & Thursday	6.30pm - 8.30pm		Shafaq Hussain 07813 300964
Tipton	Tipton Youth Club	Malthouse Outdoor Activity Centre, Hurst Lane Tipton DY4 9AB	Tuesday	6.30pm - 8.30pm		Russell Allen 07813 319384
Tipton	Youth Bus	Tibbington, Tipton	Wednesday	5.30pm - 7.30pm		Russell Allen 07813 319384
Wednesbury	Hill Top Youth Club	Hill Top Community Centre, Hill Top, West Bromwich, B70 ORZ	Monday	6.00pm - 8.00pm		Steve Walker 07813 319454

Town	Provision	Address	Days	Times	Referral	Contact
Wednesbury	BLAST Youth Club	Wednesbury Sport Union, Wood Green Road, Wednesbury, WS10 9AX	Wednesday	6.00pm - 8.00pm		Steve Walker 07813 319454
West Bromwich	Youth Bus	Brickhouse Estate, Rowley Regis / Gads Lane, West Bromwich (alternate)	Monday	6.00pm - 8.00pm		Russell Allen 07813 319384
West Bromwich	Lodge Road Youth Club	Lodge Road Community Centre, Lodge Road, West Bromwich, B70 8PJ	Tuesday & Thursday	7.00pm - 9.00pm		Steve Walker 07813 319454
West Bromwich	Tanhouse Youth Club	Tanhouse Community Centre, Hamstead Road, Great Barr, Birmingham, B43 5EL	Tuesday & Thursday	7.00pm - 9.00pm		Steve Walker 07813 319454
West Bromwich	Youth Bus	Kestevens Road, West Bromwich	Saturday	12.00pm - 2.00pm		Russell Allen 07813 319384
Boroughwide	Youth Media Bus – Short term project based music, arts and sports interventions.	Various	Various	-		Russell Allen 07813 319384

^{*} These activities are chargeable.

Further Information

For further information on activities for young people go to www.justyouth.org.uk

Contact Details

Young People's Services Coneygre Arts Centre Sedgley Road East Tipton DY4 8UH



Telephone: 0121 569 2899

E-mail: youngpeople_services@sandwell.gov.uk

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COG Locations and Contacts

WEDNESBURY - Suki Sian - 2550

Sandwell Local, (Wednesbury) Wednesbury Town Hall, Holyhead Road, Wednesbury WS10 7DF

> Email: wednesbury_cog@sandwell.gov.uk Tel: 0121 569 7294

TIPTON — Naomi Clarke-Huggan 2567 Sandwell Local (Tipton) High Street, Tipton, DY4 9JB

Email: tipton cog@sandwell.gov.uk Tel: 0121 569 7291

Oldbury **Smethwick**

Rowley

WEST BROMWICH - Claire Martin - 2581

Sandwell Local (West Bromwich) The Court House, High Street, West Bromwich, B708LU

Email: westbrom cog@sandwell.gov.uk

Tel: 0121 569 7293

ROWLEY REGIS - Rofia Noreen - 2460

Sandwell Local (Rowley Regis) Payne Street, Blackheath, B65 0DH

Email: rowley_cog@sandwell.gov.uk

Tel: 0121 569 7296

SMETHWICK - Barry Cole - 2519

Sandwell Local (Smethwick)

Smethwick Council House, High Street, Smethwick, **B66 3NT**

Email: smethwick cog@sandwell.gov.uk

Tel: 0121 569 7297

OLDBURY – Susan Few (Acting) 2588 Sandwell Council House, Oldbury, West Midlands, B693DE.

Email: oldbury cog@sandwell.gov.uk

Tel: 0121 569 7295