

*Altogether better*



## Children's Services Satisfaction Survey

We would like to know what you think about your worker.

Which Service have you been working with?

One Point

Which Team have you been working with?

One Point Easington & Peterlee

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Next

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**For Children - Primary School - Aged up to 11**

Your worker is someone who works for Children's Services. Your worker would have met with you and your family. They would have talked to you about some of the things going on in your life.

Please tick one answer for each of the questions below

	Yes	No	Don't know
Do you know your worker's name?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you know why you have got a worker?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Does your worker listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is your worker friendly?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Does your worker keep their promises?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Does your worker help you to understand what is happening?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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**Do you think your worker helped you with any of the following things in your life: -**

**Are things getting better at home?**  
*Pick a face that shows how happy you are*



**Are things getting better at school?**  
*Pick a face that shows how happy you are*



**Do you feel happier?**  
*Pick a face that shows how happy you are*



**Do you feel healthier?**  
*Pick a face that shows how happy you are*



**Do you feel safer?**  
*Pick a face that shows how happy you are*



Is there anything else you would like to tell us?

Please type in the box below:

**if you want to discuss anything you have said in this survey with us further, please let your worker know and we will arrange for someone to contact you.**

**Thank you for your help**

**Please click 'submit' (tick) to finish the questions**

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