

# ADULT SERVICES STORYBOARD

## Background / Issue

- SaAT Team Case whereby client with substance use was in breach of his Probation Order resulting in Court Proceedings being initiated.
- One of the SaAT Team outcomes is to reduce criminal activity whilst supporting clients through engagement, empowerment and accountability.
- Client had been withdrawing from support available to him and had a poor relationship with his probation officer.
- Client has a fractured relationship with his family which is another outcome his worker is supporting him to improve.



## What we found / What we did (What actions we completed)

- Allocated Social Worker supported the client to attend court in relation to his breach of his Probation Order.
- During proceedings, the judge unexpectedly requested that his Social Worker provided an oversight of her involvement along with plan of support.
- The Social Worker was able to competently provide an overview of the SaAT Team, the planned support in place for the client explaining that the client had become homeless, had poor relationships within his family and as a result, was using substances as a coping mechanism.
- The Social Worker explained the strength based approach she was using with the client and his ability to engage with the service.

“Across Adult Services we pledge that **Quality Matters** in everything that we do”

**Storyboard Theme: Positive Outcomes**  
**Title: Substance and Alcohol Team**



## What do we want to share? What do we want to celebrate?

- The client was able to demonstrate a motivation to change during proceedings and his willingness to continue to engage with the service.
- He was tearful and grateful of the Social Workers attendance of supporting him.
- The SaAT team gained recognition within the court process.
- The Social Worker was able to evidence progression with the client and her knowledge and professionalism of the circumstances leading to the court appearance.
- The client was provided an opportunity to make further positive



## What difference have we made? (Impact on Service Users / Stakeholders / Workforce, Contribution towards Corporate Values)

- The judge was highly impressed by the work undertaken by the SaAT Team and complimented the Social Worker on the work she had completed with the client.
- As a result, the judge did not send the client to prison which was the expected outcome and instead, provided him with the opportunity to keep engaging with the service.
- Whilst the Social Worker was not expecting to provide information within the court proceedings, she was fully prepared on her knowledge of the case which made a significant difference.