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West Berkshire Children's Services Procedures Manual

**Local Contacts**

**AMENDMENT**

This chapter was updated in June 2022.

**Local Contacts**

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| **Name** | **Contact Details** |
| Berkshire Women Aid West Berks Domestic Abuse Service | Tel: 0808 200 0247  Email**:** [**Helpdesk@BWAID.org.uk**](file:///C:\Users\kcram1\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\I720GWMO\Helpdesk@BWAID.org.uk) Email: **[DAS@a2dominion.co.uk](mailto:Oxfordshiredomestic@a2dominion.co.uk)** |
| Birth Parent Advisory Service | York House Sheet Street Windsor Berks SL4 1DD  Tel: 01628 683760 Email: **[baas@rbwm.gov.uk](mailto:baas@rbwm.gov.uk)** |
| Bramlings House (Young People Supported Housing) | Craven Dene London Road Newbury RG14 2FP  Tel: 01635 37769 |
| Call Us - Social Work Support Services | Tel: 01635 32099 Email: [**call.us1@btinternet.com**](mailto:call.us1@btinternet.com) |
| Castlegate Team Manager | Michael Garrity The Castlegate Love Lane Newbury RG14 2JG  Tel: 01635 43778 Email: **[Michael.Garrity1@westberks.gov.uk](mailto:Michael.Garrity1@westberks.gov.uk" \t "_blank)** |
| Central Family Wellbeing Hub – Thatcham | Park Lane Thatcham RG18 3PG  T: 01635 865318 |
| Child Abuse Investigation Unit | Castle Street Reading Berkshire RG1 7TH  Tel: 01189 536050 |
| Child and Adolescent Mental Health Services (Existing Cases) | CAMHS Lower Henwick Farm Turnpike Road Thatcham RG18 3AP  Tel: 01635 295555 Fax: 01635 295590 Email: [**camhs.newbury@berkshire.nhs.uk**](mailto:camhs.newbury@berkshire.nhs.uk) |
| Child and Adolescent Mental Health Services (New Referrals) | CPE Office The Old Forge 2nd Floor 45-47 Peach Street Wokingham RG40 1XJ  Tel: 0300 365 0300 Fax: 0300 365 0200  Email: [**Bks-tr.referralhub@nhs.net**](mailto:Bks-tr.referralhub@nhs.net)  [**Referral Criteria for Berkshire Specialist CAMHs**](https://www.berkshirehealthcare.nhs.uk/media/168353/camhs-referral-criteria.pdf)  [**Children and Adolescent Mental Health Services Referral Form**](https://cypf.berkshirehealthcare.nhs.uk/our-services/mental-health-services-camhs/about-our-mental-health-services-camhs/) |
| Child Protection Medical Request Line | Tel: 07899915718 |
| Children and Family Services Emergency Duty Team | Tel: 01344 351999 Fax: 01344 786535  EDS Admin email – [**EDS.Admin@bracknell-forest.gov.uk**](mailto:EDS.Admin@bracknell-forest.gov.uk)  Email: [**edt@bracknell-forest.gov.uk**](mailto:edt@bracknell-forest.gov.uk) |
| Children in Care Team: Team Manager | Finnuala Buttimer Children & Family Services Market Street Newbury RG14 5LD  Tel: 01635 503115  Email: **[finnuala.buttimer@westberks.gov.uk](mailto:finnuala.buttimer@westberks.gov.uk)** |
| Children with Disabilities Team: Team Manager | Anna Mobbs Market Street Newbury RG14 5LD  Tel: 01635 503403 Fax: 01635 503408 Email: [**Anna.Mobbs1@westberks.gov.uk**](mailto:Anna.Mobbs1@westberks.gov.uk) |
| Citizens Advice Bureau | 2nd Floor Broadway House 4-8 The Broadway Northbrook Street Newbury RG14 1BA |
| Community Mental Health Team (Existing Cases) | Hillcroft House Rooke's Way Thatcham RG18 3HR  Tel: 01635 292020 Fax: 01635 292062 Email: Duty Worker (phone first for name) |
| Community Mental Health Team (New Referrals) | Hillcroft House Rooke's Way Thatcham RG18 3HR  Tel: 01635 292020 Fax: 01635 292062 Email: Duty Worker (phone first for name) |
| Contact Advice and Assessment Service Team Manager | Karen Atalla Market Street  Newbury RG14 5LD  Tel: 01635 503090 Fax: 01635 519740 |
| Daisy's Dream (children and families affected by bereavement) | PO Box 4738 Twyford, Reading Berkshire RG10 9GT  Tel: 0118 934 2604 Fax: 0118 934 9696  Email: [**info@daisysdream.org.uk**](mailto:info@daisysdream.org.uk) Website: [**www.daisysdream.org.uk**](https://www.daisysdream.org.uk/) |
| Dingley Unit | Dingley Specialist Children's Centre Erlegh House Earley Gate  Whiteknights Road  University of Reading RG6 6BZ  Tel: 0118 322 7531 |
| Domestic Abuse Investigation Unit | Newbury Police Station Mill Lane Newbury RG14 5QU  Tel: 01635 264639 Email: **[westberksdaiu@thamesvalley.pnn.police.uk](mailto:westberksdaiu@thamesvalley.pnn.police.uk)** |
| East Family Wellbeing Hub | Curtis Road Calcot Reading RG31 4XG  Tel: 0118 9456157 |
| Executive Director: People | Annmarie Dodds Market Street Newbury RG14 5LD  Tel: 01635 519722 Email:[**AnnMarie.Dodds1@westberks.gov.uk**](mailto:AnnMarie.Dodds1@westberks.gov.uk) |
| Family Placement Team Team Manager | Keith Langley Market Street Newbury RG14 5LD  Tel: 01635 503102 Fax: 01635 503250 Email: [**Keith.Langley@westberks.gov.uk**](mailto:Keith.Langley@westberks.gov.uk) |
| Family Safeguarding East Team Team Manager | Jordana Onegi Turnhams Green Pincents Lane Tilehurst Reading RG31 4UH  Tel: 0118 916 7770 Fax: 0118 916 7771 Email: [**Jordana.Onegi@westberks.gov.uk**](mailto:Natalie.Morgan@westberks.gov.uk) |
| Family Safeguarding West Team Team Manager | Lorraine Campion Market Street Newbury RG14 5LD  Tel: 01635 436794 Fax: 01635 519740 |
| Head of Children and Family Services | Dave Wraight Market Street Newbury RG14 5LD  Tel: 01635 519735 Fax: 01635 519725 Email: [**Dave.Wraight@westberks.gov.uk**](mailto:Pete.Campbell1@westberks.gov.uk) |
| Health Visitors - Newbury | West Berks Community Hospital London Road, Benham Hill, Thatcham, RG18 3AS  Tel: 01635 273385 Duty number for all West Berks health visitors: 01635 273626 - Available 1-5pm Mon-Fri. |
| National Youth Advocacy Service | Tel: 0808 808 1001 Email: [**help@nyas.net**](mailto:help@nyas.net) |
| Home Start (Volunteers supporting families with under 5 year olds) | 4-8 The Broadway Newbury RG14 1BA  Tel: 01635 760310 Email: [**office@home-startwb.org.uk**](mailto:here4me@actionforchildren.org.uk) Referral form: Website: [**home-startwestberks.org.uk**](https://home-startwestberks.org.uk/) |
| Hungerford Centre for Children and Families | Hungerford Nursery School 22 The Croft Hungerford RG17 0HY  Tel: 01488 682628 |
| 16+/Leaving Care Team Team Manager | Rachel Palin Market Street Newbury RG14 5LD  Tel: 01635 503115  Email: [**rachel.palin@westberks.gov.uk**](mailto:rachel.palin@westberks.gov.uk) |
| Looked After Children Nurses | Whitley Health & Social Services Centre 268 Northumberland Avenue Whitley Reading, RG2 7PJ  Tel : 01189 207526 Fax: 01189 207503 Email: [**BKS-TR.LACNURSES@NHS.NET**](mailto:BKS-TR.LACNURSES@NHS.NET) |
| Looked After Children's Education Service Virtual Head | TBC  Market Street Newbury RG14 5LD  Tel: 01635 503195 Email: |
| Newbury Community Midwives | West Berks Community Hospital London Road, Benham Hill, Thatcham, RG18 3AS  Tel: 01635 273386/7 |
| Police Enquiry Centre | To make a referral for a S47 investigation: Tel: 01865291046 |
| Principal Social Worker | Dora Gouveia Schofield  Tel: 01635 519785 Email: [**Dora.GouveiaSchofield1@westberks.gov.uk**](mailto:Dora.GouveiaSchofield1@westberks.gov.uk) |
| Prospect Park Hospital (mental health facility) | Honey End Lane Tilehurst Reading RG30 4EJ  Tel: 0118 960 5000 |
| Quality Assurance and Safeguarding Service Service Manager | Nicola Robertson Market Street Newbury RG14 5LD  Tel: 01635 503153 Fax: 01635 519740 Email: [**Nicola.Robertson@westberks.gov.uk**](mailto:Nicola.Robertson@westberks.gov.uk) |
| Relate Counselling Service | 10 Oxford Road Newbury RG14 1PA  Tel: 0118 987 6161 Email: [**appointments@relateberkshire.org**](mailto:appointments@relateberkshire.org) Website: [**Newbury, Berkshire Relate | Relate**](http://www.relate.org.uk/find-my-nearest-relate/outpost/newbury-berkshire-relate) |
| Royal Berkshire Hospital | London Road, Reading RG1 5AN  Tel: 0118 322 5111 |
| School Nurses | West Berks Community Hospital London Road, Benham Hill, Thatcham, RG18 3AS  Tel: 01635 273384 |
| Sovereign Housing Association | Berkshire House 22-24 Bartholomew Street Newbury RG14 5LL  Tel: 0800 587 2325 (all enquiries and out-of-hours emergencies) |
| Via | 1 Station Road Newbury RG14 7LP  Phone: 0300 303 4554 Email: [west.berkshire@viaorg.uk](mailto:west.berkshire@viaorg.uk) |
| Thames Valley Probation Reading | Greyfriars House 30 Greyfriars Road Reading RG1 1PE  Tel: 01189 560466 Fax: 01189 551300 |
| Time to Talk (Counselling service for 11-25 year olds) | Broadway House 4-8 The Broadway, Newbury  Tel: 01635 760331 Email: [**Office@t2twb.org**](mailto:Office@t2twb.org) |
| Two Saints Direct Access Homeless Hostel | 210 Newtown Road, Newbury RG14 7EB  Tel: 01635 569000 |
| ViSOR Unit (Violent & Sex Offenders Register) | Newbury Police Station Mill Lane Newbury RG14 5WQU  Tel: 01635 264640 This office manages MAPPA (Multi-Agency Public Protection Arrangements) |
| West Berks Community Hospital | London Road, Benham Hill, Thatcham, RG18 3AS  Tel: 01635 273300 |
| West Family Wellbeing Hub – Newbury | Victoria Park Nursery School Lime View Newbury RG14 1EH  Tel: 01635 31143 |
| Young Carers West Berks | Laura Mills Young Carers Project Worker CAAS Early Response Hub Market Street Newbury RG145LD  Tel: 01635 503190 professional line Tel: 01635 503090 public line Website: [**www.info.westberks.gov.uk/youngcarers**](https://info.westberks.gov.uk/youngcarers) |
| Youth Offending Team | Merchant House 14-20 Oxford Road Newbury RG14 1PA  Tel: 01635 553600 Fax: 01635 553601 Email: [**YOT@westberks.gov.uk**](mailto:YOT@westberks.gov.uk) |

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