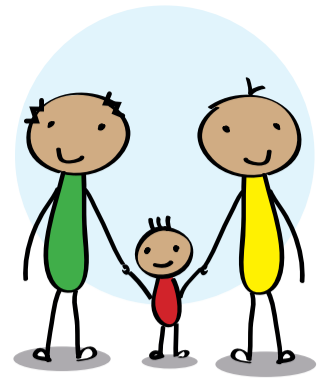
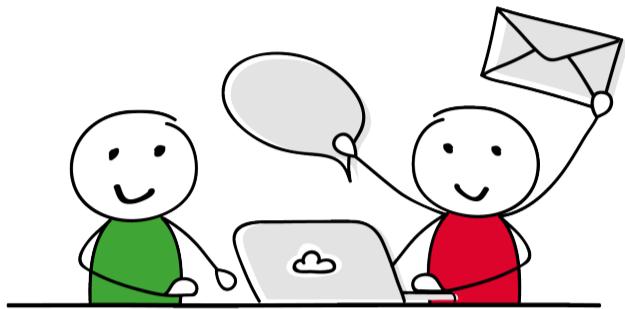


# Things we "Must Do"

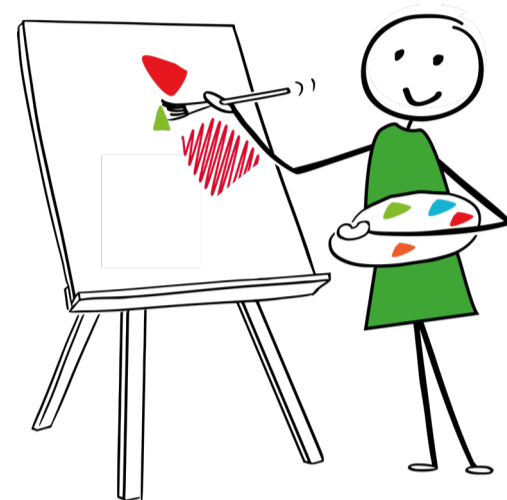
## How we Practice in Durham



**1** We will use kind and clear language in all that we do.



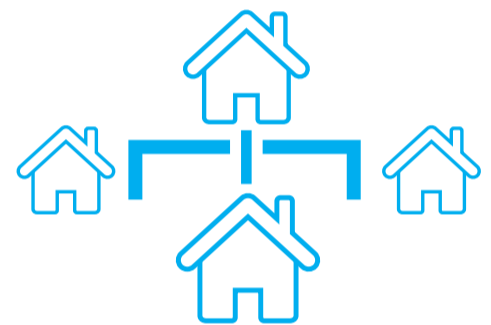
**2** We will use creative tools in our direct work.



**3** We will use mapping to inform our work.



**4** We will help families find and use their family networks.



**5** We will use the Harm Matrix when we have worries.

Behaviour	Timespan	Severity			Impact on the child
		First	Worst	Last	

**6** We will create Words and Pictures by working with parents, to help their children understand what we are worried about.

Who is the words and pictures story for and why?

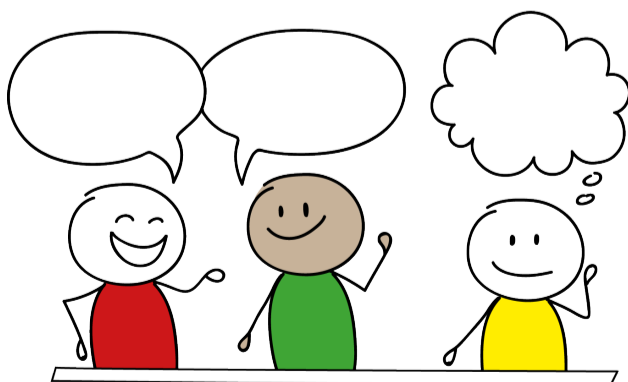
Who is worried?

What has happened to make them worried?

What happened then?

What are we doing?

**7** Monthly Group Supervision will be held by every team.



**8** Sometimes we must remove children from the care of their family. Where we can, we do everything we can to return children home, by creating a timeline for safety planning on the first day of removal.