



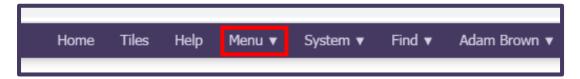
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| Version No.   | V01.00        |

## **Liquidlogic – Case Supervisions**

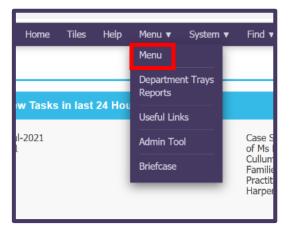
| BACKGROUND INFORMATION |                                 |
|------------------------|---------------------------------|
| Subject                | Liquidlogic                     |
| Document Purpose       | Training Guide                  |
| Reference and Version  | NELC-CALL-001                   |
| Target Audience        | Liquidlogic Users               |
| Author                 | Adam Brown                      |
| Last Review            | 10/08/2021                      |
| Copyright              | North East Lincolnshire Council |

## Find Case supervisions

Once logged in to Liquidlogic either in LCS or EHM, hover your mouse pointer over **Menu**.



When you do this, a pop-up will appear. Click on **Menu** from the pop-up.

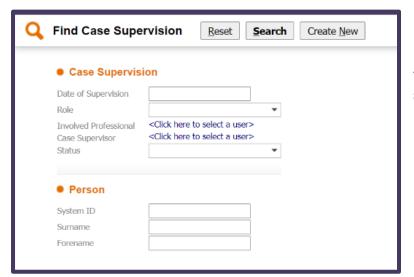


In the Jump To: area, click into the white box and type Case.



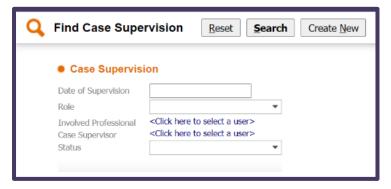
From the suggestions that appear, click on **Find Case Supervision**.





You should then arrive at this screen.



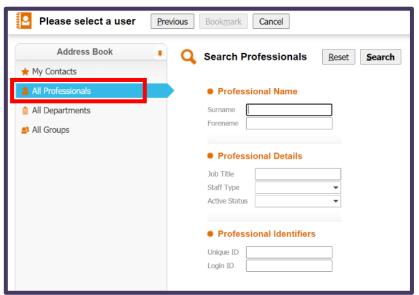


If you know the date of the supervision, you can enter it in the date field.

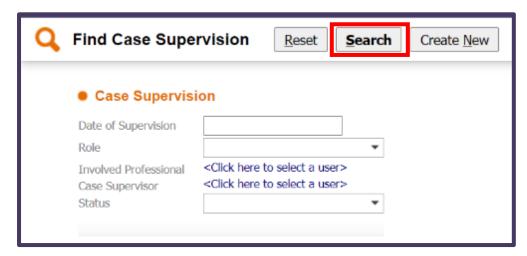
If you click in the **Role** drop-down list, you will be presented with a variety of different roles that you can select.

You can use the links to select an involved professional/case supervisor. If you click on one of these, you will be presented with this screen. If you click on All Professionals, you can then search for a

person.



You can click into the Status drop-down to select whether the case is active, completed or cancelled.

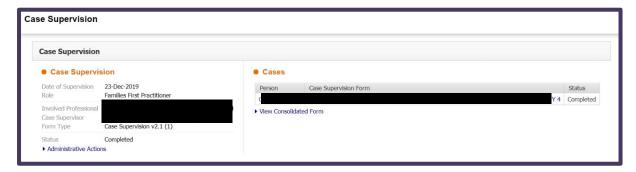


After you have placed in your search criteria, click on the **Search** button.

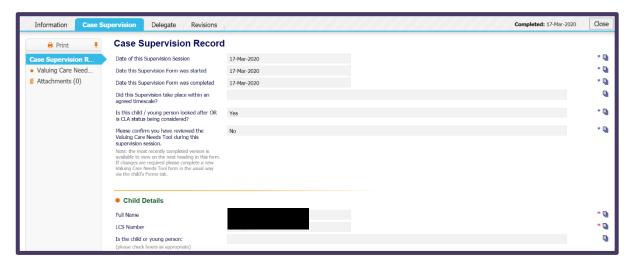
All being well, you should now be seeing a table of search results. Click on the one you are after.



You should then see a similar screen to this one. Under the **Cases** heading, you can click on a result from the table.

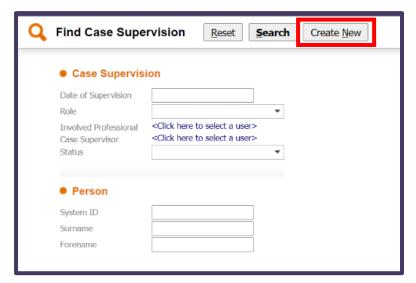


You should now be viewing the case supervision form.



## Create a Case supervision

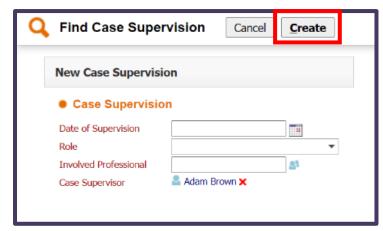
Follow the steps on page 1 until you reach this screen.



Click on the **Create New** button.



Enter in the date.



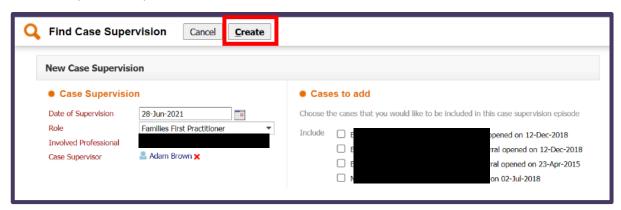
Use the drop-down list to select the role.

In the **Involved Professional** box, start to type the name of the worker and suggestions will appear so that you can select the correct person.

The **Case Supervisor** has been automatically selected as yourself.

Click the Create button.

Under the **Cases to add** heading, use the tickboxes to choose the cases you would like to include for the case supervision episode. Click the **Create** button.



There are links to cancel the case supervision, reassign the supervision and add/remove cases.



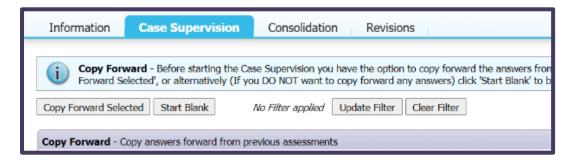
Under the **Cases** heading, you will have a table containing the case/s that you selected on the previous screen. Click on a case from the table.

The case supervision task will be in your task tray if you choose not to complete it at this time.





Click on the **Start Blank** button if this is the first supervision, otherwise click on the **Copy Forward Selected** button.



You can now complete the form. Ensure that all mandatory fields (red text) are completed. Under the **Troubled Families** heading, you must put something in every box. If there are no issues for some of the criteria, just input - **not applicable**.

Click the **Save** button if you wish to edit the form later otherwise, click the **Finalise Case Supervision** button to complete the record.

