

Who is carrying out the survey?

This survey is being carried out by Redcar and Cleveland Borough Council to understand the experiences of Care Leavers.



How was I chosen for the survey?

You have been chosen to take part in this important survey because you are accessing support from our Leaving Care Team. We have information about how to contact you as part of you receiving that service.



What is personal data?

Personal data is information that can be used to identify you. This includes your name, address, date of birth, phone number and email address.

How will you use it?

Your name and contact details will only be taken if you choose to give them.

Your answers to the questionnaire will only be used to help us understand what life is like for Care Leavers in Redcar and Cleveland. Your answers will never be picked out or spoken about as coming from you. Your answers will be put together with the answers of other Care Leavers that take part in the survey and only anonymous numbers will be reported.



My Rights

Taking part in this survey is voluntary. This means that you don't have to take part if you don't want to. You can also choose to take part but not give your name.

The feedback you give will never have a negative impact on the support you receive or stop the support you are getting.

Confidentiality

If you do take part, whether you give your name or not, everything that you tell us will be treated in complete confidence. This means that no-one who lives with you or your Personal Advisor will ever see your answers.

We will store your information securely and keep it confidential. Your name and other personal details will not be passed on to any other organization or service.



If you need further help or information, please contact:

Andrea Hill

Leaving Care Team Manager

Email: Andrea.hill@redcar-cleveland.gov.uk

Telephone: 01642 488433