**Guidance**

Guidance for social workers

Guidance for carers

**Care management resources**

Interpreting and translation

Language and education

**Background Information**

Countries of origin: languages and religions

**Devon overview**

Factsheets

**Faith**

All-Devon and National

Exeter and East Devon

South Devon and Torbay

West Devon and Plymouth

**Food shopping and eating out**

All-Devon and National

Exeter and East Devon

West Devon and Plymouth

**Support Organisations in Devon**

**Guidance**

**Guidance for social workers**

[Devon Procedures on tri.X](http://devonchildcare.proceduresonline.com/procedures/p_unaccompanied.html)

[Devon Resources on tri.X](http://devonchildcare.proceduresonline.com/documents/contents.html#looked_after)

Document library includes process guide and resources for Carers

[ADCS asylum resources list](http://adcs.org.uk/search/by_tag/asylum)

[Age Assessment – Home Office/ADCS Guidance](http://adcs.org.uk/safeguarding/article/age-assessment-information-sharing-for-unaccompanied-asylum-seeking-childre)

If an age assessment determines that the young person is an adult, then they will be transferred into the adult asylum system. This means that they will be accommodated by Home Office contractors in a designated “asylum dispersal area”. They should not be treated as homeless in the local area. However age assessments can be challenged legally. If a challenge is made, the person must continue to be treated as a child until the court has made its decision.

[Statutory Guidance - Care of unaccompanied and trafficked children](https://www.gov.uk/government/publications/care-of-unaccompanied-and-trafficked-children)

[Model policy and procedures - Essex](http://adcs.org.uk/safeguarding/article/uasc-la-policy-and-procedures-example)

[Model multi-agency safeguarding protocol - East of England](http://adcs.org.uk/safeguarding/article/east-of-england-uasc-safeguarding-protocol)

[National Transfer Protocol – guidance, flowchart, FAQs](http://adcs.org.uk/safeguarding/article/national-uasc-transfer-protocol)

[One-stop QandA by Local Government Association](http://www.local.gov.uk/refugees)

Includes links to DfE and Home Office guidance, and background information on the Calais clearance, Dubs Amendment, Vulnerable Children and Syrian resettlement.

[Suitable placements for UASC – DfE information](http://adcs.org.uk/assets/documentation/Suitable_placements_for_UASC_info_final_5.docx)

**Care Leavers – “Qualifying Children”**

Some UASC may not have been children in care for more than 13 weeks before turning 18. These young people may not be eligible for full Care Leaver support. They will be “Qualifying Children” under the Children Act 1989 - see sections 2.6–2.11 of the [transitions guidance](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/397649/CA1989_Transitions_guidance.pdf). Their needs should be assessed and depending on the outcome of that assessment, they may still be eligible for assistance (including financial assistance), and advice from the local authority. They may also be eligible for [Asylum Support](https://www.gov.uk/asylum-support/overview) administered by UK Visas and Immigration.

See also a briefing note from the Coram Children’s Legal Centre on [Leaving Care Support for former unaccompanied asylum-seeking children](http://www.childrenslegalcentre.com/userfiles/file/leaving%20care%20support_04_13.pdf).

**Guidance for carers**

[Fostering network guide to looking after unaccompanied asylum-seeking children](https://www.thefosteringnetwork.org.uk/advice-information/looking-after-fostered-child/looking-after-unaccompanied-asylum-seeker-children) (e-book needs membership or purchase)

**Pocket Money**

For a child/young person in a fostering placement:

* the allowance is the £10 pocket money as per rates and allowances book and dependent on their age.

For a young person in a 16+ DYPAS only placement:

* the allowance is £30 per week. This is to broken down into £10 for pocket money, £10 for clothing and £10 for toiletries hobbies etc . The monies are held with the carer and the carer can give the £10 in cash to the young person. This could be in an envelope or in another way depending on how the young person would like to receive it. The clothing money etc. can be saved by the carers and they can keep a record and help the young person choose clothing etc.

**Care management resources**

* Interpreting and translation

Refer to practice guidance on when to use interpreters and translators

**Language Line:** telephone-based interpreting service **for short calls**

Workers can contact the language line mailbox, languageline-mailbox@devon.gov.uk.You will receive this automated response with a code:

*The current Language Line code is xxxxxxx*

*If you haven’t already done so, please email again with your name, service name, address, and the cost code you will be using to pay for this call.*

*Language Line will send us an invoice for your call and we will use the information you sent us in your email to make sure we can get the invoice to the correct service.*

*If you are unsure about how to use the code or Language Line, please visit the Language Line section of the* [*Communications Toolkit*](http://staff.devon.gov.uk/communications-toolkit) *on The Source.*

**Please note**: By using the Language Line code your service agrees to pay for your call. Please do not use Language Line if you do not have the authority to do so.

If your call is likely to be over ten minutes **contact Multilingua** (below)

**Multilingua Devon** – Exeter based Community Interpreting and Translation Agency. The manager, Anil Lee, can provide trained interpreters in over 80 languages. Contact her on 01392 276660 or 07951948038 Email: info@multilinguadevon.co.uk

* Language and education

**EMTAS – Ethnic Minority and Traveller Achievement Service (Babcock LDP)**

The educational team offering help for children and young people for whom English is an additional language is found at:

<https://www.babcock-education.co.uk/ldp/ema> Please contact kate.o'neill@babockinternational.com for enquiries around bilingual support.

Normally **a school** that accepts a child from an ethnic minority child **will commission assessment and support** from the EMTAS. Where a child has no English at all, DCC will fund an intensive language course from EMTAS in school to ensure that the child can achieve basic communication to be safe in school. If EMTAS do not have the capacity to meet demand, DCC will fund the school to commission another provider.

DCC will also fund teaching assistant support for an agreed period to enable the child to be safe and able to access non-core subjects such as Art, Tech etc. Schools are expected to fund access for core subjects such as Maths, English from core funding or Pupil Premium. For a child in care, this support will be provided through the Virtual School.

**Background Information**

**Countries of origin: languages and religions**

|  |  |  |  |
| --- | --- | --- | --- |
| Country | Languages | Religions | Country profiles |
| Afghanistan | 50% Dari35% Pashto | 85-90% Islam Sunni 10-15% Islam Shia  | [BBC profile](http://www.bbc.co.uk/news/world-south-asia-12011352)[CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/af.html) |
| Albania | 98% Albanian | 58% Islam Sunni with Bektashi minority17% Christianity: Catholic, Orthodox | [BBC profile](http://www.bbc.co.uk/news/world-europe-17679574)[CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/al.html)  |
| Eritrea | 55% Tigrinya30% Tigre15% other minority | 50% Christianity various>48% Islam Sunni | [BBC profile](http://www.bbc.co.uk/news/world-africa-13349078) [CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/er.html)  |
| Ethiopia | 34% Oromo 29% Amharic (official language)Tigrinya and many other minority | 60% Christianity: Orthodox, Protestant, Catholic34% Islam SunniJudaism and traditional faiths | [BBC profile](http://www.bbc.co.uk/news/world-africa-13349398) [CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/et.html)  |
| Iran | 50-55% Persian18-22% Azeri7-10% Kurdish7% LuriSeveral other minority | 90-95% Islam Shia5-10% Islam Sunni | [BBC profile](http://www.bbc.co.uk/news/world-middle-east-14541327) [CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/ir.html)  |
| Iraq | Arabic (majority)15-20% KurdishTurkmen, Neo-Aramic and other minority | 60-65% Islam Shia32-37% Islam SunniChristianity small minority | [BBC profile](http://www.bbc.co.uk/news/world-middle-east-14542954) [CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/iz.html)  |
| Syria | Arabic majorityKurdish significant minoritySeveral other minority | 74% Islam Sunni 13% Islam Alawi, Shia, Ismaili10% Christianity3% Druze  | [BBC profile](http://www.bbc.co.uk/news/world-middle-east-14703856) [CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/sy.html)  |
| Vietnam | Vietnamese majority | Officially atheist8% Buddhism7% Christianity  | [BBC profile](http://www.bbc.co.uk/news/world-asia-pacific-16567315) [CIA profile](https://www.cia.gov/library/publications/the-world-factbook/geos/vm.html)  |

Many other nationalities alsoarrive - at June 2016, Kent was looking after young people from 21 different countries.

**Other countries:**

* [Google BBC country profile](https://www.google.co.uk/search?q=bbc+country+profile) <country name>
* [CIA World Factbook](https://www.cia.gov/library/publications/the-world-factbook/) – select country from drop-down box and click on “People and Society” for language and faith information

**Devon overview**

**Factsheets**

** **

**Faith**

* All-Devon and National

**Ramadan in 2017:** The dates are 27th May to 25th June

Ramadan is the ninth month of the Muslim year, during which strict fasting is observed from dawn to sunset.

**Islam – Prayer Mats**

Exeter Mosque have kindly offered prayer mats free of charge to asylum seeking children – contact Babul (office manager) on enquiries@exetermosque.org.uk

[**Devon Interfaith Forum for Youth**](https://devoninterfaithforum4youth.wordpress.com/) **(DIFFY)** is a dynamic group of young people from diverse religious and ethnic backgrounds committed to coming together for change. Young people from Muslim, Jewish, Buddhist, Christian, Hindu, and Bahai faiths, as well as those with no specific religious affiliation, gather together to socialise, have fun and learn from each other.

**Shops and online resources**

<http://islamicplace.com/> - website where you can buy everything from prayer mats to scarf pins

[https://www.amazon.co.uk/Islamic-Travel-Pocket-Prayer-Compass/dp/B00LJ43ISW/ref=pd\_vtph\_201\_tr\_t\_2?ie=UTF8&psc=1&refRID=SCKTN5REQGHQXWJGMGVB](https://www.amazon.co.uk/Islamic-Travel-Pocket-Prayer-Compass/dp/B00LJ43ISW/ref%3Dpd_vtph_201_tr_t_2?ie=UTF8&psc=1&refRID=SCKTN5REQGHQXWJGMGVB) – travel prayer mat, £3.99

* Exeter and East Devon

**Mosque and Islamic Centre for the South West**

12-13 York Road, Exeter, Devon, EX4 6PG

[www.exetermosque.org.uk](http://www.exetermosque.org.uk)

Contact the mosque via email to arrange a visit

**Exeter Hebrew Congregation,**

Exeter Synagogue**,**

Synagogue Place,

EXETER,

EX4 3EX

<http://www.exetersynagogue.org.uk/>

* South Devon and Torbay

**Torbay Islamic Centre**

128-130 Avenue Road, Torquay, Devon, TQ2 5LQ

[www.torbayislamiccentre.co.uk](http://www.torbayislamiccentre.co.uk)

* West Devon and Plymouth

**Islamic Cultural and Community Centre**

19 Greenbank Avenue, St Judes, Plymouth, Devon, PL4 8PS

<http://piety.org.uk>

**Food shopping and eating out**

* All-Devon and National

**Halal food -** Halal is Arabic for permissible. Halal food is that which adheres to Islamic law, as defined in the Koran.The Islamic form of slaughtering animals or poultry, dhabiha, involves killing through a cut to the jugular vein, carotid artery and windpipe.

|  |  |  |
| --- | --- | --- |
| **Supermarket or restaurant** | **Is Halal meat sold?** | **Are products labelled as Halal?** |
| Waitrose | Yes. Some lamb is halal. All other meat is non-halal | No halal labelling on New Zealand lamb |
| Marks and Spencer | Yes. All New Zealand lamb is halal. Chicken, beef and British lamb is non-halal | No halal labelling on New Zealand lamb |
| Tesco | Yes. Most New Zealand lamb is halal and some other meats use halal techniques. Some halal-only counters | At halal counters and kosher ranges |
| Morrisons | Yes. Some branded halal chicken, lamb and beef. New Zealand lamb is halal | No halal labelling on New Zealand lamb. Halal ranges show slaughter method |
| Sainsbury's | Yes. A range of halal and kosher products | Halal and kosher ranges are labelled |
| Asda | Yes. A range of halal and kosher products | Only branded halal and kosher meals |
| Pizza Express | Yes | Not on menus, but on website |
| Zizzi | Yes | No |
| Ask | Yes | Not on menus, but on website |
| Harvester | Yes | Not on menus, but on website |
| Nando's | Yes, at most restaurants | Information in some stores and online |
| Beefeater | Yes. 80% of chicken is halal | No |
| Gourmet Burger Kitchen | Yes | Not on menus, but on website |
| Slug and Lettuce | Yes | No |
| Costa | Yes. 80% of chicken is halal | No |
| Greggs | Yes | No |
| KFC | Yes | No |
| Subway | Yes | Yes |

List of Halal restaurants and takeaways.is available at

<https://www.zabihah.com/mob/sub/dUo2MHxpkH?t=r&s=r>

The **Halal Monitoring Committee** (HMC UK) is an independent, not for profit, registered charity organisation whose main aim is to certify the production of genuine Halal food. HMC complies with the UK Laws for food production, as well as Islamic dietary compliance Laws.

<http://www.halalhmc.org/>

**Online halal recipes:**

<http://halaal.recipes/>

<http://www.faskitchen.com/>

* Exeter and East Devon

**Sidwell Street** **in Exeter** has several Halal shops – including two butchers – and a halal restaurant.

[Mashawi Restaurant Exeter](https://www.facebook.com/MashawiExeter)

[Brothers Butchers-halal Exeter](https://en-gb.facebook.com/Brothers-Butchers-halal-359113837588433/)

[Continental Foods Exeter](http://continentalfoodsexeter.com/) (9am – 10.30pm every day)

119-122 Old Tiverton Road Exeter

Tel: 01392 206666

[Heera International Food Supermarket](https://en-gb.facebook.com/Heera-International-Food-Drink-Supermarket-105884806196849/) (8.30am – 10pm every day)

5-6 Well St, Exeter EX4 6QR

Tel: 01392 434323

Yonk Asian Food

Summerland Street, Exeter, EX1 2AT

Tel: 01392 411598

* West Devon and Plymouth

**Embankment Halal Grocery, Plymouth (9-5 Mon-Sat Sun 10 – 4)**

94 Embankment Road, Plymouth PL4 9HY

Tel: 01752 226 223

**Support Organisations in Devon**

**Devon Refugee Support** - <http://refugeesupportdevon.org.uk/> The Devon Refugee Support Service is open to the public on Tuesday and Thursday with a Drop-in Service 10.00am – 12.00 & 2:00pm – 4:00pm – they are based at Exeter Community Centre, 17 St Davids Hills, Exeter, Devon EX4 3RG. General advice on accessing statutory services, cultural networks etc.

**Olive Tree Association** – English language

[NB children in care should access English language learning through their school/education provider. The following might be useful as a top-up but is aimed at adults]

Olive Tree provides free English classes during term-time taught by volunteer teachers. Currently runs 12 classes every week in Exeter, Teignmouth, Torquay, Newton Abbot and Honiton. Used to working with asylum seekers and refugees. The best contact is Paul Vass, ESOL Coordinator, paul@devongrapevine.co.uk 01392 666222. They run free English lessons for minority ethnic groups in Exeter. The founder, David Wright, is actually a DCC employee working in Policy, Strategy and Organisational Change. Contact details are on the website. Website: <http://www.diversedevon.org/>

**Black and Minority Ethnic Information and Support in Devon**

**Hikmat Devon CIC** - <http://www.hikmatdevon.co.uk> a range of health and social care services for adults, families, older people, children and young people, including activity and sports groups, Carers Service, skills and training, Footcare and one-to-one support across Devon. Some open-access services publicised on website. Hikmat would be happy to talk to workers about bespoke/targeted services but funding would probably be needed for these. There is on out-of-hours telephone support service for specific clients: this is NOT open to all-comers.

**North Devon Sunrise CIC** <http://www.northdevonsunrise.org/> based in Barnstaple, focused on supporting individuals from BME and diverse communities with a range of issues – such as family welfare, social support and abuse – which is facilitated through casework, advocacy and signposting. Another core area of the organisation’s work is reducing social isolation and promoting inclusion which is achieved by holding regular drop-in and information centres, and organising and hosting a range of diversity-themed events open to people of all communities. Additionally, regular English Language (ESOL) classes and training workshops are held to improve confidence and increase employment potential

**Plymouth Kurdish Community** <http://www.pkc.org.uk> based in Plymouth, focussed on support to the Kurdish community in and around Plymouth but may be able to advise on cultural issue.