



Changes to Future Correspondence for National Referral Mechanism (NRM)

The National Referral Mechanism (**NRM**) is a framework for identifying and referring potential victims of modern slavery and ensuring they receive the appropriate support.

The 'NRMEngland@homeoffice.gov.uk' inbox is being phased out.

All future NRM enquires & information need to be sent by email to nrm@modernslavery.gov.uk ensuring that you quote the NRM reference number in all correspondence and communications. Also put the nature of the email on the subject header, for example 'NRM reference – case query' or 'NRM reference – submission of new information'.

The new [digital NRM referral form](#) is now available to **all** First Responders – please use this form for all NRM **and** Duty to Notify (DTN) referrals.

The online form will identify whether someone is a First Responder by verifying their work email address. You will need to complete this verification to progress with the form. After submitting the form you'll receive an acknowledgment e-mail with an NRM reference and a copy of your referral.

If you won't have access to the internet when completing the form, then an offline prompt sheet has been created that can later be used to copy your answers into the online form. This prompt sheet can be downloaded from the [Interviewing a potential victim offline](#) link on the start page and it contains all the questions you'll find on the online form.

The Single Competent Authority (SCA) operates the National Referral Mechanism (NRM). The SCA is open during office hours Monday to Friday and the duty line, 0207 035 5689, operates 10am to 4pm.

The Barnardos Regional Practice Co-ordinators have compiled a useful guide for professionals in completing an NRM effectively for children.

The guide can be found here: <https://barnardos.pagetiger.com/nrm-guidance>

It gives information on when to complete an NRM, how to set out the information, how to navigate the electronic form and how to submit additional information once the initial form has been submitted.