Levels of authority for casework management decisions in Children's Social Care

- 1. Purpose
- 1.1 The purpose of this document is to identify the appropriate level of manager who can take responsibility for a specific decision or action in respect of an individual child's case. Whenever possible the decision / action will be made within the child's social worker's line management, but this document allows for any manager at the appropriate level or above to make a decision, where required, in order to avoid delay.
- 1.2 Staff requesting a decision are expected to make informed recommendations to the relevant manager and to implement the decision in an agreed timescale.
 - DCS: Director of Children's Services
 - SD: Service Director Safeguarding and Care in the absence of this person contact should be made with the relevant Assistant Director
 - AD: Assistant Director
 - HoS: Head of Service
 - GM: Group Manager
 - SM: Service Manager
 - TM: Team Manager
 - SW: Social Worker



Decision making area Child in need								
	DCS	Service Director	Assistant Director	Group Manager/ Head of service	Service Manager	Team Manager	Social Worker	Notes
Convene child in need meeting							Х	
Request family group conference							Х	Also FIS/EH/LCPA as needed.
To end involvement without an assessment or visit having happened.				Х				
To over-ride MASH recommendation for an assessment.				Х				
Sign off assessment: child not seen.				Х				
Submit serious incident notification			Х					Share with SD prior to submission.
Chair strategy discussion						Х		
			Ch	ild protection	planning			
Agreement to convene ICPC						Х		Discuss with SW and duty CP Chair.
Agreement to convene ICPC for child subject to a repeat plan				Х				In conjunction with Team Manager & duty CP Chair.
Change date of planned CP conference – within timescale.						Х		SW and CP chair for child.
Change date of CP conference – outside timescale.				Х				Needs AD sign off.
			Leg	al planning a	nd actions			
Decision to go to legal gateway panel.				Х				
Decision to initial legal proceedings		Х	Х					Via legal gateway panel.
including pre-proceedings.								







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	DCS	Service	Assistant	Group	Service	Team	Social	Notes
		Director	Director	Manager/ Head of	Manager	Manager	Worker	
				service				
Prohibit private fostering arrangement.			Х					
Apply for Child Assessment Order		Х	Х					Via legal gateway panel.
Apply for Emergency Protection Order		Х	Х					AD in conjunction with SD. Must go to next legal gateway panel.
Apply for Recovery Order				Х				In consultation with AD and police.
Apply for Care or Supervision Order		Х	Х					Via legal gateway panel.
Apply for DOLO		Х	Х					
Approval of initial court care plan				Х				
Approval of final court order plan if in line with initial plan.				Х				
Approval of final court order plan if change from initial plan.		Х	Х					Via legal gateway panel.
Agreement to discharge care order		Х	Х		T			Via legal gateway panel.
To agree use of secure accommodation without a secure order	Х							Informed by discussion between AD and SD.
To seek secure accommodation order	Х							Informed by discussion between AD and SD.
To seek section 34 order reducing or ceasing contact.				Х				Following discussion with child's IRO.
Sign off section 7 or 37 reports				+	+	Х		In consultation with GM/SM.
Sign off all other court reports			+	1	+	Х		
Sign off SGO support plan including			Х					
financial support plan								
Appeal a court decision		Х						Via legal gateway panel.







Children in care									
	DCS	Service Director	Assistant Director	Group Manager/ Head of Service	Service Manager	Team Manager	Social Worker	Notes	
Agree entry to care (planned)		Х	Х						
Agree entry to care (unplanned)		Х	Х						
Agree external placement costs		Х							
Agree change of home type for child in care		X (to residential)	Х	X (IFA)					
Agree move to unregulated/unregistered home		Х							
Requests for additional hours		Х	Х	Х	Х				
Agreement that a child is suitable for adoption			Х						
Agreement to end s.20 for 16/17-year- old		Х						Delegated by DCS to SD.	
Child in care review change of date in timescale						Х	Х	In conjunction with IRO.	
Child in care review change of date outside timescale				Х					
School move for child in care in year 10/11				Х					
Agree change of education provision for child in care that is not subject of EHCP						Х		In consultation with virtual school.	
Agree change of education provision for child in care subject of EHCP				See notes				Emergency EHCP review required.	
Agreement to suspend foster carer				Х				Fostering HoS who will initiate investigation process.	
Agreement to suspend supported living provider			Х						
Agreement to register foster carer/stepping stones carer			X (as fostering ADM)					Recommendation from HoS, Foster panel informs decision made by ADM.	







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	DCS	Service	Assistant	HoS/GM	Service	Team	Social	
		Director	Director		Manager	Manager	Worker	
Request independent visitor							Х	In conjunction with child's IRO.
End a care arrangement due to concerns for a child				Х				
End care arrangement with prospective			Х					Relevant GM/HoS in consultation with
adopters due to concerns for a child			Λ					Manager from Adoption West.
Approve placement with parents for child subject of a care order			Х					Subject to PWP approval process.
Approve emergency connected persons arrangement			Х					GM/HoS makes recommendation for approval.
Agree to child in care to leave the UK for a holiday (up to 1 month)			Х					
Agreement to a child in care joining the Armed Forces				Х	Х			Parents should be consulted. Record decision on LL as management oversight
Agreement to a child subject of a care order to have medical/surgical procedure under general anesthetic or an abortion.			X	X				GM/HoS make recommendation to AD. Should involve parents where possible/appropriate. GM/HoS must speak to surgeon, recording risks/benefits. Legal advice if doubt/conflict.
Consent to change of name of child in care				Х				Legal advice to be taken and recorded.
Agree foster carer to apply for child arrangements order, SGO or adoption of child in care				Х				On recommendation of permanence planning meeting.
Agree application for British citizenship for a child in care				Х				
Agreement to seek publicity in respect of missing child			Х					Should be agreed in strategy discussion. Consult relevant AD if out of hours.
Decision to refuse parental contact with a child in care for up to 7 days				Х	Х			Consult IRO. Consult legal to discuss need for legal action.
Agreement to child in care having overnight stays with friends							Х	F/c if delegated authority.
School trips and camps for a child in care where parent does not agree/cannot consent.						Х		Need to give due weight to any objections of those with PR.







	DCS	Service Director	Assistant Director	HoS/GM	Service Manager	Team Manager	Social Worker	
Apply passport for child in care							Х	Will need HoS signature.
Agreement for a child in care to move out of authority		Х	Х					AD via sign off discussion –HoS Commissioning to be made aware of need to notify AD in sign off of all OOA moves







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			Out	of hours dec	ision making			
	DCS	Service	Assistant	On call	Service	Team	EDT	
		Director	Director	HoS/GM	Manager	Manager	Social	
							Worker	
Apply for Emergency Protection Order				Х				Cover manager to call relevant AD/SD.
Agree move to unregulated/unregistered home		Х	Х	Х				HoS/GM to liaise with relevant AD and make recommendation to SD.
Agree entry into care				Х				
Agreement for additional hours				Х				
Agreement to seek publicity in respect of				Х				Relevant AD to be informed.
missing child								
Approval for overnight stay with							Х	In line with child's agreed plan and in
relative/friend.								conjunction with carers.
Safety planning with a family							Х	
Facilitate unplanned move for a child in							Х	Attempts should always be made to
care.								sustain children's homes though safety
								planning with carers. Where this is
								not possible, moves should be
								planned with carers/relevant others.







Document control:

Decision-making matrix
Head of Quality/Assistant Directors
V1
N/A
May 2024
May 2025
Online procedures – local resources

Version control:

Version	Date	Reviewer	Changes made
V1	08-04-24	HoQ/AD's	N/A
V2	07-05-24	HoQ/DJ	Service Manager added





