

To: **Gail Hancock**  
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Please ask for: Gail Hancock

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Our Ref: GH/dh

Your Ref:

Date: 28<sup>th</sup> June 2021

Dear Colleagues

**Re: A message of appreciation and thanks**

I am very well aware that there are often times when opportunities for positive feedback, praise and commendation may be missed. This is sadly a casualty of the busy professional lives that we lead – but that is no excuse and I try to make a point of giving thanks and praise whenever I can. I am absolutely delighted therefore to be able to shout out from the roof tops that every team listed below deserves as much appreciation and thanks as I can muster. All the teams listed have achieved three or more Good or Outstanding audit judgements over the past six months which is fantastic.

- Cotswold Assessment Team
- Cotswold Safeguarding Team 1
- Cotswold Safeguarding Team 2
- Gloucester Assessment Team 3
- Gloucester Safeguarding Team 5
- Gloucester Safeguarding Team 6
- Gloucester Safeguarding Team 7
- Stroud Safeguarding Team 2
- Tewkesbury Assessment Team 1
- Tewkesbury Safeguarding Team 1
- TACS
- DCYPS (Social Work and Early Help)
- Permanency Under 11's Team 1
- Permanency 11-25 Gloucester South Team 1
- Permanency 11-25 Gloucester South Team 2
- Permanency 11-25 Stroud Team 2

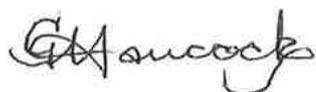
The latest quality assurance performance in May 2021 for monthly audits of children's records that were judged to be Good or better was 47% and that exceeds our current target of 40%. We are definitely heading in the right direction and need to continue on this path to consolidate and further improve as we move forward.

Given the very busy professional system we all operate within I fully understand and appreciate how much work goes into achieving and sustaining good and better practice. All relevant Managers and Practitioners should feel very proud of their achievements in demonstrating their good and better practice. This practice makes a tangible difference to children, young people and their parents/carers and at the end of the day I suspect this is reward enough because it's probably the reason we came into the profession in the first

place and is why we continue to remain – even when on a bad day we may all feel a bit overwhelmed, tired and frustrated.

Thank you all so much for your commitment and hard work to deliver this standard of practice – I am confident that we do know what good looks like and can use all of the audit examples over the last six months to showcase this to other colleagues, our partners and yes, Ofsted inspectors whenever they notify us that they are coming to inspect.

Kind regards

A handwritten signature in black ink, appearing to read 'G Hancock', with a stylized flourish at the end.

Gail Hancock

**Interim Director for Children's Safeguarding and Care**