**16 and 17 Year Old Homeless Pathway On a Page**

The Council Housing Authority and Childrens Services have a long history of positive collaborative work in responding to the housing needs of young people which, amongst other things, has resulted in young people accessing appropriate supported accommodation in emergencies at the point of presentation.

There has, been continued operational activities in relation to homeless 16/17 year olds undertaken between the departments including the creation of dedicated resources within Housing Options Team and Wirral Integrated Front Door to act as a single point of contact, regarding joint assessments.

EDT have a separate agreed Pathway On a Page [Out of hours Homeless referral pathway.docx](file:///C:\Users\prescottdl\AppData\Roaming\Microsoft\Word\Out%20of%20hours%20Homeless%20referral%20pathway.docx) (need to embed this)

EDT will only be able to offer support if an individual is experiencing immediate homelessness.

Both Pathways are inclusive responses to 16/17s. All services will operate a ‘No wrong Door’ approach to homeless presentations ensuring all Young People tell their story once.

**Coordinated and responsive service delivered to homeless young people.**

* Social Care will provide dedicated homeless champions, who are based at IFD. This will be dovetailed with the SPOC at Housing Options regarding all joint assessments.

**Providers Commissioned to respond to Emergency Homeless referrals will not take direct referrals from social care staff, except out of Hours via EDT**

* All placement applications will, will be progressed via Housing Options and or Social Care

**Process for Open Case**

* When a young person becomes homeless the allocated social care worker will complete an Incident/Significant Event Form that will alert IFD to ensure the correct processes are being followed (within 72hrs)

**Operating the ‘No Wrong Door’ principle**

* Joint Interviews will take place with a social care worker and housing officer.

Integrated Front Door – [ifd@wirral.co.uk](mailto:ifd@wirral.co.uk) 0151 606 2008 (option 2)

Housing Options - [housingoptions@wirral.gov.uk](mailto:housingoptions@wirral.gov.uk) 0151 666 5511

Barnardo’s Advocacy - [wirralservices@barnardos.org.uk](mailto:wirralservices@barnardos.org.uk) 0151 228 4455