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**Anti-Social Behaviour – Briefing for Children’s Social Care**

**March 2025**

**Partnership Working**

Crime, disorder, and anti-social behaviour (ASB) are addressed across all local districts and boroughs in Surrey through Community Safety Partnerships (CSPs). These partnerships consist of various organisations working collaboratively to create a safer community, including:

* Surrey County Council
* Surrey Police
* Borough and District Councils
* Surrey Fire and Rescue Service
* Health Partners
* National Probation Service
* Other locally determined agencies, such as social housing providers and drug and alcohol services.

Under the Crime and Disorder Act 1998, these organisations have a statutory duty to work together. Section 17 of the Act requires all relevant authorities, including Surrey County Council, to consider the impact of their decisions and actions on crime and disorder in their local areas.

**Understanding Anti-Social Behaviour**

ASB encompasses a range of nuisances, disorder, and crimes that negatively impact people’s daily lives. Its nature varies across different areas and individuals. The Home Office defines ASB as: "Any aggressive, intimidating, or destructive activity that damages or destroys another person's quality of life."

Multiple agencies are responsible for addressing ASB, and if left unchecked, it can severely affect individuals, families, and communities. Tackling ASB requires a multi-agency approach, as no single organisation can resolve these issues in isolation.

**Contextual Safeguarding**

Contextual Safeguarding is an approach that recognises that young people can experience harm beyond their families (known as extra familial harm), such as in:

* Neighbourhoods
* Schools
* Online spaces

Young people involved in ASB may be vulnerable to more serious crimes, including criminal or sexual exploitation and county lines drug dealing. Since parents and carers often have little influence over these external factors, safeguarding measures must involve individuals and organisations that can impact these spaces. This approach expands traditional child protection systems to address risks beyond the home environment.

**Multi-Agency Problem-Solving**

Community Safety Partnerships utilise early intervention to prevent ASB from escalating. Initial measures may include:

* Police or multi-agency visits
* Warning letters

If early intervention is ineffective, the Anti-Social Behaviour, Crime & Policing Act 2014 provides further enforcement tools, including:

* Acceptable Behaviour Contracts
* Civil Injunctions (Aged 10 or over)
* Criminal Behaviour Orders (Aged 10 or over)
* Community Protection Notices (Aged 16 or over)

**Consultation**

When an agency is considering a Criminal Behaviour Order, Injunction, or Community Protection Notice (CPN), they will notify the SCC Youth Justice Team of their intention. This ensures the team is aware of the proposed application and can provide support, advice, and, where appropriate, alternative options to enforcement. This process also fulfils the legal requirement to consult with Youth Justice Services.

**Community Harm and Risk Management Meetings (CHaRMMs)**

CHaRMMs operate under the Community Safety Partnerships to mitigate the negative impact of individuals and families involved in persistent ASB. These multi-agency meetings:

* Share information on high-risk cases
* Develop risk management and disruption plans
* Support vulnerable victims of ASB
* Implement ASB enforcement tools as outlined in the 2014 Act

CHaRMMs meetings take place online via MSTeams making participation convenient for partners. ECINS is the agreed multi-agency system for referrals, information sharing and case management of CHaRMM cases. It ensures secure, GDPR-compliant information sharing for crime, disorder, and ASB reduction.

For ECINS support, training or access requests email: ECINSSupport@surrey.police.uk

**ASB Case Review**

The ASB Case Revies (previously known as the Community Trigger), introduced in the 2014 Act, allows victims of ASB to request a case review if they feel their complaints have not been adequately addressed. When a submission meets the defined threshold, the local Community Safety Partnership will:

* Conduct a case review
* Share information between agencies
* Assess previous actions taken
* Determine additional measures to resolve the issue

If a victim disagrees with the outcome, they may escalate their concerns to:

* The Office of the Police and Crime Commissioner (for threshold disputes or review process concerns)
* The Local Government Ombudsman (if a local authority has failed to engage in the process)

**Surrey Safer Communities Team**

For further guidance on tackling crime, disorder, and ASB in Surrey, contact the Safer Communities Team, email: safer.communities@surreycc.gov.uk**.** The Team leads Surrey-wide policies, strategies, and guidance in key areas, including:

* Domestic Abuse
* Violence Against Women and Girls
* Prevent (Counter Terrorism)
* Anti-Social Behaviour
* Hate Crime & Community Cohesion
* Safer Communities Programme for Schools
* Information Sharing

**Useful Links:**

* [Surrey community safety | Healthy Surrey](https://www.healthysurrey.org.uk/community-safety)
* [Anti-social behaviour | Healthy Surrey](https://www.healthysurrey.org.uk/community-safety/asb)
* [Request a review of your Anti-Social Behaviour case | Healthy Surrey](https://www.healthysurrey.org.uk/community-safety/asb/what-to-do/community-trigger)
* [Child exploitation | Healthy Surrey](https://www.healthysurrey.org.uk/community-safety/child-exploitation)
* [Crime and Disorder Information Sharing Protocol | Healthy Surrey](https://www.healthysurrey.org.uk/community-safety/professionals/information-sharing)
* [ECINS multi-agency information sharing and case management system | Healthy Surrey](https://www.healthysurrey.org.uk/community-safety/professionals/information-sharing/ecins-multi-agency-information-sharing-and-case-management)

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