



These questions are about the people who worked with you and your family from Children's Services.

How much do you agree or disagree?

Please pick one answer for each question

	Agree a lot	Agree a bit	Don't know	Disagree a bit	Disagree a lot
I know my worker's name	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I knew why I had a worker	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My worker listened to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My worker was friendly and easy to talk to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My worker made sure my views were listened to by other people (e.g. my parents, my teachers)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My worker took time to get to know me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I trusted my worker	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My worker told me about what was happening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My worker did what they said they would do	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My worker understood me and what I needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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These questions are about the work that was done with you and your family by Children's Services.

How much do you agree or disagree?

Please pick one answer for each question

	Agree a lot	Agree a bit	Don't know	Disagree a bit	Disagree a lot
Things are getting better at home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Things are getting better at school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel happier	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel healthier	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know where I can go to get help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel safer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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**Overall, how happy are you with the help that you and your family got?**  
(pick a face to show how happy you are)



Please use the box below to tell us about anything you would like us to know about your experience of our service. We would really like to know whether the help you got (or are getting) made things better for you and your family.

If you want to discuss anything you have said in this survey with us further, please let your worker know and we will arrange for someone to contact you.

Thank you for your help

Press 'submit' (tick) to finish the questions

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