

## Equality at PAC-UK

PAC-UK is committed to providing services which are fair and equal for all. It has an ethnically and culturally diverse staff and believes in the unique value and right to respect of each individual.

PAC-UK is working in partnership with the eQuality Project to improve the support we offer to lesbian, gay, bisexual and transgender people. Our premises in London are wheelchair accessible.

### Your first contact point

#### Advice Line

tel. 020 7284 5879 email. [advice@pac-uk.org](mailto:advice@pac-uk.org)

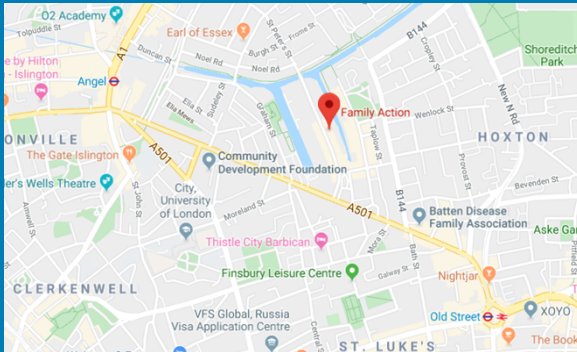
Monday, Tuesday & Friday 10.00am – 4.00pm  
Wednesday & Thursday 2.00pm – 7.30pm

#### Education Advice Line

tel. 020 7284 5879 email. [education@pac-uk.org](mailto:education@pac-uk.org)

Wednesday\* 10.00am – 12noon

\*available to parents, carers and professionals;  
closed during half term and school holidays



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Registered charity: 264713

Company limited by guarantee: 01068186

PAC-UK is registered with Ofsted under the Care Standards Act 2000 as an Adoption Support Agency. Ofsted registration: SC066981



**PAC-UK**  
Family Action Head Office  
34 Wharf Road  
London  
NI 7GR

tel 020 7284 0555  
advice 020 7284 5879  
email [advice@pac-uk.org](mailto:advice@pac-uk.org)  
web [www.pac-uk.org](http://www.pac-uk.org)

[twitter.com/PACUKadoption](https://twitter.com/PACUKadoption)  
[find us on Facebook](#)



# special guardianship, kinship, long term fostering



## & residence or child arrangement order support

for all concerned, at any stage

# advice, counselling & training

advice line tel. 020 7284 5879

In 2014 PAC (founded 1986) and After Adoption Yorkshire (founded 1994) merged to form PAC-UK, the largest independent adoption support agency in the country, working to support people affected by Special Guardianship, Kinship care, long term fostering and other permanent legal care arrangements.

PAC-UK's vision is that everyone in these situations should be supported and enabled to live their lives to the full.

Each year PAC-UK receives around 4,000 requests for help from parents, carers and Special Guardians, as well as the professionals who support them.

## PAC-UK is for...

- Any family where a child is on a Special Guardianship (SG) Order, Residence Order, Child Arrangements Order or in Kinship or long term fostering
- Special Guardians, prospective Special Guardians, holders of Residence or Child Arrangements Orders, Kinship or long term foster carers
- Adults who were in care, or on SG or Residence Orders as children and their birth relatives and partners
- Birth parents and relatives of children who are or may become subject to Special Guardianship, Residence or Child Arrangements orders

PAC-UK has particular expertise in working with minority ethnic children, families and adults and with transracially placed children and adults.



## PAC-UK Staff

PAC-UK's counsellors and therapists are professionally qualified in counselling/ psychotherapy, psychology and/or social work and have a wide range of experience and training in all aspects of Special Guardianship, fostering, adoption and other permanent care arrangements.

Counselling staff are supported by external professional supervisors and an administrative team.

## Advice Line

PAC-UK's Advice Line and Education Advice Line (opening times on the back page) provide advice and information on all forms of permanent care.

The Advice Line is also the first port of call for enquiries about PAC-UK counselling and our other therapeutic services.

## PAC-UK services

### telephone advice line

- for advice and information

### one-off consultations

- initial exploration and advice on concerns relating to Special Guardianship, Kinship, long term fostering and other permanent care arrangements (such as Residence Orders or Child Arrangement Orders) for children; information on PAC-UK's other services

### advice and support with

- contact arrangements, including mediation where necessary
- parenting concerns (pre- and post-placement)
- effects of early histories marked by separation/s, neglect, abuse and other traumas
- attachment, emotional and behavioural difficulties
- identifying current /future placement and support needs
- court instructed matters

### counselling & intensive therapeutic support

- individual face-to-face counselling
- telephone/Skype counselling
- intermediary service
- parent and couple counselling
- intensive therapeutic family work
- therapeutic life story work
- parenting support and advice

### education service

- range of services to help Special Guardians, carers and education professionals to support adopted/permanently placed children in school

### training & workshops

- extensive training programme offering seminars and workshops for parents, carers and professionals

### bespoke services & training

- PAC-UK welcomes your requests

## Cost of PAC-UK services

For further information on our fees call the **advice line** on

**020 7284 5879**

Services can be commissioned by local authorities. Private funding is welcome too. PAC-UK is a registered charity.

In addition to income from contracts with local authorities we depend on fees, grants and donations to continue our work.

## PAC-UK locations

Services are available on weekdays at our main offices in London and Leeds (see map and address on the back).

Alternatively, individual adult counselling, parent consultations and professional consultations are offered on a monthly basis at venues in a number of local authority areas across London and the South East, Leeds and the North of England.

[www.pac-uk.org](http://www.pac-uk.org)