# Appendix 3 – ISRO Thematic Issues Resolution Form

Date:

To: QA Team Manager

From:

Please use this form to raise concerns that arise because or resource or other system issues and/or indicate a pattern or theme beyond an individual child.

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| **Theme Identified** |  |
| **Child in Care or Child Protection?** |  |

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| **Summary of the thematic concerns** |

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| **What is the impact of these concerns on children and families?** |

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| **What is the impact of these concerns on social work practice?** |

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| **Please outline where the evidence can be found** |

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| **How could these concerns be resolved and what would be the predicted outcomes?** |

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| **Outcome statement to be completed by the Quality Assurance Team Manager with resolution actions, including dates and person responsible, as appropriate** |

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| **For completion by the Team Manager** |  |
| **Date of Thematic Escalation resolution** |  |
| **Is further escalation required? (If yes, please include a rationale and outline the next steps)** |  |
| **Actions proposed by Head of Service, Assistant Director, Director of Children’s Services (to include any practice and development issues) including dates for completion and by whom** |  |