

Redcar & Cleveland Children & Families Service Plan 2021-2024

Our Vision

Thriving children, fulfilling their dreams.

Our Mission

To work in partnership to deliver excellence for children and families.



We're an exciting, fast moving, forward thinking team, able to adapt to the changing needs of families in our community.

-Staff Testimonial



Thriving children, fulfilling their dreams.

Our Values



CHILD-CENTRED

- Offering the compassion and patience we would expect for our own child; supporting them to flourish and fulfil their dreams and aspirations.
- Encouraging and empowering children to share their voice; listening and respecting their thoughts, feelings and opinions.
- Sticking with children, especially when things are most worrying.



RESPECTFUL

- Valuing, trusting and supporting each other to achieve the best for our children and families.
- Embracing our diversity and differences, not only in our children and families but across our relationships with colleagues and partners.
- Communicating openly and honestly so that everything we do is fair, transparent and understood.



CREATIVE

- Being bold and ambitious, embracing change and looking for better ways to deliver our services.
- Building and sharing new skills to create services that suit the needs of each child and family.
- Striving for excellence and not just doing what we've always done if it isn't getting the results our children deserve.

Our Priorities

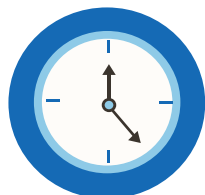
We will...

- ★ 1. Strengthen the capacity of our workforce.
- ★ 2. Create more opportunities for children to directly influence the services we provide.
- ★ 3. Embed Signs of Safety to strengthen quality and consistency of practice.
- ★ 4. Deliver new ways of supporting our most vulnerable children and young people.
- ★ 5. Strengthen our approach to continuous improvement.

Redcar & Cleveland: Our Practice Standards



EFFECTIVE PLANNING TO MEET INDIVIDUAL NEEDS: Children's needs, worries and safety will be clearly evidenced and understood by everyone involved. Children and families will have a plan that tells those people who need to know how to meet their needs and keep them safe and well. Children will be supported to move safely and happily into adulthood, with the skills, experiences and opportunities they need for their future.



RIGHT SERVICES AT THE RIGHT TIME: Children and families will have involvement from the right service when they need it, and only for as long as the need it; helped by skilled workers who have access to the training and tools they need to do their job safely and effectively.



DOING THE RIGHT THING FOR CHILDREN: Children and families will have help that we know is best practice, from workers who get the advice and support they need from their managers to help them do a good job.



CHILD-CENTRED: Children will be listened to and everything possible will be done to respond to their wishes and feelings. Clear language will be used in all recordings and communication so that children and families understand why we are involved with them.



A FAMILY FOR EVERY CHILD: Children will have people important to them involved in helping to meet their needs and keep them safe. Where it is not safe for children to stay with their family, we will provide a safe home to meet their individual needs, until it is safe to return.



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Redcar & Cleveland Children and Families Service: Our Pledges to All Children

We promise to...

PLEDGE 1

Keep you at the heart of everything we do.

PLEDGE 2

Encourage you to speak out and always listen to you.

PLEDGE 3

Support you to live safely within caring, family environments.

PLEDGE 4

Encourage you to do the best you can and celebrate your successes.

PLEDGE 5

Offer you a safe and trusted space whenever you need support or advice.

PLEDGE 6

Support you to grow up in a community, knowing who you are and how you fit in the world, with the same opportunities as everyone else.

PLEDGE 7

Provide the best opportunities we can to help you grow into a successful adult, acquiring the skills you need for the future.

PLEDGE 8

NEVER give up on you.



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