

Your pre-payment card

A way of having a bank account that allows you to make purchases online, over the phone or in person.

Each account consists of a bank card and an account which has its own sort code and account number. You will receive a PIN number for your card.

- Your card can be used contactless
- The purpose of the card is to allow GCC to transfer funds directly to you
- You can only spend the amount that it is on the card
- Your card must be activated before it can be used.

Online access to your account:

<https://clients.prepaidfinancialservices.com/gloucestershire>

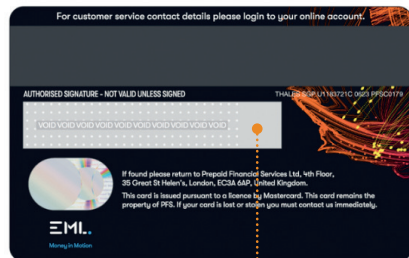
Your card will have a long number on the front which is the debit card number, and an expiry date. This is the date that your card is valid up until. The last three numbers on the back are called a security code (sometimes called a CVC code) which is located next to where you sign your name. You will need this code if you wish to purchase things via phone or internet.

Front



Long card number
Expiry date

Reverse



Security code
(CVC)

Useful information

1. How to check your balance

You can check how much money is in your account via an ATM, the internet or by phoning Prepaid Financial Services. The details of how to do this are on the letter that came with your card.

2. How to change your PIN

You can change your PIN at an ATM or by calling one of the numbers below.

3. Contact details

Pre-paid financial services helpline:

0203 468 4112,

0203 327 1991,

0207 183 2248

Email: Gloucestershire@prepaidfinancialservices.com (for non-urgent queries)

4. Reporting a lost/stolen card

Make sure to keep your pre-payment card safe, please let your worker know straight away if your card is lost or stolen and report on this number:

0203 633 1639