

One Point Job Roles

Intensive Family Support (IFS) Key Worker

Is a case holder and lead professional who will co-ordinate a whole family approach with the support from other professionals. The key worker's role is to assess the family's needs, support families to develop an outcome focused family plan, deliver intensive family support and co-ordinate Team Around the Family (TAF) meetings. It is their responsibility to report a family's progress of outcomes in accordance with the County Durham Family Outcome Framework.

Intensive Family Support (IFS) Family Worker

Supports the key worker by gathering information from the children and young people that can contribute towards the whole family assessment and family plan. The family worker will offer direct work to children and young people to help them achieve the best possible outcomes for themselves and the family.

Early Help Practitioner (EHP)

Supports the delivery of the Family Centre offer by delivering a range of 0-19 programmes such as parenting programmes, family holiday activities and groups for children and young people. An EHP can be a case holder and will support children, young people and their families who have low level needs and whereby early intervention is the most appropriate level of support.

Emotional Wellbeing Workers (EWBW)

The aim of the Emotional Wellbeing Worker (EWBW) role is to support children, young people and their families to improve their emotional wellbeing through resilience building programmes. A EWBW can be a case holder and will support children, young people and their families who have low level needs and whereby early intervention is the most appropriate level of support.

The EWBW delivers and co-facilitates parenting programmes in a group setting and as a one-to-one intervention in order to support the Family Centre offer. They deliver a range of 6 group-based programmes, including evidenced-based parenting programmes as well as group work with children and young people to build resilience and support their emotional wellbeing. Each full time EWBW is expected to deliver 6 programmes per year.

The EWBW also works collaboratively with health colleagues to support schools deliver the Youth Aware of Mental health (YAM) programme.

The EWBW will also support children young people and parents access a range of emotional health and wellbeing support services to promote healthy lifestyles and build resilience.

Early Help Advisor (EHA)

Supports all services to work with children, young people and their families using a Think Family Approach to help them achieve the best possible outcomes. They will offer advice and guidance in the use of family assessments, family plans, Team Around the Family (TAF) meetings and other support tools used in assessment and intervention. The EHA will attend the 'Early Help

conversations' and will offer support and guidance to professionals who are seeking advice around their work with a family.

Inclusion Practitioner

The Inclusion Practitioner is line managed by the Senior Early Help Advisor and is directed by the Behaviour and Inclusion Panels (BIPs). They work with young people, their families, schools and the BIP to remove barriers to educational opportunities. The role develops effective links between home and the education provider and mediates between school, home and the BIP to ensure the holistic needs of the young person and family are understood. The role provides support and challenge to schools and families to ensure the most appropriate educational provision is identified and young people are actively engaging in the school or alternative provision environment.

Team Around the Community

The TAC Full Time Youth Worker will manage the TAC programme, will line manage 2 Worker in Charge posts and have oversight of the Sessional Staff who will deliver the detached sessions. The post holder will be responsible for developing and delivering on the targeted group work programme, working with young people identified as being involved in ASB, completing home visits and liaising with partners such as the Anti-Social Behaviour Team, Youth Justice Service and the Police, as well as evidencing outcomes and reporting on performance.

The Worker in Charge posts support the Full Time Youth Worker in the planning and delivery of the detached sessions and The Curve. This may be supporting with home visits, as well as the evening delivery. The Sessional Staff will deliver the evening face to face sessions on the programmes above.