**Support for Children and Young People (information for Housing Standards) – Feb 2024**

Many of the household’s supported via the Housing Standards Team resettlement work are families with children.

The information in this document is intended to raise awareness of the support available for children and young people in the borough to help the team signpost families to appropriate support.

**Redcar and Cleveland Multi Agency Children’s Hub (MACH)** – Requests for private fostering assessments or any safeguarding worries about a child or young person should be reported to the MACH via a referral form ([Home - Tees Safeguarding Children Partnerships' Procedures (teescpp.org.uk)](https://www.teescpp.org.uk/))

Please also contact the MACH for advice about any children and young people that you feel may have additional support needs, including those with a Disability. The Team can direct you to the appropriate service, provide advice and arrange assessments where required.

If you aren’t sure if a referral is required please get in touch with the MACH they are always happy to provide advice.

**Tel.** 01642 130700 **email:** RedcarMACH@redcar-cleveland.gov.uk

**Education Services** – To arrange a school placement please contact Sue Beevers Educational Capital Projects and Place Planning Lead. Sue’s team will support to find a school place, the funding to the Education Authority to support school integration is transferred by Sue to the child’s school. However, if the child is struggling to integrate into school please contact Sue for further advice, we have a service level agreement in place with Middlesbrough Council’s Ethnic Minority Team and can spot purchase support if required.

**Family Hubs** – Redcar and Cleveland Borough Council operate nine family hubs across the borough offering universal services to families of children aged 0 – 5 (this will be extended up to age 19 over the coming years). The Family Hubs offer groups and activities to support children with development in their early years, this includes breastfeeding support, baby weaning, wriggle, read and rhyme and healthy eating. The Hubs provide an opportunity to meet other parents with similar aged children. For information on our Hubs visit [Family Hubs | Redcar and Cleveland (redcar-cleveland.gov.uk)](https://www.redcar-cleveland.gov.uk/family-hubs).

The Family Hub service are happy to arrange a welcome visit for individual Ukrainian Families so they can see what is available. To make arrangements please contact Karen Smith, Family Hub Lead Officer – Buildings (Karen.Smith3@redcar-cleveland.gov.uk)

**Youth and Community Service** – Redcar and Cleveland Borough Council operate nine Youth and Community Centres across the borough offering open access youth clubs and activities, as well as targeted work for vulnerable young people and specific groups for young people with a disability and LGBTQ+ young people.

The service also offers School Holiday Programmes, music, media and arts groups, events, trips and project based work. For more information, including a list of centres, please visit the following web pages [Youth Services | Redcar and Cleveland (redcar-cleveland.gov.uk)](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.redcar-cleveland.gov.uk%2Fyouth-services&data=05%7C01%7CSarah.Johnson%40redcar-cleveland.gov.uk%7C0d1a67f80c4f4627413c08dbd16cab79%7Ca95b5b75274441ba91105a29c6ee2ba4%7C0%7C0%7C638334036901558953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=V%2F8D1R5d7jAtoZ7ChyLEY%2F%2FNLx45n4QEU7sy0TVVl6g%3D&reserved=0)

Each locality has a Neighbourhood Youth Officer, they are happy to arrange an introduction for any Ukrainian young people to visit a Centre and see what is on offer. For contact details please see the [Youth Community Service Provisions Leaflet](https://proceduresonline.com/trixcms2/media/20562/youth-sessions-provisions-leaflet-2023.pdf)

**Local Web Site Resources**

**In addition to the above core Council services there is a wide range of support and information services that can be accessed. The below web links provide further information.**

[People's Information Network | Redcar and Cleveland (redcar-cleveland.gov.uk)](https://www.redcar-cleveland.gov.uk/children-and-families-services/peoples-information-network) An information Directory for families with information, advice and guidance on services and activities in Redcar & Cleveland this includes our SEND Local Offer ([People's Information Network | SEN and Disability (peoplesinfonet.org.uk)](http://www.peoplesinfonet.org.uk/kb5/redcar/directory/localoffer.page).

[Supporting families toolkit | Redcar and Cleveland (redcar-cleveland.gov.uk)](https://www.redcar-cleveland.gov.uk/children-and-families-services/early-help/supporting-families-toolkit) – The Supporting Families Toolkit includes links to a wide range of local and national resources to support children, families and young people, which may be helpful to the Housing Standards Team for signposting purposes.

[Families Information Services | Redcar and Cleveland (redcar-cleveland.gov.uk)](https://www.redcar-cleveland.gov.uk/children-and-families-services/families-information-services) – The Families Information Service can provide independent advice about childcare provisions and information about the free childcare offer for 2 year olds and for 3 and 4 year olds with working parents.