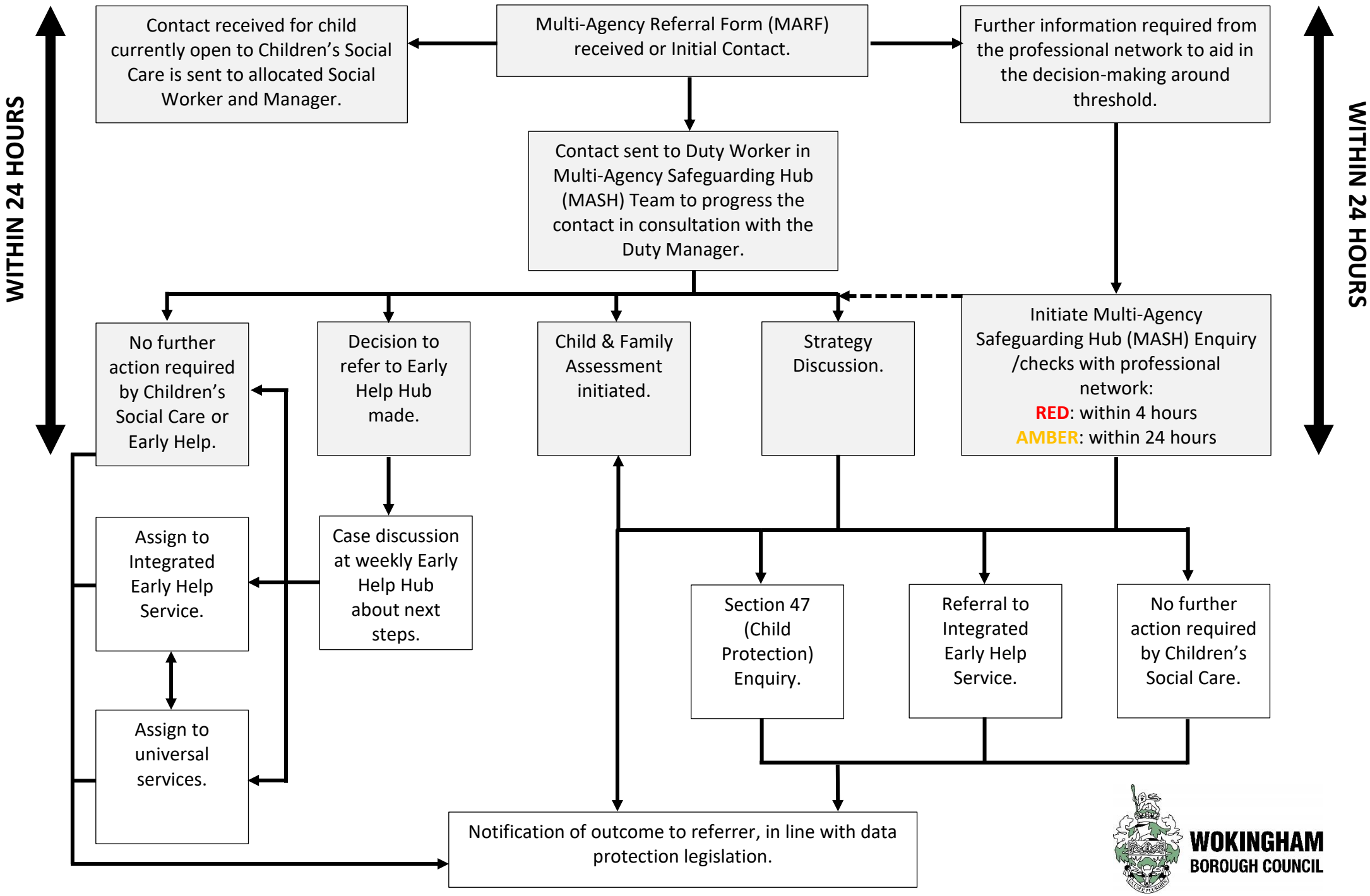
WITHIN 24 HOURS
Contact received for child currently open to Children's Social Care is sent to allocated Social Worker and Manager.
Multi-Agency Referral Form (MARF) received or Initial Contact.
Further information required from the professional network to aid in the decision-making around threshold.
WITHIN 24 HOURS
Contact sent to Duty Worker in Multi-Agency Safeguarding Hub (MASH) Team to progress the contact in consultation with the Duty Manager.
No further action required by Children's Social Care or Early Help.
Decision to refer to Early Help Hub made.
Child & Family Assessment initiated.
Strategy Discussion.
Initiate Multi-Agency Safeguarding Hub (MASH) Enquiry /checks with professional network:
RED: within 4 hours
AMBER: within 24 hours
Assign to Integrated Early Help Service.
Case discussion at weekly Early Help Hub about next steps.
Section 47 (Child Protection) Enquiry.
Referral to Integrated Early Help Service.
No further action required by Children's Social Care.
Assign to universal services.
Notification of outcome to referrer, in line with data protection legislation.
WOKINGHAM
BOROUGH COUNCIL