

# Parent/Carer Feedback Form (printable)

This is anonymous, leaving your details is optional. If you do wish to leave your details, they will be stored securely. Children's Services will not share this information, unless we are concerned for your safety then we may get in touch.

Please tell us who you are providing feedback about:

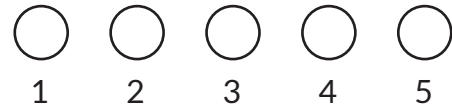
- Social Worker
- Support Worker
- Both

How was family life before support from Children's Services?

- Things were difficult
- We didn't need support
- We didn't want support
- We were doing okay
- Everything was fine

Where would you score family life before support?

1 being 'things were difficult' and 5 being 'everything was fine'.



How do you feel about your worker?

- Happy
- Okay
- I don't know
- Unhappy
- Dissatisfied

Please tell us more:

Do you feel that the worker listened to you and your family?



Yes



Sometimes



No

How would you rate the service you have received from Children's Services?

- Excellent
- Very good
- Good
- Fair
- Poor

How is family life now after having support from Children's Services?

- Worse
- No difference
- Good
- A little bit better
- Much better

Where would you score family life now you have had support?

*1 being 'worse' and 5 being 'much better'.*

1     2     3     4     5

Please tell us more:

Is there anything we could do to improve our services?

**Thank you for your time, your feedback is important to us.**

If you would like to make a further compliment or complaint,  
please forward to [cypdcomplaints@wirral.gov.uk](mailto:cypdcomplaints@wirral.gov.uk)