

West Berkshire Children's Services Procedures Manual

**Local Contacts**

**AMENDMENT**

This chapter was updated in June 2022.

**Local Contacts**

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| **Name** | **Contact Details** |
| Berkshire Women AidWest Berks Domestic Abuse Service | Tel: 0808 200 0247Email**:** [**Helpdesk@BWAID.org.uk**](file:///C%3A%5CUsers%5Ckcram1%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CI720GWMO%5CHelpdesk%40BWAID.org.uk)Email: **DAS@a2dominion.co.uk** |
| Birth Parent Advisory Service | York HouseSheet StreetWindsorBerksSL4 1DDTel: 01628 683760Email: **baas@rbwm.gov.uk** |
| Bramlings House (Young People Supported Housing) | Craven DeneLondon RoadNewburyRG14 2FPTel: 01635 37769 |
| Call Us - Social Work Support Services | Tel: 01635 32099Email: **call.us1@btinternet.com** |
| CastlegateTeam Manager | Michael GarrityThe CastlegateLove LaneNewburyRG14 2JGTel: 01635 43778Email: **Michael.Garrity1@westberks.gov.uk** |
| Central Family Wellbeing Hub – Thatcham | Park LaneThatchamRG18 3PGT: 01635 865318 |
| Child Abuse Investigation Unit | Castle StreetReadingBerkshireRG1 7THTel: 01189 536050 |
| Child and Adolescent Mental Health Services (Existing Cases) | CAMHSLower Henwick FarmTurnpike RoadThatchamRG18 3APTel: 01635 295555Fax: 01635 295590Email: **camhs.newbury@berkshire.nhs.uk** |
| Child and Adolescent Mental Health Services (New Referrals) | CPE OfficeThe Old Forge2nd Floor45-47 Peach StreetWokinghamRG40 1XJTel: 0300 365 0300Fax: 0300 365 0200Email: **Bks-tr.referralhub@nhs.net**[**Referral Criteria for Berkshire Specialist CAMHs**](https://www.berkshirehealthcare.nhs.uk/media/168353/camhs-referral-criteria.pdf)[**Children and Adolescent Mental Health Services Referral Form**](https://cypf.berkshirehealthcare.nhs.uk/our-services/mental-health-services-camhs/about-our-mental-health-services-camhs/) |
| Child Protection Medical Request Line | Tel: 07899915718 |
| Children and Family Services Emergency Duty Team | Tel: 01344 351999Fax: 01344 786535EDS Admin email – **EDS.Admin@bracknell-forest.gov.uk** Email: **edt@bracknell-forest.gov.uk** |
| Children in Care Team: Team Manager | Finnuala ButtimerChildren & Family ServicesMarket StreetNewbury RG14 5LDTel: 01635 503115Email: **finnuala.buttimer@westberks.gov.uk** |
| Children with Disabilities Team:Team Manager | Anna MobbsMarket StreetNewburyRG14 5LDTel: 01635 503403Fax: 01635 503408Email: **Anna.Mobbs1@westberks.gov.uk** |
| Citizens Advice Bureau | 2nd FloorBroadway House4-8 The BroadwayNorthbrook StreetNewburyRG14 1BA |
| Community Mental Health Team (Existing Cases) | Hillcroft HouseRooke's WayThatchamRG18 3HRTel: 01635 292020Fax: 01635 292062Email: Duty Worker (phone first for name) |
| Community Mental Health Team (New Referrals) | Hillcroft HouseRooke's WayThatchamRG18 3HRTel: 01635 292020Fax: 01635 292062Email: Duty Worker (phone first for name) |
| Contact Advice and Assessment ServiceTeam Manager | Karen AtallaMarket StreetNewburyRG14 5LDTel: 01635 503090Fax: 01635 519740 |
| Daisy's Dream (children and families affected by bereavement) | PO Box 4738Twyford, ReadingBerkshireRG10 9GTTel: 0118 934 2604Fax: 0118 934 9696Email: **info@daisysdream.org.uk**Website: [**www.daisysdream.org.uk**](https://www.daisysdream.org.uk/) |
| Dingley Unit | Dingley Specialist Children's CentreErlegh HouseEarley GateWhiteknights RoadUniversity of ReadingRG6 6BZTel: 0118 322 7531 |
| Domestic Abuse Investigation Unit | Newbury Police StationMill LaneNewburyRG14 5QUTel: 01635 264639Email: **westberksdaiu@thamesvalley.pnn.police.uk** |
| East Family Wellbeing Hub | Curtis RoadCalcotReadingRG31 4XGTel: 0118 9456157 |
| Executive Director: People | Annmarie DoddsMarket StreetNewburyRG14 5LDTel: 01635 519722Email:**AnnMarie.Dodds1@westberks.gov.uk** |
| Family Placement TeamTeam Manager | Keith LangleyMarket StreetNewburyRG14 5LDTel: 01635 503102Fax: 01635 503250Email: **Keith.Langley@westberks.gov.uk** |
| Family Safeguarding East TeamTeam Manager | Jordana OnegiTurnhams GreenPincents LaneTilehurstReadingRG31 4UHTel: 0118 916 7770Fax: 0118 916 7771Email: **Jordana.Onegi@westberks.gov.uk** |
| Family Safeguarding West TeamTeam Manager | Lorraine CampionMarket StreetNewburyRG14 5LDTel: 01635 436794Fax: 01635 519740 |
| Head of Children and Family Services | Dave WraightMarket StreetNewburyRG14 5LDTel: 01635 519735Fax: 01635 519725Email: **Dave.Wraight@westberks.gov.uk** |
| Health Visitors - Newbury | West Berks Community HospitalLondon Road,Benham Hill,Thatcham,RG18 3ASTel: 01635 273385Duty number for all West Berks health visitors: 01635 273626 - Available 1-5pm Mon-Fri. |
| National Youth Advocacy Service | Tel: 0808 808 1001Email: **help@nyas.net** |
| Home Start (Volunteers supporting families with under 5 year olds) | 4-8 The BroadwayNewburyRG14 1BATel: 01635 760310Email: **office@home-startwb.org.uk**Referral form:Website: [**home-startwestberks.org.uk**](https://home-startwestberks.org.uk/) |
| Hungerford Centre for Children and Families | Hungerford Nursery School22 The CroftHungerfordRG17 0HYTel: 01488 682628 |
| 16+/Leaving Care TeamTeam Manager | Rachel PalinMarket StreetNewburyRG14 5LDTel: 01635 503115Email: **rachel.palin@westberks.gov.uk** |
| Looked After Children Nurses | Whitley Health & Social Services Centre268 Northumberland AvenueWhitleyReading,RG2 7PJTel : 01189 207526Fax: 01189 207503Email: **BKS-TR.LACNURSES@NHS.NET** |
| Looked After Children's Education ServiceVirtual Head | TBCMarket StreetNewburyRG14 5LDTel: 01635 503195Email:  |
| Newbury Community Midwives | West Berks Community HospitalLondon Road,Benham Hill,Thatcham,RG18 3ASTel: 01635 273386/7 |
| Police Enquiry Centre | To make a referral for a S47 investigation:Tel: 01865291046 |
| Principal Social Worker | Dora Gouveia Schofield Tel: 01635 519785Email: **Dora.GouveiaSchofield1@westberks.gov.uk** |
| Prospect Park Hospital (mental health facility) | Honey End LaneTilehurstReadingRG30 4EJTel: 0118 960 5000 |
| Quality Assurance and Safeguarding ServiceService Manager | Nicola RobertsonMarket StreetNewburyRG14 5LDTel: 01635 503153Fax: 01635 519740Email: **Nicola.Robertson@westberks.gov.uk** |
| Relate Counselling Service | 10 Oxford RoadNewburyRG14 1PATel: 0118 987 6161Email: **appointments@relateberkshire.org**Website: [**Newbury, Berkshire Relate | Relate**](http://www.relate.org.uk/find-my-nearest-relate/outpost/newbury-berkshire-relate) |
| Royal Berkshire Hospital | London Road,ReadingRG1 5ANTel: 0118 322 5111 |
| School Nurses | West Berks Community HospitalLondon Road,Benham Hill,Thatcham,RG18 3ASTel: 01635 273384 |
| Sovereign Housing Association | Berkshire House22-24 Bartholomew StreetNewburyRG14 5LLTel: 0800 587 2325 (all enquiries and out-of-hours emergencies) |
| Via  | 1 Station RoadNewburyRG14 7LPPhone: 0300 303 4554Email: west.berkshire@viaorg.uk |
| Thames Valley Probation Reading | Greyfriars House30 Greyfriars RoadReadingRG1 1PETel: 01189 560466Fax: 01189 551300 |
| Time to Talk (Counselling service for 11-25 year olds) | Broadway House4-8 The Broadway,NewburyTel: 01635 760331Email: **Office@t2twb.org** |
| Two Saints Direct Access Homeless Hostel | 210 Newtown Road,NewburyRG14 7EBTel: 01635 569000 |
| ViSOR Unit (Violent & Sex Offenders Register) | Newbury Police StationMill LaneNewburyRG14 5WQUTel: 01635 264640This office manages MAPPA (Multi-Agency Public Protection Arrangements) |
| West Berks Community Hospital | London Road,Benham Hill,Thatcham,RG18 3ASTel: 01635 273300 |
| West Family Wellbeing Hub – Newbury | Victoria Park Nursery SchoolLime ViewNewburyRG14 1EHTel: 01635 31143 |
| Young Carers West Berks | Laura MillsYoung Carers Project WorkerCAAS Early Response HubMarket StreetNewburyRG145LD Tel: 01635 503190 professional lineTel: 01635 503090 public lineWebsite: [**www.info.westberks.gov.uk/youngcarers**](https://info.westberks.gov.uk/youngcarers) |
| Youth Offending Team | Merchant House14-20 Oxford RoadNewburyRG14 1PATel: 01635 553600Fax: 01635 553601Email: **YOT@westberks.gov.uk** |

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